REMSCO HEARING - EZRAS NASHIM
looked at him as the Babe Ruth. I still do. He's the Babe Ruth. He was my hero and is my hero, but that was a different time. That was a time when there was nothing like Hatzalah. He invented this organization and they helped and they continue to help the community. Ezras Nashim is not a
competitive force. It's dealing with a need. Yes, maybe the response time, as Mr. Reisner is saying, is not what he considers parallel to Hatzalah and maybe there's other factors because $I$ don't see statistics being presented here. I don't see numbers. When $I$ look at
fact-checking, $I$ want to look at data. I need to look at a control group and I have to look at the individual
variations. Where are they getting
these numbers from? When $I$ look at a peer review journal, $I$ have to see hard data, not hearsay from anyone and that requires data and that requires a community that can have both.

REMSCO HEARING - EZRAS NASHIM
And I think it -- it really
upsets me because I love Hatzalah. I think that Ezras Nashim is really here to help. It's not here to go against Hatzalah and I think that the woman that stood before, if their husbands are at Hatzalah, she commended them, that their husbands leave at 2 o'clock in the morning, but look at all these women that are willing to give up their home life to run out and help other women. That should be commended. Thank you.
(Whereupon, applause was given.)
HEARING OFFICER SCHORN: Thank
you, Dr. Blitman. You said you have some people --

MR. DERING: Yes.
(Whereupon, Ms. Schmidt
approached the microphone.)
HEARING OFFICER SCHORN: Yeah, so I will ask for brevity as a soul of wit and it's also going to make my life so much better. So I appreciate your presence here tonight. Thank you.

REMSCO HEARING - EZRAS NASHIM
MS. SCHMIDT: Hello, everybody.
My name is Rachel Schmidt. Many of you know me. I am a psychotherapist in private practice. I service the Borough Park community and the Williamsburg community as well. I graduated from Yeshiva University, schools of Wurtzvalor (phonetic) in 1991. More important than that, $I$ am a proud Orthodox woman raised in the hub of the Hasidic community of Borough Park. I understand the need of the community. We're here today to discuss the need of an applicant service for Ezras Nashim. Allow me to explain: Orthodox women are raised in a very modest way and modesty is our badge of honor. There is nothing more sacred to an orthodox woman than her modesty. Not her money, not her house, not her jewelry. My modesty is the most important thing to me in my whole life, personally speaking, but I'm not here to speak about myself. I'm here to speak

REMSCO HEARING - EZRAS NASHIM
for my clients. I'm here to speak for the community of women. They should have choices.

Now, that young lady who spoke, that she called Hatzalah, congratulations to you. I'm glad you made that decision. That was your choice, but $I$ want to have a choice; that if $I$ prefer a female educated professional medical service, that I want to have that choice to have that professional medical service at my side.

I want to say, I love Hatzalah. There is nobody that $I$ appreciate and there is nobody I respect more than Hatzalah. It's just only in this area that we have a difference. Go ahead, do your good word. God will pay you back, but please let Ezras Nashim do their work as well. Make room for another organization. Make room so that the women who prefer a professional medical service that they can have that choice. The Orthodox woman as you were

REMSCO HEARING - EZRAS NASHIM
mentioned before from the age of -- does not shake hands -- from the age of 3, we cover our elbows. We wear high neck. We wear long dresses. We wear tights. And you know what? Our little children, they don't look at iPhones. My grandchildren -- may I mention, I'm also a mother, a grandmother, and a great-grandmother and my grandchildren do not touch an iPhone. That is how sacred modesty is to them. They do not want to come into looking at a picture where they can possibly see a woman in a bathing suit, where there could possibly be a woman not dressed modestly. For that one reason, my grandchildren do to the touch an iPhone and neither does my daughter-in-law for that matter.

My point is, that these children growing up in this restricted modest society who don't even know who Mickey Mouse is. Ask my grandchildren: Who is Mickey Mouse? They will say, "which mouse? The mouse that ran away with the

REMSCO HEARING - EZRAS NASHIM
cheese?" They don't even know what you're talking about.

Now, I want to just let you know that this is the culture. I'm not saying that there's anything wrong with your child watching Mickey Mouse. Don't go away with that. What I'm saying is: Our children are so protected. Our little girls are wearing long tights. Now, you take this little girl and she grows up and she's trained to live a good healthy intimate life, a life with her husband, but her husband and only, and suddenly, she's in an emergency situation. She has to give birth and now suddenly, she feels that she has no choice. Her modesty is ripped off. Ladies and gentleman, she feels emotionally raped.

I promise you I'm not
exaggerating and $I$ speak as a psychotherapist, LCSW. I have a full practice -- please don't call me. And I represent the people who have not just

REMSCO HEARING - EZRAS NASHIM
-- I cannot speak about my personal
clients. I'm sure you could understand that, but $I$ can represent the community I can represent my children. I can represent my sisters. I can represent the females to whom also modesty is the most sacred possession that they have. Please, I appeal to you, I beg you, allow us to continue to be modest. If you look at the history, if you look at biblical times, you will see it has always been women helping women. 100 years ago, it was women helping women. I was -- my mother gave birth to me 67 years ago with a midwife and she did pretty well $I$ think; ask my husband. So what -- I'm not putting away doctors. Of course we need doctors, please. I'm only saying that the woman should have a choice; that if she's in an emergency vulnerable stage, please $I$ beg you, allow her to maintain her dignity. Allow her to maintain her modesty. Allow her to give birth a healthy,

REMSCO HEARING - EZRAS NASHIM
healthy child without having to make the compromise not on the health of the child and not have to make a compromise on her modesty.

I just want to let you know, I
spoke -- I remember I gave a lecture three years ago, my husband, Honorable Judge David Schmidt was inaugurated as a civil court judge and many people spoke, and so did I. And when I got up to speak for my husband, do you know what I said? I will say it to you in two sentences. I said, Gentleman, I want to thank you so much for holding my husband in. This is America. America, a country, a country of justice and may I ask you American citizens, may I ask you a favor? When you come up to congratulate me and my sisters and my girlfriends, please refrain from shaking my hands. And I will take your congratulations, but please do not shake my hands and that was my whole speech, Gentleman -- Ladies.

REMSCO HEARING - EZRAS NASHIM
I have nothing more to say
because if I have my modesty, I have everything. If $I$ don't have my modesty -- I don't need my husband to be criminal judge or a supreme judge or any judge. There nothing more important to me than my modesty.

I was walking on the beach, on the boardwalk in New Jersey in the summer and of course $I$ was dressed not much different than you see me right now. An elderly old lady came over to me. She was wearing a bikini and she said to me, "how can you wear such long sleeves and hide that in such heat. And you know what $I$ said to her? With pride.
(Whereupon, applause was given.)
When you have pride, you can do anything. When you have pride -- and I go swimming at the beach, I'm dressed pretty much the same way. With pride -pride is the gas to the car. Pride is oxygen to the soul. With pride, you can

REMSCO HEARING - EZRAS NASHIM
accomplish anything. And I'm going to leave you off with a story, of not my client, but a friend of mine who told me this story.

She was in labor and the labor
was coming quickly. She had no choice.
She called Hatzalah. Who showed up?
Her best friend's husband. This is a
guy she sees almost every Sabbath. This
is the guy she (Hebrew term) in
synagogue on Friday night --
HEARING OFFICER SCHORN:

Ms. Schmidt, I think you're an elegant speaker and you certainly have got my attention and if you -- you probably could regale us with many incidents.

MS. SCHMIDT: Okay.
HEARING OFFICER SCHORN: And I
don't mean to be rude or curt, but $I$ do need to move us along.

MS. SCHMIDT: Okay.
HEARING OFFICER SCHORN: If you
could, summarize.
MS. SCHMIDT: I'm going to

REMSCO HEARING - EZRAS NASHIM
summarize by saying that $I$ represent the Orthodox community. I'm a clinical psychotherapist, LCSW and I want to speak for the voice of the ladies who are not here. Please give us a chance so that we can hold on to our modesty. Please give us the ambulance so that we can do that.
(Whereupon, applause was given.)
MR. DERING: My other witness
who is set to leave with Ms. Schmidt is Toby Kain. I think her comments will be briefer. Can we get her in please?

HEARING OFFICER SCHORN: Sure.
I want to be as accommodating as we can.
MR. DERING: Thank you.
HEARING OFFICER SCHORN: And
tell me again, please, Toby Kain?
MR. DERING: Toby Kain.
(Whereupon, Ms. Kain approached the microphone.)

MS. KAIN: Good evening and
thank you for allowing me to speak. My name is Toby Cane and I'm a Hasidic

REMSCO HEARING - EZRAS NASHIM
mother, grandmother and
great-grandmother. I am the child of Holocaust survivors and $I$ was raised, and raised my family as well, following the strict rules of modesty.

We are proud to follow these rules, which relate to how we dress and how we interact, mostly with regard to interaction between men and women. We follow these rules with sincerity and devotion. On the eve of Rosh Hashanah, two years ago, the Jewish New Year and High Holiday, I accidently dropped a huge pot steaming hot chicken soup, which spilled all over the kitchen floor and would leave me falling in the middle of it all.

While in excruciating pain, I
crawled out of the boiling hot soup into the bathroom. I took one look at the lower part of my body and saw blisters forming on my buttocks, thigh, and legs.

I was at a loss and knew $I$ needed help fast, but $I$ was determined that $I$ would

REMSCO HEARING - EZRAS NASHIM
not allow any man to look at my injuries because they were in an area that $I$ would not expose to strange men.

Wasting precious time, $I$ was in
a dilemma and did not know how to get help. I called my sister and she suggested that I call Ezras Nashim, which I did, and they came immediately. While $I$ had heard of Ezras Nashim before this accident, it never occurred to me that $I$ would need them. It was only when $I$ was hurt and in pain and my private body parts were hurt did $I$ feel the trauma of not wanting a strange man to see me.

My reluctance to call for men is a result of our Hasidic culture. The care I received was professional while I felt completely comfortable. I shutter when $I$ think as to what could have happened if not for Ezras Nashim. They came twice a day to dress my wounds, clean them, and apply the necessary cream. Thank you, Ezras Nashim for

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    REMSCO HEARING - EZRAS NASHIM
treating me and making my ordeal less
traumatic and at the same time,
preserving my dignity. Thank you.
    Whereupon, applause was given.)
    MR. REISNER: Hearing Officer,
I'm sorry, but I've got one rabbi who
needs to give a lecture somewhere else.
If we could indulge him.
    HEARING OFFICER SCHORN: I would
love to and I apologize to the rabbi,
but the rabbi will give me the privacy
of doing this. We're going to need to
try and move us along. I'm told that we
need to be out at a time that is
forthcoming. We're going to be cutting
people to about three minutes or so
unless that is a huge problem. I'm
going to adjourn the hearing for a
five-minute period and I will be glad to
accommodate the rabbi after our
five-minute recess.
    (Whereupon, a recess was taken
at this time.)
    HEARING OFFICER SCHORN: Thank
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REMSCO HEARING - EZRAS NASHIM
you for allowing me to resume being
semi-comfortable. I'm told that we have another witness who is going to be coming. Is it Rabbi Weinberger?

MR. REISNER: Kaufman, please.
HEARING OFFICER SCHORN: Rabbi
Kaufman is going to speak next. So, just so we're super clear, I'm not going to -- I don't mean to cut any testimony off or limit anyone, I would ask people to be mindful and respectful of time as I attempted and that's my intent and if would could all keep that as our focus and our intent to be respectful as we go forward with the remaining witnesses.

Rabbi Kaufman, are you --
MR. REISNER: Hearing officer
Schorn, if $I$ may, just for the record, I would like to make a request that the Hearing Officer take under advisement the text of 06-06 at page 5 of 30 , which says, "the complete application is the basis for the demonstration of need and public hearing applicant may be

REMSCO HEARING - EZRAS NASHIM
restricted to corroborating and/or
explaining the data therein." And I would ask that we proceed accordingly going forward and $I$ would further ask that additional information that has been testified to be dis-acknowledged by the Hearing Officer in his consideration.

HEARING OFFICER SCHORN: Okay.
You're also asking me to un-ring a bell, but I'm going to try to do that anyway. So we had a brief conversation between yourself -- if I'm not right, Mr. Reisner and Mr. Dering, that if there seems to be some information that is new, according to the rules, that was not contained within the application in chief that was submitted, when it was submitted, that you will advise so that it will be as best not considered when I am making my recommendation to the Ambulance Committee and the Ambulance Committee will then be advised and instructed not to consider something

REMSCO HEARING - EZRAS NASHIM
that was not in the original
application. Is that consistent with what we have discussed, Mr. Reisner?

MR. REISNER: I believe that is
what is consistent with your proposal, Hearing Officer.

HEARING OFFICER SCHORN: And is
that consistent with 06-06?
MR. REISNER: I don't believe
that there is language within 06-06 that
speaks to that technical procedure.
HEARING OFFICER SCHORN: I
agree, but are we with the spirit?
MR. REISNER: I am hesitant to
say that we are.
HEARING OFFICER SCHORN: Okay.
So, what am $I$ doing wrong? And keep it less than an hour.

MR. REISNER: I think that the
key is that, as the Hearing Officer, you need to exercise your discretion to
limit the testimony to corroborating or explaining the content, the data, within the application.

REMSCO HEARING - EZRAS NASHIM
HEARING OFFICER SCHORN: All
right. So, here is what $I$ can't do: I'm not going to go and shut down someone who is testifying and speaking from the community, because they are speaking from a place which is not legalistic where you, I, Mr. Dering are coming from. So I think I would be wrong if $I$ were to shut them down. I'd ask them to be concise. I think that would be appropriate. I think that certain things --

MR. REISNER: May I interject?
HEARING OFFICER SCHORN: Will
have more weight than others and if something is irrelevant, it's not going to be considered, I think wisely so. And $I$ think on that basis, $I$ don't want to be curtailing speech or otherwise. MR. REISNER: I agree with that and $I$ note that this portion of 06-06 that I cited pertains to the applicant only, not people from the community speaking in support.

REMSCO HEARING - EZRAS NASHIM
HEARING OFFICER SCHORN: Okay.
MR. REISNER: I do particularly
take issue with some of the testimony
that's been given today on behalf of Ezras Nashim, however, and I would ask that that information is disregarded to the extent that you, as the Hearing Officer, are able to ascertain that it is not explaining or clarifying the information in the application.

HEARING OFFICER SCHORN: I will do my best and I trust at your good offices that you'll be able to identify for me what you feel would be
inappropriate and you'll let me know in a timely fashion once you get a copy of the transcript.

MR. REISNER: I will be happy to do so. I am hopeful --

HEARING OFFICER SCHORN: I'm not going to rely on you. No disrespect. I will do my own best. I don't mean to be at all disrespectful. I will do my best on my end. I'm not going to wait for

REMSCO HEARING - EZRAS NASHIM
you, but $I$ will do my best to separate wheat from chaff, if we can use that analogy, but if you need to just identify and help me, I'll accept from Counsel as well.

MR. REISNER: Thank you.
MR. DERING: I would just like to make a point. You know, the information that's provided on behalf of Ezras Nashim has been corroborating and explanatory with regard to the application. I would just like the opportunity that if my adversary is going to make an argument that something for some reason isn't that, I really need the opportunity to respond to that.

HEARING OFFICER SCHORN: Oh, I
absolutely want you to. I actually want you to. So, it's not unilateral. It's definitely -- you both are. Again, I'm looking at this in a very holistic approach. I'm looking at this from substantive justice. I'm looking at this so that the community is heard.

REMSCO HEARING - EZRAS NASHIM
There was the applicant, one of your supporters had made a comment about the 12 ladies, the ladies from Borough Park. I appreciate the fact that we have ladies from Borough Park. I appreciate the fact that on whatever side, that there this passion, that there is this interest, and $I$ thank everyone here from wherever you are and whatever your viewpoint and appreciate that it's being done with respect.

MR. DERING: Great.
HEARING OFFICER SCHORN: And I'm going to try and maintain that with myself and $I$ hope that that spirit is emanating from me as well. And you said that Rabbi Kaufman is ready? MR. REISNER: Yes. HEARING OFFICER SCHORN: Rabbi, good evening again.
(Whereupon, Rabbi Kaufman
approached the microphone.)
HEARING OFFICER SCHORN: Rabbi,
I'm not going to curtail you, but I'm

REMSCO HEARING - EZRAS NASHIM
sure you'll be --
RABBI KAUFMAN: This is not a sermon.

HEARING OFFICER SCHORN: Okay. Thank you, Rabbi.

RABBI KAUFMAN: First of all, I thank the Hearing Officer for allowing me to speak today and in such an advanced format and all the other people who were ahead, but I've been sitting here patiently listening to the passion, listening to the women here who are so concerned about tznius, [modesty.]

These are our mothers. These are our grandmothers. They reflect the whole basis of our Judaism. They reflect what we stand for. These are the people who are the ones who are the y'sod (phonetic), the foundation on our houses and our households, and that's why we are the way we look in certain areas, not better or different, but that's the way that we -- that's what our mothers lived through the fire for,

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    REMSCO HEARING - EZRAS NASHIM
    for modesty and God forbid for anything
else and there's stories, and stories,
and stories.
    However, I am here today -- my
name is Rabbi Yechiel Kaufman. I'm a
    life-long member of this community and I
was asked by the leading rabbis of our
communities, rabbis who represent the
majority of Hasidic and Orthodox Jewish
population residing in Brooklyn, New
York's community who respectfully
request that the Council members
consider the letters signed by them and
was sent to the Council as our position
against the approval of Ezras Nashim's
new ambulance application currently
under review by the Council.
    And I don't envy the two
counsels here and you Mr. Hearing
Officer trying to navigate this
dangerous terrain: Yes religious, not
religious. Is it modesty or not
modesty? And this is something which is
so wholly important to us and you know,
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REMSCO HEARING - EZRAS NASHIM
it's something that we really hold so dear; however, $I$ here represent those rabbis who are the ones who give us those rulings. Those ones who interpret to the strictest letter of the law of the law of modesty. And they're the ones who are telling us that in this case, modesty does not apply. And I'll tell you why.

As rabbinic leaders of Brooklyn's Hasidic Orthodox Jewish community, we are charged with and thoroughly familiar with the Jewish laws of modesty, as well as the importance in Jewish law regarding the saving of life and our community's practical needs, which we deal with continuously. We have considered the modesty issue in the overall analysis of the benefits of the community many times over the years by considering the religious and practical elements and factors in the issue.

We have concluded that the associated risk in having two emergency

REMSCO HEARING - EZRAS NASHIM
services is so disparate and different in their capacities, in their abilities can reap and deliver the emergency needs of the one community, those risks far outweigh of benefits of the community. A new ambulance service is a detriment to our community since it adds no help to our community in the division of emergency service is absolutely not required from a modesty perspective and in fact reduces the health and safety of the community.

This is so since the new
applicant's services cannot compare to the Hatzalah's 50 years of experience in the provision of these services. Its vast network of paramedics, EMTs, and physicians staffing its operation, its speed in responding to calls, its 50 ambulances based in the Borough of Brooklyn and Hatzalah's constant upgrading of equipment, an expanding of services to meet the needs in our community, which thank God, is growing.

REMSCO HEARING - EZRAS NASHIM
Another problem is the fact the
community is used to dealing with only
one phone number for all its
emergencies. We are opposed to Ezras
Nashim's new ambulance service primarily
for the following reasons:
Number one, Chevra Hatzalah, which is the primary EMS service utilized by the Hasidic and Orthodox Jewish community throughout the City of New York has for the past 50 years provided and continues to provide unparalleled care with the shortest response time of any EMS system in the United States.

The average response time in the community for emergencies is approximately two minutes from when the call is received by a Hatzalah
dispatcher, as opposed to the stated Ezras Nashim's response time of eight minutes and two seconds. Hatzalah's quick response time is made possible by the large number of individual EMTs and

REMSCO HEARING - EZRAS NASHIM paramedics and over 50 ambulances in Brooklyn alone. At this point in time, and for a good additional period, a new service cannot meet this level of service, thereby imperiling the receiving community.

Number two, having multiple volunteer EMS services operating in and servicing the same community will cause confusion as to whom to call in an emergency, thereby causing delays in providing emergency care and potentially causing catastrophe. Additionally, when an emergency occurs, multiple agencies will be routinely called, namely both Hatzalah and Ezras Nashim services. This will reflect itself in overuse of the two services for no good purpose. Number three, we disagree with Ezras Nashim's claim that patients feel humiliated when treated by neighbors. Hatzalah members act with the utmost sensitivity and confidentially. They are professionals of the highest caliber

## REMSCO HEARING - EZRAS NASHIM

and with continuos emergency medicine and sensitivity training to the point that when a Hatzalah member receives a phone call that there is an emergency and he sees that that call, that this may be someone who knows him intimately, or as neighbor, he makes sure to pass it over to the next one who is right there not wasting any time, because he is sensitive to the fact that the person may not want to be serviced by him on the scene.

Number four, and this is the last one, we are deeply disturbed by the allegation raised by Ezras Nashim in regards to Hatzalah. Hatzalah is an organization that has been instrumental in our communities for the last 50 years, treating men, women, and children alike and has saved and continues to save countless lives on a daily basis.

We agree, from the modesty perspective of Jewish law, there is no need to form another organization. It

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    REMSCO HEARING - EZRAS NASHIM
    is therefore the steadfast position of
    the leading rabbis in our community --
    the rabbis who represent a majority of
    constituents of Hasidic and Orthodox
    Jewish population residing in the
    Brooklyn, New York community, rabbis who
    have counselled and advised are sought
    all over the world, people who are
    luminaries in the Jewish law, in Jewish
    prudence, especially those pertaining
        modesty, because that's the code, what
        we live by and we die buy, modesty --
        they have come to the conclusion that
        granting Ezras Nashim an ambulance
        certificate will be detrimental to our
        community and culture and we
        respectfully ask that you deny this
        application.
        HEARING OFFICER SCHORN: Thank
        you, Rabbi. Rabbi, you have an
        opportunity for questions.
        MR. DERING: Rabbi, I would like
        to respectfully ask you some questions.
        Did you speak with Ezras Nashim
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    REMSCO HEARING - EZRAS NASHIM
prior to signing that statement?
    RABBI KAUFMAN: No.
    MR. DERING: Did you speak with
    Hatzalah prior to signing that
    statement?
    RABBI KAUFMAN: I spoke with
    community members. Some of those
    community members may be members of
Hatzalah, but I spoke to community
members and the rabbis. That's the one
predominantly who I spoke to.
    MR. DERING: Did any of those
    rabbis speak with anyone from Ezras
Nashim to ask their side?
    RABBI KAUFMAN: I have no idea
    and I think that that's for a different
    discussion, not for this forum, to make
peace between the two of us.
    MR. DERING: I think it's a
    different issue. My understanding and
by all means -- I'm not -- my
understanding is, a matter of Jewish
    law, to make a decision that it's custom
    or a law to get input from both sides;
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REMSCO HEARING - EZRAS NASHIM
is that true?
RABBI KAUFMAN: 100 percent.
MR. DERING: And so why didn't
that happen here?
RABBI KAUFMAN: I believe that
the rabbis who are members of the community are well-versed in the situation as you've heard from the previous speakers. This has been going on for five years and maybe even much longer and they have a very detailed knowledge of what's going on and I think that is the basis of their comments to this letter.

MR. DERING: A few more
questions. The letter indicates that there has been a determination that modesty doesn't apply. That's a determination of the standpoint of Jewish law; is that correct?

RABBI KAUFMAN: In an emergency situation, when volunteer emergency professionals come in a life-threatening situation, then that's what you have to

REMSCO HEARING - EZRAS NASHIM
think about first.
MR. DERING: Sure, but that's as a matter of Jewish law. In other words, the statement made by the rabbi that modesty doesn't apply, that's a conclusion based on Jewish law. I'm just trying to understand that that's a Jewish legal conclusion.

RABBI KAUFMAN: That's what the rabbis deal with, Jewish law.

MR. DERING: Okay. Sure, and so that's a Jewish legal determination, but then how do those rabbis trump the feelings of the women from a cultural standpoint? You might conclude that it's legally okay, but the whole issue here is that culturally, they feel it's not okay, and I'm just putting it in context and respectfully, but how can a group of men determine what's appropriate for women?
(Whereupon, applause was given.)
RABBI KAUFMAN: Very good
question. Let me tell you. The Jewish

REMSCO HEARING - EZRAS NASHIM
life circulates around the Jewish law. Jewish law is interpreted by the rabbis for everyone, from conception until death, whether it's an end of life issue or beginning of life issue and everything in between, whether it's a business that you go to, whether it's a marriage that you go. Everything is consulted with the rabbi and the rabbi, based on his knowledge of the Torah and rules, gives his ruling what it should be and therefore, this has been going on for generations.

Number two, the rabbis have women too. They have wives. They have sisters. They have daughters. They have neighbors. They have mothers. They don't live in a vacuum. They know what is a woman's life. Take a look at the thousands of women who support Hatzalah members. Every single one of them is a woman who has the same feeling as every woman who comes here passionately talking. They're not

REMSCO HEARING - EZRAS NASHIM
there. You know why? They're at home to take care of their kids while their members, their husbands are at the Hatzalah calls. So it's not in a vacuum. Rabbis do not (Hebrew term).

By the way, $I$ want to clarify
the statement before. I spoke to the community leaders, some of who may be Hatzalah members. I just don't want you to think I only spoke to Hatzalah members. I want to make it very clear, so that, you know, I did have -- and as far as Ezras Nashim is concerned, I read about it in the papers. I looked it up in articles that they wrote up and I think they are great people. MR. DERING: Sure. RABBI KAUFMAN: And they're very dedicated. You saw the passion. MR. DERING: Yes. RABBI KAUFMAN: It's unbelievable. You can pick it up with a spoon. It was there; however, no one is denying that and no one wants to in the

REMSCO HEARING - EZRAS NASHIM
least way to diminish that compassion. Those are our mothers. These are my daughters. These are the people exactly what you heard expressed over here.

MR. DERING: Sure.
RABBI KAUFMAN: Throughout the generation and the millennium until the Messiah will come; however, we need to follow the dictums of the rabbis who interpret these laws and in this case, not in all the cases, modesty is the greatest thing that we live and abide by, but in this case, they have determined that when it comes to an emergency situation, then you cannot look at modesty and God forbid leave alone the emergency case.

Now, we heard of a Hatzalah member who did not want to touch this lady because of his religious restrictions. Well, I don't think 99 percent of the Hatzalah members would do that, because they know that life is the most important thing in Jewish law. We

REMSCO HEARING - EZRAS NASHIM
can violate the whole Torah in order to keep life and that's why on Shabbas, the highest and the biggest and the holiest day of the year, or Rosh Hashannah, or Yom Kippur, the highest of holiest day, you see Hatzalah members running out there desecrating the Shabbas, trying to save lives.

MR. DERING: Sure.
RABBI KAUFMAN: Because lives is
the most important and when it comes to modesty, which is extremely important in contract with saving lives, our rabbis have ruled that that does not apply to this case.

MR. DERING: Thank you. Let me ask you this question and it's my last one. So if $I$ could, I'm trying to figure out the best way to pose it, but so, what we've heard today is that because of the cultural concept of modesty that some women, even though there might be an exception in Jewish law, if they're treated by a man in an

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emergency situation, they can feel a level of trauma; so it's like a secondary, you know, a second injury to whatever their over injury is. Do you think that -- you mentioned response times with regard to ambulances. Do you think that faster response times trump a secondary injury as a result of those services?

RABBI KAUFMAN: Well, I just
know common sense would dictate if a man or woman needs to get to the hospital, you get them as quick as you can and you don't have anything blocking you from getting them to the hospital. That's common sense. I'm not sure what would trump what. Now, you're dealing with feelings of individual people and then you're dealing with community application. These are two different things that have to be noted. Yes, there may be some people who feel that way; however, this -- we're talk about a direction to take for a community in

REMSCO HEARING - EZRAS NASHIM
order to be culturally sensitive to
their religious needs and to that point, the idea of modesty, when somebody's life is in danger, then a person has to deal with that situation first.

MR. DERING: And then one more question.

RABBI KAUFMAN: I have all night now that $I$ 'm speaking.

MR. DERING: So, if a segment of the community feels that because of their value of modesty and it can be traumatic to them, why shouldn't they be given the choice to fill the need where they don't have to go through that trauma?

RABBI KAUFMAN: I would suggest -- may $I$ suggest that the second the community feels that they have been traumatized by a male who services them in an emergency situation, $I$ think they need to speak to their rabbis. I think they need to talk to them about it and find out what to do about it. I'm sure

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    REMSCO HEARING - EZRAS NASHIM
    that if they sat them down together,
    they would come to some compromise
    situation. It's always been that way.
    But we're not talking about
    individual feelings now. I respect
    individual feelings and that person,
    that woman who has been traumatized, I
    feel terrible and I understand her 100
percent, but that's not the issue, the
individual. The issue is the community,
the thousands of women who are
represented by Hatzalah, the thousands
of women who were helped by Hatzalah,
the thousands of letters that came into
Hatzalah the last 50 years about women
who are so grateful and glad to have had
such kind of a service. Those are the
people that we need to take into the mix
also.
    But I definitely, definitely
feel that the woman who does feel
traumatized -- we need to help them too.
There's no question about it. We need
to deal with it, but that's not the
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REMSCO HEARING - EZRAS NASHIM
issue now. That's a different issue.
UNIDENTIFIED SPEAKER: A lot
of --
MR. DERING: Please, please.
Thank you, Rabbi. I appreciate it.
MR. REISNER: Rabbi, you've been
here for the testimony earlier this evening?

RABBI KAUFMAN: Yes.
MR. REISNER: And there is
testimony that Ezras Nashim was told by the rabbis to start their entity. Did you hear that?

RABBI KAUFMAN: Yes.
MR. REISNER: What was your take on that?

RABBI KAUFMAN: My take on that
was, $I$ don't get involved when two
rabbis have a dispute, but what $I$ would tell you is that you have to look at the context. I believe that if there's a conflict between rabbis that we need to -- they should sit down and work it out.

I do believe that what happened is --

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this would be my own personal assertion, I cannot tell you that this is what happened. Ezras Nashim, it's like the idea of it, it's like apple pie and motherhood, you know? People helping people and so on. And they went to certain rabbis not in the community, basically, outside of the community --
(Noise in audience.)
-- rabbis who have signed the letters. I haven't seen any letters from the community rabbis. I haven't seen it. Have any community rabbis signed? I haven't seen it. I can just testify from what I've seen. Could have been they went direct to other rabbis and they told them about the idea.

In concept, it may be a great idea. In reality, it smacks in the face of what we are doing now and the great services and medical attention that the community is getting now. So, we have to somehow bridge the gap between a good concept and reality. We are talking now

REMSCO HEARING - EZRAS NASHIM
about reality, not concepts. Concepts is a different forum, which one day, we may bridge.

Believe me, it's very difficult for me to stay here and the reason why it's difficult is because these are my sisters. These are my people, but I must stay with them and they're dieing for the same cause my children will die for. No question about it; however, the same people who interpret the laws of modesty are saying that in this case, we have to overlook that for the moment to save the precious life of a human being.

MR. REISNER: Thank you, Rabbi.
UNIDENTIFIED SPEAKER: Females can also save precious lives.

RABBI KAUFMAN: True.
MR. DERING: One more question.

How come Hatzalah doesn't accept women members?

HEARING OFFICER SCHORN: If you
know --
RABBI KAUFMAN: You got another

REMSCO HEARING - EZRAS NASHIM
hour of their time?
HEARING OFFICER SCHORN: No, sir.

RABBI KAUFMAN: Look, we're not here to go into the concepts, principles, policies of this wonderful organization, the holy of holiest that Jews have called Hatzalah, as was indicated by all of the woman before who were speaking. We're not going there now, because that's not the right forum. I'll invite you to my house over tea and coffee and I'll invite some other people and then we can talk about it, but this is not the forum.

We're here, as you know, to venture a verdict about a new service. This new service is, in our opinion, and my opinion, of the rabbis who signed it, 49 rabbis from the community, representing a majority of the constituents of the community, it's of their opinion that this would not be a wise thing to do now.

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Now, whether they should accept
women or not, that's a different, different topic or subject, which I would be glad to talk to you about. How much do you charge?

HEARING OFFICER SCHORN: Does
anyone have any questions for the Rabbi?
MR. DERING: No.
HEARING OFFICER SCHORN: I want to thank the Rabbi for engaging and thank you for your time.

RABBI KAUFMAN: Thank you.
HEARING OFFICER SCHORN: Who do we have next? Jim still had questions and $I$ want to return to your three ladies who Mr. Downey had not finished questioning. I apologize. So we're talking about Ms. Levine, Ms. Pomerantz and Ms. Sprei and Jim has the questions for you. If you would like to either approach or $I$ can provide you with the microphone from where you are. Or if you can, Mr. Dering, if you have the microphone -- do you have it?

REMSCO HEARING - EZRAS NASHIM
MR. DERING: Sure.
HEARING OFFICER SCHORN: You
want to bring it over to the ladies?
MR. DERING: I'd prefer the
three ladies were together so they can answer.
(Where upon Ms. Levine,
Ms. Pomerantz and Ms. Sprei approached the microphone.)

MR. DOWNEY: Thank you very
much. On page 8 of the application, 8 of 180 , section 1 , proposed area of service. The proposed area of service for Ezras Nashim Borough Park, Brooklyn. The proposed area covers 2.071 miles and includes Kensington, Bensonhurst, Sunset Park and Ditmas Park.

Does Borough Park include Sunset Park, Ditmas park, Kensington? I'll add in the precincts that cover these areas are the $62 \mathrm{nd}, 66 \mathrm{th}, 70 \mathrm{th}$, and 72 nd precincts. The area is served by the Community Board 7,11,12,13 and 14. Again, are we talking about Borough Park

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or a much wider area in Brooklyn?
HEARING OFFICER SCHORN: I'm
just giving a copy of the application to split.

MS. POMERANTZ: Just like Ezras
Nashim is a new volunteer emergency service, we're not going to tackle the world. We're not looking to go out of major boundaries. We're focusing on the need in the community and where need is most and that is Borough Park and whatever that mapped out area is that area of need. We're not branching out with our ambulance to any other areas that this time.

MR. DOWNEY: All right. In a permanent environment, REMSCO is seeking street boundaries for the area of service of volunteer ambulance cars. In 2016, Ezras Nashim submitted an application and it subsequently withdrew it and the proposed area of service includes street boundaries.

Is this an accurate description

REMSCO HEARING - EZRAS NASHIM
of the street boundaries of Borough Park?

HEARING OFFICER SCHORN: Jim, when you say, "this," you're referring to which page in the application?

MR. DOWNEY: I'm referring to the maps in the application that show Borough Park and I'm asking if that's the street boundaries. Please clarify if that's the street boundaries of Borough Park.

HEARING OFFICER SCHORN: So it's still page 9. So it looks like a whole lot of gray. I'm not sure.

MS. LEVINE: (Indiscernible.)
HEARING OFFICER SCHORN:
Ms. Levine, we're not quite getting you, see which one of these microphones is hot.

MS. LEVINE: We're looking at the numbers and it says right here in the application, we would say that Borough Park has expanded over the years and many of the Orthodox Hasidic women

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or the people live within these streets that it says over here.

MR. DOWNEY: Are we looking at the same street boundaries, this set here? Is this an accurate description of Borough Park, that service area that you're asking for?

UNIDENTIFIED SPEAKER: Jim, is that from the 2016 application?

MR. DOWNEY: Again, I'm trying
to clarify, is this an accurate description of Borough Park that you're requesting right now?

MS. POMERANTZ: That's an old application.

HEARING OFFICER SCHORN: So we don't have it as the application, and as far as $I$ think Counsel on both sides would agree, we're not looking at the 2016 application. So, if you could comment, do you have a map of the service area of the community that you serve?

MS. LEVINE: Page 9.

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MR. DERING: Do you need to
consult?
MR. DOWNEY: Can you detail for me the street boundaries of that area?

MS. POMERANTZ: We can check on that and verify that.

MS. SPREI: We'll have to consult on that.

HEARING OFFICER SCHORN: From a layperson, I'm looking at the map, that's section $1-A$, proposed maps and it looks like it's a snapshot of a map from someplace that doesn't necessarily have street boundaries. It appears to be printed upsidedown and $I$ need to take my glasses off.

MS. POMERANTZ: We need to consult.

HEARING OFFICER SCHORN: It's on page 9 , but the map is printed upsidedown. All right. So, do you guys have specific meets and bounds? Are you identifying your service area by police precincts?

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MS. LEVINE: It says right here.
HEARING OFFICER SCHORN: Well, when you say, "right here," so there's a text that states -- I'm going to read it into the record. It says, "proposed area for service" --

MS. DIGLIO: The Ambulance Committee can request a clearer map. The one that was submitted is a little difficult to follow and rather than argue over the boundaries here, we should have it as part of our discussion, so if that's something that's okay, we can ask for a clarified map.

HEARING OFFICER SCHORN: I don't think it's resolvable at this point. I don't think it's fair --

MR. REISNER: The application
must be judged in the four quarters of the document that's submitted. I would respectfully submit given the exchange and in the interest of expediency that the answer is no, that the application

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does not contain street boundaries. HEARING OFFICER SCHORN: I
agree. And it says the proposed area
covers 2.071 miles and $I$ teach this. Is
that a radius of 2.071 miles from a
certain place? Is it 2.071 square miles?

MS. LEVINE: We will have to consult.

HEARING OFFICER SCHORN: I'm
going to make a point of fact that it's unclear and again, I'm going to be using this as the four quarters document because it's all I've got. So, that is an issue that -- thank you for bringing that up.

MS. DIGLIO: Just to clarify,
the application requirements do not ask for street boundaries. That is
something new from the Department of Health.

HEARING OFFICER SCHORN: Okay.
GENERAL GILLARD: While we understand there is not a need for

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street boundaries, $I$ think the area of clarification or discrepancy from application to how you're promoting it is you're asking for Borough Park. Borough Park is serviced by the 66th Precinct, CB 12, which is in your application; however, you've exceeded apparently in the application that area and you are going back and forth between Borough Park and all these other communities. So I think we need that clarified as to whether or not you are can asking for Borough Park or a larger area and that's something that $I$ would like to see before $I$ can make a decision on this.

MR. DERING: Do you want to consult with your mother?

MS. LEVINE: Yes.
GENERAL GILLARD: And as well as in your PowerPoint, you show a letter of support from CB 15, which is outside of your Borough Park community. No CB-12 letter of support was provided.

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MR. DOWNEY: So the proposed operating area still needs to the clarified. Okay. Going on, page 10 of 180 talks about expectation of going on grants, $\$ 125,000$. Is there any problem
-- you do allow men in your organization, because there was a flyer --

MS. LEVINE: No, there was no --
I don't think there was ever a flyer about having men join. I'm involved in all the social media and $I$ have never made any flyer about having men join.

MR. DOWNEY: Okay. Are
non-Hasidic women eligible to join?
MS. LEVINE: Of course.
MR. DOWNEY: So it's open to all
religions?
(Answer indiscernible due
multiple people speaking at a time.)
HEARING OFFICER SCHORN: I'm
going to ask that the ladies who are at the podium who are responding should only be the ones responding, despite

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    REMSCO HEARING - EZRAS NASHIM
your passion, and I thank it, but I'm
asking you to hold it.
    MR. DOWNEY: All right. You
indicate for the direct operating cost
of vehicle insurance of $4,000. Is that
for an ambulance and the three response
vehicles that you have? Because that
seems to be a very low insurance cost.
    MS. LEVINE: What page is that?
    MR. DOWNEY: Page 10.
    HEARING OFFICER SCHORN: It
looks like page 11.
    MR. DOWNEY: I'm seeing page 10
Of 180.
    HEARING OFFICER SCHORN: It
looks like there is vehicle insurance on
page 11 of 180. Direct operating cost,
third line down, vehicle insurance,
$4,000.
    MR. ORLANSKI: Could I just
provide a point of clarification, if I
may? The application that was sent out
by Marie and the Regional Council were
Off by a page from the printed material,
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REMSCO HEARING - EZRAS NASHIM
so there is stuff that may be on 10 that is now on 11, et cetera, et cetera, so the original application and the printed application page numbering appears to be off by a one.

HEARING OFFICER SCHORN: Thank you.

MR. ORLANSKI: That's what I'm here for.

HEARING OFFICER SCHORN: I think the question was, the vehicle insurance of $\$ 4,000$, is that an estimate or how was that --

MS. LEVINE: So research was
done. I didn't do the research on this, but I'll assume it's correct, but I guess we'll have to consult with my mother. A lot of time was spent doing the research on this.

MR. DOWNEY: Going down a couple of lines, office expense or staffing, $\$ 47,400$ for staffing. Who are the paid members? You're showing $\$ 47,000$ for staffing expenses. Who are the paid

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members?
MS. LEVINE: So there's
consultants, web designer. We have also secretary, the office staff. For any things for the website, yeah, advertising.

MR. DOWNEY: Okay. Moving on. Page 15 of 180 or page 16 , whatever it turns out to be, under mutual aid.
"Ezras Nashim has a mutual aid agreement with FDNY EMS." What I see is a letter from September of 2018 from FDNY saying that if you call, they will send an ambulance.

An agreement normally has
signatures of two different parties and there's no second party signing the agreement with FDNY. So, is there a separate mutual aid agreement with FDNY other than this letter of saying you call and we'll send an ambulance?

MR. DERING: If I could add, I know that REMSCO was consulted on that and was advised that it is sufficient.

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MS. DIGLIO: It was presented to the Ambulance Committee and the Regional EMS Council and they accept it as the mutual aid agreement.

MR. DOWNEY: Normally, REMSCO wants volunteer agencies to join the REMSCO mutual aid agreement and I believe it says there are no other authorized agreements approved by REMSCO, so this does not satisfy REMSCO's policies. Does Ezras Nashim intend to join the REMSCO mutual aid matrix?

MS. DIGLIO: Once -- if this application is approved, that's when they really need to have a signed mutual aid agreement. The mutual aid letter that was provided by the Fire Department was specific to this application. Once they have an ambulance service, which they don't have now, then they can join a mutual aid agreement, so that's why you don't have that here now.

MR. DOWNEY: But just to

REMSCO HEARING - EZRAS NASHIM
clarify, this page from the FDNY is not a mutual aid agreement?

MS. DIGLIO: It's an agreement with the Fire Department that they will respond to their calls like they would respond to anyone. They out it in writing.

MR. DOWNEY: Okay. "Ezras
Nashim can provide aid and backup
emergency services to other agencies as well." This is if they are branded an ambulance operating certificate. Will you be available to handle all calls? Normally, the Fire Department reaches out to volunteers in cases of disaster, flood situations, emergencies. Would you be participating in those types of mutual aid calls?

MS. SPREI: I will gladly
participate. I participate in many volunteer -- different services. I have no problem with that.

MR. DOWNEY: All right. I just noticed on the same page, "women are

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focused on modesty and have a strong preference." And later on in that page, "women nevertheless, feel more comfortable being cared for by a woman." All right. Page 17, you're requesting a single ambulance. Actually, REMSCO does not deal with the number of ambulances that a service has once if a certificate is granted, you can have one, you can have 50 if you want. If you're only having starting off with one, do you have a backup plan if that is out of service?

MS. POMERANTZ: FDNY currently services our calls and they have agreed to continue to be our backup in the event that we need a secondary ambulance. However our system operates now, they would be secondary to that. MR. DOWNEY: Do you have any idea where your ambulance will be posted within the Borough Park area?

MS. POMERANTZ: You mean parked?
MR. DOWNEY: Parked or garaged.

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    REMSCO HEARING - EZRAS NASHIM
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MS. POMERANTZ: We have a location. It's not on the street.

MR. DOWNEY: It will be on the street?

MS. POMERANTZ: No, no. Not. It's not on the street. It's in a driveway.

MR. DOWNEY: In a driveway. Where in Borough Park would be it posted?

MS. LEVINE: 17-60 56th Street.
MR. DOWNEY: Thank you. The current fly cars that you have, the Suburban and the Chrysler Pacific, are they equipped with emergency lights and sirens?

MS. POMERANTZ: I believe they are fully loaded with lights and sirens. MR. DOWNEY: Under what part of the motor vehicle and traffic law are they authorized to operate?

MS. POMERANTZ: They have the --
MS. LEVINE: Yeah, they have a
light and a siren they're allowed to use

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until we get the --
MR. DOWNEY: My understanding is
it has to be an ambulance service that designates emergency ambulance service vehicles.

MS. LEVINE: Yeah, we are allowed to use a yellow light and certain like beeping sound (indiscernible).

MR. DOWNEY: But they are not legal emergency vehicles at the present time?

MS. POMERANTZ: That's because we have a BLSFR, first response, and this is not a VAS right now.

MR. DOWNEY: But they're not designated as emergency vehicles by an ambulance service. I believe this a requirement on a motor vehicle and traffic law.

MS. POMERANTZ: We're going to have to find that out.

MR. DOWNEY: Okay. Page 31,
"members are required to participate in

REMSCO HEARING - EZRAS NASHIM
FDNY ride-alongs." Do you know if
that's offered to all volunteer services or was it just offered to Ezras Nashim?

MS. POMERANTZ: Can you repeat the question?

MR. DOWNEY: Page 31, "members are required to participate in FDNY ride-alongs and observe EMTs in action." Is that available to all volunteers or is it a special program for Ezras Nashim?

MS. LEVINE: We do have a
program to have our EMTs go on
ride-alongs. I don't know about other EMTs. I know that we have that.

MR. DOWNEY: Page 113 of 180
actually, page 113 of 126 , "proof of donations." Were these donations to Ezras Nashim, specifically or the parent organization?

MS. LEVINE: Ezras Nashim, specifically.

MR. DOWNEY: All right. It
doesn't show it there. And the list of

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REMSCO HEARING - EZRAS NASHIM
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supporters that signed a petition, do you have a breakdown of the number from Borough Park versus the number from the rest of the world?

MS. LEVINE: We don't have that differentiation.

MR. DOWNEY: Then from looking it over, the number would be much less than the total number. I think one last question. The 300 or so calls that Ezras Nashim responded to in to 2018, how many of those involved childbirth in the field?

MS. POMERANTZ: I would have to look at the records. Every call gets logged and we have to go back to calls and pull those up. We have a system where we can pull up the nature of the calls and we can provide that.

MR. DOWNEY: Normally, those are memorable because they don't happen too often, but out of the 300, you don't have a two, 10, 20?

MS. POMERANTZ: I don't always

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know about it. I'm the overnight charge member, so what happens during the day, I don't necessarily know -- when $I$ come on shift -- you know, we're confidential and it's not something that I'm always aware of, but we can find that out based on our calls dispatched.

MS. LEVINE: Can I add
something? I wouldn't know the nature of a lot of the calls since, you know, the HIPAA laws, but $I$ do know that we get a lot of knocks to our door, chocolate platters and flowers with letters that say thank you so much for delivering my baby. And $I$ walk with my mother a lot in the street and people have their carriage and they point and they say, "you delivered this baby. So, that's why we know that we did respond to a nice number of childbirths.

MR. DOWNEY: All right. You're at present a BLS first response agency. What are your plans for ALS backup if you're approved?

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MS. POMERANTZ: We start out as BLS and we will hopefully grow to ALS, but we have to start out first with the basic.

MR. DOWNEY: If you're approved as a BLS ambulance service what are your plans for the ALS service? REMSCO REMAC has a number of protocols that require an ALS response to be requested to the scene. Would you be calling 911 for that or do you have another service that will provide ALS response where appropriate?

MS. SPREI: We do have two paramedics. There are two paramedics.

MR. DOWNEY: All right. New
York State does not allow a paramedic to operate as a paramedics on a BLS ambulance.

MS. POMERANTZ: They don't
operate as the paramedics now. Before we get to the next step, we will have paramedics lined up. We have ongoing training EMT courses being run in
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different communities for people that
would like to eventually join in the
expansion of this project. Right now,
we're at the basic level.

MR. ORLANSKI: Could I just clarify Jim's question please, I think, if $I$ may? Right now, if you get approved and you need paramedics, what is the plan? You're on a call and you need paramedics, what is the plan?

MS. POMERANTZ: Well, we have the FDNY backup. Right now, we don't have an ambulance service and we're not an ALS agency. So we do have the backup of FDNY.

MR. ORLANSKI: Thank you.
MR. DOWNEY: The women that call you, do they understand that the crew may not be able to handle all situations at the EMT level and FDNY may be called in to assist?

MS. SPREI: They definitely know that and that's why some of them are not so happy. They would prefer we have our

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own ambulance.
MR. DOWNEY: Thank you very
much.
HEARING OFFICER SCHORN: Other
members of the committee?
MR. REISNER: May I approach?
HEARING OFFICER SCHORN: Please.
MR. REISNER: Ma'am, there's
been some testimony that you don't
accept men into your ranks. I'm showing
you what has been previously submitted as Exhibit H, Chevra Hatzalah's
opposition papers.
HEARING OFFICER SCHORN:
Mr. Reisner, you're addressing
Ms. Levine?
MR. REISNER: Yes.
Do you recognize this document?
MS. LEVINE: No, actually, I
don't. And I'm just going to say about ads, we actually just had last week somebody created an Ezras Nashim ad that was not from us and it was about like -like $I$ know -- now, $I$ do all the

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    advertising and somebody created an ad.
    I guess -- I don't know what they were
trying to do, but it wasn't from us.
So, this, I don't know. I've never seen
this.
                            MR. REISNER: What's in the top
right corner; is that your logo?
    MS. LEVINE: Yeah, yeah. I've
seen this.
    MR. REISNER: And can you read
what's in the bottom right corner for me
in the small print?
    HEARING OFFICER SCHORN:
    Mr. Reisner, this is in the
application?
    MR. REISNER: No, it's in my
opposition.
    MS. LEVINE: I have never seen
it.
    MR. REISNER: Could you read it
for me, please?
    MS. LEVINE: Yeah, it says,
    "looking for men volunteer ambulance
    drivers." I have never seen it. It
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could be -- if it's true, but if they would want men as driver's then that would be as a driver, not interfering with the call itself. I'm saying it could be, but I've never seen it.

HEARING OFFICER SCHORN: Any
other questions from the committee for the ladies that are present before us?
(No responses.)
I again, thank you for your time and testimony here this evening. Who do we have up next?

MR. DERING: So next, Hearing Officer, we have Leah Betesh.

HEARING OFFICER SCHORN:
Ms. Betesh, where are you? You have to come forward.
(Whereupon, Ms. Betesh approached the microphone.)

MR. REISNER: Quick
clarification, is this a witness on behalf of the community or the applicant?

MR. DERING: She's on behalf of

REMSCO HEARING - EZRAS NASHIM
the applicant.
MR. REISNER: Thank you.
MR. DERING: And then we have one more and then that's it.

MS. BETESH: Good evening, everyone. I will try to be brief.

HEARING OFFICER SCHORN: Are you a member of Ezras Nashim?

MS. BETESH: I'm a volunteer dispatcher.

HEARING OFFICER SCHORN: Thank you.

MS. BETESH: My name is Leah
Betesh Rubenstein and I'm, as I said before, a volunteer and my husband and I are part of the Hasidic community in Borough Park (indiscernible). I would to like to tell a brief story when I lived in Israel 26 years ago. I think it's important when trauma is the issue here.

26 years ago, I lived in a
settlement called Ely. It is about an hour away from Jerusalem (indiscernible)

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surrounded by hostile villages. Sorry. English is not my first language.

HEARING OFFICER SCHORN: You're doing fine.

MS. BETESH: Thank you. So I was going into labor and we had an ambulance from the next settlement, which is Shiloh (phonetic) and the journey by itself was dangerous and the ambulance, they were men and this was quite a traumatic experience for me, because I already was nervous about the journey. It was one hour and then being tended by men, $I$ was not Hasidic back then. I was Orthodox and still, I felt compelled to have women next to me because I was giving my second childbirth and how they tried to examine me to prepare me for giving birth and I was withholding a child, $I$ didn't want to give birth because I didn't want to be exposed to men.

MR. REISNER: Objection.
MS. BETESH: I was raised in a

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traditional Jewish family with Jewish values, and the modesty (indiscernible) I was not going to compromise my values and expose my body as someone else also mentioned.

MR. REISNER: Objection.
Hearing officer --
HEARING OFFICER SCHORN:
Ms. Betesh, let me listen for a moment to Mr. Reisner.

MR. REISNER: I would ask you to
limit the testimony to that which is within the four quarters of the application and most notably to occurrences involving the local --

MS. BETESH: Well, if you let me finish.

HEARING OFFICER SCHORN: Just give me a second.

MR. REISNER: The need as
present or not present in this country. My understanding is this testimony, it's about an incident in Israel several years ago and $I^{\prime} m$ having trouble seeing

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the relevance as to how it goes to need.
MR. DERING: Hearing Officer,
can $I$ speak on that?
HEARING OFFICER SCHORN: Yes.
MR. DERING: It goes to the
issue of modesty. It doesn't matter it's here or somewhere else.

MS. BETESH: It's not even about
modesty. It's about the emotional
trauma. Because $I$ had surgery 20 years after this because $I$ was retaining the child. I didn't want to give birth because $I$ didn't want to expose my body. So my birth canal and I'm sorry to say this here in front of an audience, but I think it's important. My birth canal completely tore and went like this (indicating) and like, not knowing what happened to my body and was not repaired. I had repaired surgery 20 years after, so $I$ went through the trauma twice. And I was not Hasidic back then. I was only Orthodox and scared. That's all $I$ have to say.

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Thank you.
(Whereupon, applause was given.)
HEARING OFFICER SCHORN: Any
further questions?
MR. REISNER: No thank you.
MR. DERING: And our last
witness, David Freier.
(Whereupon David Freier
approached the microphone.)
HEARING OFFICER SCHORN: Good evening.

MR. FREIER: Good evening, Hearing Officer and members of the Ambulance Committee. Thank you for taking the time to be here. Let me tell you, initially, I did not want my wife to do this. I was worried that I would get pressure in the community, which $I$ did, and had no time to deal with, but once I got involved, I could not turn back.

It all started when my wife, Ruchie, got a call in the summer of 2011 asking for free legal help from a group

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of Hasidic women who were EMTs and doulas and were not allowed to join Hatzalah. My wife was not sure about this group and discussed the request with me. At first, she thought this may be a group of trouble makers and said to me that she is going to do some research, including interviewing women who experienced trauma who were treated by all men EMTs.

We heard that in New Square, a Hasidic community in Rockland County, whose rabbi has thousands of followers around the world, including a large following in Borough Park opened a women's division in the local square of Brunswick. I went with Ruchie to the rabbi of Square and he explained to us how important it is to have a division of women EMTs in Hatzalah. He emphasized that women of his town came to him crying over the shame and trauma of having their babies delivered in the hands by men of the community. He

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further explained how he was going to expand the responsibilities of women EMTs to handle all female-related emergencies. Not just childbirth. He encouraged us to go get involved in this issue.

Although this very
(indiscernible) was very determined, I was still not convinced that Ruchie and I should get involved, so my next trip to Israel and I go twice a year, I decided to meet with the supreme leading rabbis of the Jewish world, see the two photos in the application on page 5 and a handwritten letters of endorsement -if you go to page 5, two pictures, one is in the library and $I$ didn't bring them all I have. I have a collection of 20 rabbis, but $I$ couldn't put them all. And the handwritten letters of endorsement in Hebrew translated to English on page 131 to 137. It's just my way of telling you that these rabbis that $I$ went are the biggest, like

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Supreme Court, these are the biggest, biggest around. The one $I$ went to, his father-in-law, his name was Olioshi
(phonetic) in the letter was the biggest (indiscernible), were not well. They brought them for $\$ 100,000$ the doctor had to fly down to (indiscernible). I'm just saying these are not just rabbis.

To our surprise, the leading
rabbis of Israel were even more determined that Ruchie and I get involved in this mission. In fact, in Israel today, the United Hatzalah of Israel under the leadership of Eric Beard (phonetic) has opened a division for religious women. I find it surprising that all the rabbis who signed the letter opposing Ezras Nashim, which was submitted by opposition, not even one of them reached out to me to hear our side, which is a fundamental requirement under Jewish law.

In fact, a few rabbis approached me saying that they were asked to sign

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the letter -- because the delegation was going around to everyone, but refused to do so before talking to me. One rabbi told me he refused to sign because he supports us, but due to the political climate, he is not ready to support us publicly. That's not just one. I can tell you maybe 20 of them. By the way, he mentions 48 signatures. Do you know how many rabbis there are in Borough Park? Like 150 to 250 or more. He got 48 signatures. Because my wife is careful with following HIPAA laws, $I$ don't know about Ezras Nashim's calls. Ezras Nashim calls, I don't know, but let me tell you what $I$ do know: That countless men come up to me in the synagogue or in the street, thanking me for Ezras Nashim, helping my wife, helping their wife, daughter or the elderly mother. This has happened every day.

I also know of the cases which unfolded in my presence when $I$ was with

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Ruchie together. I'll give you just one example. It's late, I wish there was more time, more people would have been here, but $I$ will give you one example of many cases without identifying details. Like I said, I can't say of what happened on Shabbas, the weekend, afternoon in our bungalow.

Some children came banging, this was in the afternoon, banging on the door, urging my wife to come help. A young woman had an emergency in the neighboring bungalow. The parents panicked and called the local Hatzalah, but the other children thought of calling Ruchie. My wife ran over to assist the young woman. While doing so, a Hatzalah arrived.

By that time, a crowd had formed in front of the bungalow. I was there with my friends and neighbors. The young woman was inside with Ruchie when the male EMTs arrived and entered the bedroom from outside. We call heard her

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shrieking. She sounded traumatized. We heard the parents ask the Hatzalah members to give Ruchie some time to see if she could see if she could resolve the issue; it would be a few minutes.

The EMTs were encouraging the parents to allow them to transfer their daughter to the local hospital to be sedated. We all watched. They made the EMTs wait outside the bungalow and minutes later, the young woman walked out smiling and relieved. This is not a made up story.

We all rejoiced and talked about what a difference it can make when women treat women during emergencies. We know that there are Jewish laws related to physical contact between men and women. We also know there are exceptions to the law in times of life-threatening emergencies; however, what you may not know is the culture of modesty and how and it's promoted and manifests itself in the Hasidic community. That

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\begin{aligned}
& \text { REMSCO HEARING - EZRAS NASHIM } \\
& \text { countless of religious books and } \\
& \text { protocols that teach women and girls to } \\
& \text { avoid male doctors and male medical } \\
& \text { professionals unless there is a } \\
& \text { life-threatening emergency. Therefore, } \\
& \text { many women delay calling for help } \\
& \text { because they are in doubt whether or not } \\
& \text { they are having true life-threatening } \\
& \text { emergencies. This alone is } \\
& \text { life-threatening. } \\
& \text { and generosity allowing me to explain } \\
& \text { how an ambulance license for Ezras } \\
& \text { Nashim will meet the needs of the } \\
& \text { religious community of Borough Park, } \\
& \text { which includes keeping patients calm as } \\
& \text { well as healthy women. This is very } \\
& \text { important now. women who are under any } \\
& \text { circumstance regardless of their } \\
& \text { rabbinical exception of the modesty rule } \\
& \text { will not call a male EMT. That's a } \\
& \text { fact, a lot of them. } \\
& \text { rabbinical exception to the modesty rule }
\end{aligned}
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REMSCO HEARING - EZRAS NASHIM during life-threatening emergencies and they wait. The problem is they wait until the condition escalates to a life-threatening emergency before calling for help.

MR. REISNER: Objection.
There is no proof of that.
MR. FREIER: I want to finish and then you talk. Third thing, women who follow the rabbinical exception to modesty rule -- have a seat.

HEARING OFFICER SCHORN: I'm going to ask the gentleman to be respectful. I think we've been respectful up until this point and I'm going to accept what is being said as opinion and will take it as opinion. I'm not taking it as fact. I am going to insist on civility here and I understand passion is present, but I think civility must remain here as well.

MR. FREIER: The third thing is,
women who follow the rabbinical
exception to the modesty rule during

REMSCO HEARING - EZRAS NASHIM
life-threatening emergencies, but lack the knowledge and training to make such a determination. So they don't call for help. I hope and pray that you respected members of the Ambulance Committee recognize the fact that so many women with unmet needs and pre-hospital and emergency care who until now had no voice and have waited for this very day and turned to you for help. Thank you and God bless you.
(Whereupon, applause was given.)
I'm sorry for that.
HEARING OFFICER SCHORN: Any
questions?
MR. REISNER: One line of
questioning. I'm not going to promise you one question. A lawyer never lives up to that promise.

MR. FREIER: Ask me.
MR. REISNER: Yes, very briefly. You mentioned earlier in your testimony that you and your wife went to speak to a rabbi about the founding principles of

REMSCO HEARING - EZRAS NASHIM
Ezras Nashim, correct?
MR. FREIER: Yes, correct.
MR. REISNER: Where was that rabbi?

MR. FREIER: Okay. Let me explain you. The rabbi is not in Borough Park. He's in Square. Do you know where Square is? Exit 11 on Palisades, but if you saw, I wrote, where are all of his followers? He has thousands in there and $I$ has 1,000 in Borough Park alone. He's a rabbi that people coming from all over, waiting. Like I could say you come every night, he would have 100 people waiting to discuss with him that are from England, Israel coming because he's a very smart man and if he opened in his place and he was begging us how important it is to have this. I would not even think about this.

Every time we came to visit him, he asked my wife, what are you up to? It was shocking to see this. Now, you

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are saying about that. There's other rabbis in Borough Park that $I$ have, but you have to understand, I do not publicize those rabbis, because there's a reason for that. If you want to hear it, I could say.

MR. REISNER: That's quite all right. You answered my question. My question was simply whether he was local to Borough Park. You answered that.

MR. FREIER: He is not local to Borough Park.

HEARING OFFICER SCHORN: I'm going to reinforce what you're saying. Mr. Freier, when the question is asked, I'm going to, politely and with respect, ask you to answer only the question and don't take it as a diving board to go swimming a few laps in the pool and just focus on the question.

MR. REISNER: And what $I$ hope is my last question is: Did that rabbi reach out to Hatzalah about their position on Ezras Nashim before giving

REMSCO HEARING - EZRAS NASHIM
you his advice?
MR. FREIER: No, he did not reach out.

MR. REISNER: Thank you.
HEARING OFFICER SCHORN: Any
questions? Rabbi, we thank you for your time.

MR. FREIER: Thank you for
listening.
MR. REISNER: I believe we're do for one. We have a midwife present.

MR. FREIER: I want to say just one thing as for Borough Park because earlier you asked this question and mentioned about Borough Park rabbis.

There are a lot of rabbis that with truth -- because if you want to hear it, let them hear it -- that they're threatened, so they have no choice, so they have to back-pedal. This is going on for the last few years.

HEARING OFFICER SCHORN: Thank
you for your time and you said you have another witness who is --

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MR. REISNER: Yes, I do.
HEARING OFFICER SCHORN: Ma'am,
I can't remember your name.
MS. DVORKES: Ms. Dvorkes.
HEARING OFFICER SCHORN: And it
looks like you're a nurse, Ms. Dvorkes?
MS. DVORKES: Midwife.
HEARING OFFICER SCHORN: It
says, "RN, CNM." What is a CNM?
MS. DVORKES:
HEARING OFFICER SCHORN: And the
lady who is standing to your left?
MS. DVORKES: This is
Dr. Melinda Mann. We work together.

DR. MANN: I'm not one of the
speakers. I'm a fill-in.
HEARING OFFICER SCHORN: I'm
fine. Can you just say your name and
spell it for us so we have it for the record?

DR. MANN: Dr. Melinda $M-A-N-N$.
HEARING OFFICER SCHORN: Thank
you.
MS. DVORKES: My name is Sara

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Dvorkes. I'm a certified nurse midwife and this is Dr. Melinda Mann. We both, each of us --

HEARING OFFICER SCHORN:
Dr. Dvorkes, you're going to forgive me for interrupting. I do not mean to be rude. Dr. Mann, you are an M.D., D.O.? What is your doctorate in? Philosophy? DR. MANN: I'm a board-certified physician in obstetrics and gynecology. HEARING OFFICER SCHORN: SO you're the real deal. DR. MANN: So is Ms. Dvorkes. HEARING OFFICER SCHORN: And I don't mean to diminish Ms. Dvorkes either.

MS. DVORKES: Each of us both
has given 25 years to Maimonides Hospital doing the sole work of obstetrics and gynecology. I myself do over 300 deliveries a year, which means we also do home births. Dr. Mann, is part of a group, so I'm sure she does 150 a year, which puts me in the

REMSCO HEARING - EZRAS NASHIM
hospital over 350 days of that year, which means that we see a lot.

This is no hearsay. Whatever we say is fact. I'm not a drama queen. I'm not going to become overly passionate. I'm not going to dramatize anything. Whatever $I$ have is recorded in my personal statistics, available to anybody. We keep a log sheet of every single delivery, no matter who does it or wherever it's done, as far as my own patients are concerned.

Doing over 300 deliveries a year, it comes down to some of these women who are (indiscernible) and have large babies, who deliver very quickly do need help. Not all of them can deliver in the hospital. They just don't make it even two blocks away. Statistically speaking, my personal practice, about one percent of the deliveries done by Hatzalah, which mean three to four a year, approximately.

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                Because I'm a solo practitioner,
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            REMSCO HEARING - EZRAS NASHIM
    I know these patients from their first
baby to their 12th baby. I know them
    from day one of their conception to the
    date of their delivery pretty
    intimately, and probably in the details
    of their private lives, public lives and
    medical lives. Hatzalah gives me many,
many transports also, not just
    deliveries and the reason that I have
many transports and not deliveries is
because of the response time. The
response sometime is absolutely
remarkable.
            Every patient delivered or
transported by Hatzalah, I go over and I
ask them, how did it go? Were they
proper? Were they modest? Were you
traumatized? I haven't heard anybody as
far as delivery or transport ever use
the word "emotional rape." I was
shocked to hear that word. Anyone who
is having a baby is emotional and
traumatic. It's a traumatizing
experience in your own doctor's hands,
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REMSCO HEARING - EZRAS NASHIM but thank God we have someone who is there to do what they have to do. In short, $I$ think what Dr. Mann and $I$ both agree is that Hatzalah is a three-word slogan called "well-oiled machine."

Number one, let me tell you
something: A patient who is about to deliver, does not want Hatzalah. Trust me. They don't want a man. They don't want anyone. They don't want a female EMT either. They want their own doctor. They want no one touching them anywhere. What they do want to do, they want to be transported, period. The second choice is that the baby's coming, we have no choice, then Hatzalah is there, but the first choice is not to have Hatzalah deliver them.

Timing, their timing is
absolutely unbelievable, which is the reason why some of many patients are transported before they are delivered. Anyone else traveling, getting my children to school, went to 14 th Avenue

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to $15 t h$ Avenue in rush hour, on a holiday or the eve of a holiday in our community, the traffic, the shopping, the school buses, the cars, the people, it takes almost 20 minutes to go three blocks. I'm talking from personal experience.

I ask them pointblank: How on Earth do you get these patients into my labor room so quickly? And the answer was: We have seven ambulances in seven strategic spots all across Borough Park. Response time from phone call to delivered into my hands and sometimes I deliver them in the hallway, but they come to me. I get them. It's about two minutes. The skill and expertise, and most of all, it's the experience that they have -- 50 years of experience. It's not the education. It's not the qualifications. It's not the patients. It's not their hand holding. It's not their training. It's their experience that's doing it.

REMSCO HEARING - EZRAS NASHIM
I know I, myself, would not want to have a doctor who just graduated medical school do a heart transplant on me. I want 50 years of expertise behind that. If you're going to save my live, give me your expertise, please. Give me your best. Even a cashier in a community like Borough Park -- we're congested, we're dense, we're intense, very intense -- but even the cashier in the grocery store needs expertise because the line starts from here all the way down to the kazoo.

Number two, we have a big advantage with Hatzalah guys. They have muscles. A patient delivered in a bathtub and $I$ was in the hospital when she was delivering, she was brought in by Hatzalah and $I$ heard she delivered in her bathtub for whatever the reason was. Two men came in. She was covered. She was in her bathrobe, they lifted her out, put her on a stretcher and off we went.

REMSCO HEARING - EZRAS NASHIM
We needed the men with the muscles and that's something we can't overlook. We can't afford for someone else to come deliver them while she has the placenta inside and bleeding at the same time. With that, with the lifting up and taking her on the stretcher and taking her to the bathtub and off they go, yes, it was traumatizing, but you know something? We've survived worst things.

My parents were holocaust
survivors. They survived that. Having
a male deliver you, $I$ can't see it as
emotional rape or traumatizing
experiencing without actually
exaggerating the amount (indiscernible).
They were there. They did their job.
They delivered you. They went home.
End of sentence. I can't write a book
about that. It was done. Why are we
suffering 30 years later for this with all kinds of trauma. I really don't understand this.

REMSCO HEARING - EZRAS NASHIM
There is nobody that can -- one of the ladies that spoke here made a comment about you can't call response time from when you make the phone call to when they're delivered to the hospital. It doesn't count. You have to count the hours beforehand. Who in labor is waiting hours that if it's only 20 minutes -- a car service to Borough Park takes five minutes to come and five get to the hospital and Hatzalah is our two-minute call. So they have a choice.

I can't see anything replacing what
they're doing. I have the greatest respect for them.

I have the greatest respect for Ezras Nashim and what they're trying to accomplish; I really do. I've unfortunately have a couple of experiences with them with one of my patients and I didn't want to air any dirty laundry, but since unfortunately some of your people said things about us so I will speak (Hebrew term), mutual.

REMSCO HEARING - EZRAS NASHIM
When one of my patients was hemorrhaging at home and $I$ went to see her and she informed me that an EMT arrived and said we need to transport this lady and the response was, "okay. I'll get transport." Five minutes later, which was not Hatzalah's response time, nobody was there and she was literally pouring out bleeding on the floor. I said, "who did you call?" "My ambulance." "Who did you call?" "My ambulance."

End of the story was, $I$ went
over to the phone, called Hatzalah. The men came up and they said to me, "is she stable?" I said, "no, she needs to be transported." (Indiscernible) assess and take her blood pressure, I assume she's not even transported. She's got to be transported. They got her on the stretcher, covered her, downstairs into the ambulance, and she was already on the way when the other ambulance arrived. When I got to the hospital because $I$ went by foot, $I$ said, "just

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get in there. I'll be there soon." She was in the emergency room and we had already ordered blood to be transfused for her and $I$ went to look at the bag of blood, it was O negative. O negative, you have no time to cross match to find out the patient's blood. Had she gotten there five minutes later, I would have been minus one patient. I just delivered her baby about three months ago, so she barely survived enough to have another child in our community.

Dr. Mann has a story that she told me today that she's going to tell you about an emergency that she had when Hatzalah was transporting a patient with severe pre-eclampsia. The doctors had made the decision, told Hatzalah, bring her to the labor floor. We didn't see that patient. Hatzalah did. The expertise that they have and experience they have, told them no labor floor, emergency room and when Dr. Mann heard that she was going there, she took the

REMSCO HEARING - EZRAS NASHIM bag with all her knives and all her equipment and tell them what you did. MR. DERING: Before we go, can I ask some questions?

DR. MANN: I need to make a
comment because --
HEARING OFFICER SCHORN: I'm going to let Dr. Mann speak and then you can ask questions.

DR. MANN: This meeting has a specific goal in determining if Ezras Nashim should be having an ambulance for transporting patients. As a physician, I rode on the bus -- we don't even call it an ambulance, we call it a bus. I've ridden on many bus rides to the hospital. It's an incredible responsibility requiring a very high-degree of skill, and the way that Hatzalah acquires this skill is by mentoring, by riding along when they're less experienced, and by having a tremendous volume and seeing a vast array of all types of problems, some of

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which are exceedingly rare and it is the rare problems that can also be the most life-threatening. So if Ezras Nashim is interested in this, they have to demonstrate competency in pikuach nefesh [saving lives].

We didn't use the word pikuach
nefesh tonight and I'm speaking for women here and with respect to Rabbi Freier, he mentioned many times about how people complimented Ezras Nashim, about all the help that they gave, but he didn't use the word "save." We're here to save lives. If Ezras Nashim can demonstrate that they can save lives by doing what Hatzalah has been doing for so long, I'm willing to listen to it, but right now, I don't see it. And I'm a physician in the community. We have an aging population, morbidly obese, multiple comorbidities, seizures, strokes, hemorrhages, heart attacks in our pregnant patients and we have to be prepared to save those lives. Please

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tell me that you can to it and then I'm willing to listen.

The story of this Hatzalah diversion is the one that Ms. Dvorkes is talking about. I was the attending on labor and delivery and we got the call from Hatzalah and were bringing in a critically ill patient of Dr. Krom (phonetic) who had pre-eclampsia and they made an independent decision to divert her to the emergency room because she was so ill.

I figured out that they weren't coming to the labor room and $I$ ran down with my team, including a tower to do an emergency C-section. In walked a woman, who had full pulmonary edema -- excuse me, not walked. She was almost unconscious. They rolled her in. She was becoming unconscious and in another five minutes, she was unconscious and Hatzalah brought her in. She needed to be intubated. She was obtunded. She didn't even know what was happening to

