



our experience makes a difference

**Emergency Medical Services**

#### STATEMENT OF DEFICIENCIES

Empress Ambulance Service LLC has no deficiency notices alleging continuing uncorrected patient care violations.

Empress Ambulance Service LLC was cited by NYSDOH on or about December 5-12, 2023 for violations of 10 NYCRR Sec. 800.21 (a)(b)(n), 800.22(h), 800.24(b)(4) and (b)(6). None of these violations involved patient care. A Stipulated Settlement and Order was agreed upon and a civil penalty was assessed. The matter was closed.

Empress Ambulance Service LLC has been the subject of litigation claims, as has every ambulance service, primarily the result of motor vehicle accidents and other such occurrences. Each case was fully defensible.

Sincerely,

Michael Minerva, President