

THE REGIONAL EMERGENCY MEDICAL SERVICES COUNCIL OF NEW YORK CITY, INC.

EMS Student Bill of Rights

This Student Bill of Rights is for anyone participating in an Emergency Medical Training Course in New York City leading to New York State Department of Health Bureau of Emergency Medical Services (NYS DOH BEMS) certification at any level.

You have the right:

1. To choose your training center.

Note: There are over 34 training centers in New York City. Most courses are posted on the Regional EMS Council of NYC website: www.nycremsco.org. Posting of a course does NOT imply REMSCO approval.

2. To be correctly informed in advance regarding the dates the course will start and end, days and hours for classes, course location, total cost (tuition, books, equipment, etc.), refund requirements, rotation requirements and location, or other information needed to make an informed choice regarding choosing your training center.

Note: If the sponsor accepts EMS Agency Vouchers from NYS DOH BEMS and if you are a member of an ambulance service, you may be entitled to a course voucher for a free course.

If you have not been a member of an ambulance service, do not try to get a course voucher. This is illegal and you can be permanently prevented from taking a course in NYS.

You may report any training center trying to coerce you into getting an illegal course voucher to REMSCO or the NYS DOH BEMS.

3. To purchase textbooks and personal equipment from outside of the training center when they are not included in the tuition fee.

Note: There are many online sources, bookstores, and surgical suppliers for textbooks and personal equipment. The training center must provide sufficient equipment for the class to practice the skills required in the curriculum.

4. To receive a complete course policy manual that will detail all aspects of the course including: policies on lateness, missed classes, minimum grades, how grades are calculated, and tuition refund schedule, rotation requirements, etc.

5. To a classroom environment that:

- a. Is clean, quiet, and well lighted
- b. Has adequate ventilation and appropriate temperature
- c. Has male and female bathrooms
- d. Has clearly labeled emergency exits
- e. Has enough equipment to be able to practice the required skills.
- f. Has equipment in clean and satisfactory condition.

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- g. Has enough space to be able to practice skills.
- h. Has instructional material for lectures adequate to teach the syllabus.
- i. Has sufficient space for test taking.
- j. Has sufficient furniture for seating and note taking.

- 6. **To participate in skills practice with no less than a one instructor to six students ratio for all skill sessions.**
- 7. **To have your lead instructor be Certified by the NYS DOH BEMS as a Certified Instructor Coordinator and to be present at all sessions, including skills.**

Note: Within reason, as anyone can be absent due to illness or emergency.

- 8. **To be able to speak to the lead course instructor, sponsor administrator and/or medical director**
- 9. **To be kept informed of your status in class with regard to grades, skills, attendance, rotations, or any other factors influencing your status in the class.**
- 10. **To review your exams and receive explanations of incorrect responses/ practice**
- 11. **To have classes start and end on time and to take place on the dates as stated in the course schedule (safety permitting).**
- 12. **Not to feel intimidated, bullied, or harassed in any way by instructors, staff, or other students**
- 13. **To be treated equally and without discrimination**
- 14. **To receive from the course sponsor the NYS DOH BEMS policy statements regarding**
 - a. **Qualifications and Description of Tasks for the level of certification being sought; and**
 - b. **Certification for Individuals with Criminal Convictions when requested by the student.**
- 15. **To contact the Regional EMS Council of NYC or the NYS DOH BEMS with any complaints, questions or concerns.**

Note: You can also contact us with any positive comments – let us know who's doing a good job and why.

REMSCO can be reached at 212-870-2301

NYS DOH BEMS can be reached at 518 402-0996