Bedford Stuyvesant Volunteer Ambulance Corps, Inc.

CON Expansion Public Hearing - NYC REMSCO Pt 2

and $I$ will now call this proceeding to order. The time is 5:27 p.m.

This proceeding is a public hearing in the matter of the application of the Bedford Stuyvesant Volunteer Ambulance Corps to expand their operating territory. As stated in the application, the applicant seeks to expands its certificate of need to include Kings County Community Boards 5, 8 and 16.

My name is Tim Hannigan. I'm an
attorney from Delmar, New York. I'm going to serve as hearing officer for this hearing in accordance with New York State Department of Health Policy Statement 0606. As hearing officer, $I$ will moderate this proceeding and ensure that the hearing process follows generally accepted procedures. Following the conclusion of the hearing, $I$ will prepare a report, sending forth findings of fact for the New York City Region EMS Council and its Ambulance Committee.

This is a public hearing, and $I$ would be remiss if $I$ didn't point out the exits. Follow me out and I'll lead us to safety. I'll be out of the door if something goes wrong here. We have plenty of EMS personnel and Fire, as
well, so, we'll have the situation well at hand.

This hearing is being held by the

Regional EMS Council of New York City pursuant to

Article 30 of the New York State Public Health

Law and --

MARTHA TRIKAS: Counsel. I need --
counsel -- counsel -- wait, wait -- counsel --

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: -- is being conducted in
accordance with New York State Department of
Health Policy Statement 0606.

MARTHA TRIKAS: Wait, wait, wait, wait,
wait, wait, wait. I'm so sorry. I can't --

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: What's up?

MARTHA TRIKAS: You have to go slower.

I can't -- $I$ can't get it. You're going really fast for me.

MAN: You have to go slower. She can't
keep up with you.
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Okay.

MARTHA TRIKAS: Okay.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: I'm from upstate. All right.

MARTHA TRIKAS: Yeah, you've got to go slower.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: All right. That's good. You got it.

MARIE DIGLIO: You're lucky he's not
from New York City.
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: I know. That's --
MARTHA TRIKAS: So, no. That's what I got.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: The purpose of this hearing is to provide a technical review and objective evaluation of the applicant's statement of need as well as any other testimony presented. It is the intent of this hearing process to obtain input from the general public and from all who use, provide, paid for, or participate in the EMS system.

A stenographic record and a video record of this proceeding is being made. The testimony taken and all exhibits received, and I will go through a list in a few moments here, will constitute the record in this matter.

We have multiple members of the New York City Regional EMS Council and its Ambulance Committee here in attendance. Due to the way that we're doing this and some potential
microphone issues with our stenographer, $I$ will have the attendance record constructively read in for purposes of indicating your attendance here, assuming that's fine with the Council members present. All right. Very good. I usually like to give you an opportunity to introduce yourselves to the applicant. Please do so after the hearing or when you ask questions. But in an effort to keep the proceeding moving, we'll (indiscernible). Go ahead.

MARIE DIGLIO: This public hearing is being livestreamed and recorded. So, there will be a video record.

PUBLIC HEARING OFFICER TIMOTHY
HANNIGAN, ESQ.: Thank you, Marie.
All testimony and presentations should be directed to the Council members. Any questions that the applicant or any speaker may have for the Regional Council can be directed to me. Committee members or REMSCO members may raise questions to you during your presentation
or afterward. They can -- the Council members can confer, collectively, and then pose questions to you throughout your application process. And the same is true for any member of the public that wishes to offer comments this evening.

To support the pending application, the applicant bears the burden of proof for the demonstration of public need. "Public need" is defined as the demonstrated absence, reduced availability, or an inadequate level of care in ambulance or emergency medical service available to a geographical area which is not readily correctible through the reallocation or
improvement of existing resources.
With respect to exhibits, in this case, the application was deemed complete on september 28th, 2023. As a matter of housekeeping, the redacted application, redacted to remove personal identifying information of key persons with the applicant, has been marked and is incorporated into this proceeding as Exhibit 1. A copy of the legal notice of public hearing published prior to today's date, together with the supporting affidavit and notice of the application made by registered or certified mail by the New York City

Regional EMS Council has been received and is marked as Exhibit 2. Confirmation from the Department of Health attesting to the applicant's fitness and competency to operate the proposed service and that no further review is needed in that regard was received on October 11th, 2023, and is incorporated into this proceeding as Exhibit 3. The timeline entitled "Account of Events" prepared by Michelle Klem is incorporated into this proceeding as Exhibit 4. The PowerPoint presentation that we will see in a few moments, which was sent by the applicant -- thank you for doing that -- sent by the applicant to the Regional Council before this evening's public hearing is received and is incorporated into this proceeding as Exhibit 5. Multiple letters in support were received from both elected officials and community stakeholders following submission of the application. All of those letters, including one from Park Slope received on today's date are received and incorporated into this proceeding as Exhibit 6 .

We will commence with the proceeding by Tamsin Wolf, Antoine Robinson, and James Pointer, representatives for the applicant. Thereafter,
the floor will be open to those individuals who have requested to speak. At this time, we have one. If anybody else in the gallery wishes to offer comments during the public hearing portion, I will provide you with that opportunity. I just ask when you -- it is your time to speak, please come up to the front here where the microphone is, state and then spell your name for our stenographer.

Each member of the public will be allotted approximately three minutes to offer their comments. I may, in the exercise of my discretion, award more time, or if there are no other members of the public other than the one that wishes to speak, I may allow her an extended period of time to speak if she so chooses.

At the conclusion of this public forum, the applicant will be afforded the opportunity if it desires to rebut any comments offered in opposition to the application. Such time is for the limited purpose of contradicting or disproving statements, and again, any that may be made in opposition to your application. And that's in your ability to offer rebuttal as something that's specifically called for in

Policy Statement 0606 , and it's because you have the burden of proof as far as demonstrating need with respect to this hearing.

Is there anybody in the audience who did not pre-register to speak, but would like to do so at this time? All right. Seeing none, if anybody needs reasonable accommodations to facilitate speaking, please let me or Michelle or Marie, basically anybody know, raise your hand, we'll make it work.

Are there any questions before we begin? All right. Seeing none, we will proceed with the applicant, Bedford Stuyvesant Voluntary Ambulance Corps. Please go right ahead.

CHIEF OF STAFF JAMES POINTER: Thank you.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: So, when either of you begin
speaking, just say -- state your name, spell it, and then go ahead.

CHIEF OF STAFF JAMES POINTER: Okay. MARTHA TRIKAS: Okay. So, I need to know who will be speaking.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Try and be almost uncomfortably
loud like $I$ was.
CHIEF OF STAFF JAMES POINTER: Yes,
sir. All right. Good evening. This is James Pointer speaking, by the way. Good evening. We extend our sincere gratitude to all of you for joining us at this evening's Public Hearing focused on the proposed expansion of the operating territory for the Bedford Stuyvesant - -

MARTHA TRIKAS: Hold on. Hold on.
CHIEF OF STAFF JAMES POINTER:
Volunteer Ambulance Corps.
MARTHA TRIKAS: Sir, sir, sir, you have
to go slower for me.
PUBLIC HEARING OFFICER TIMOTHY
HANNIGAN, ESQ.: Please go slower.
CHIEF OF STAFF JAMES POINTER: Please
go slower? Okay.
MARTHA TRIKAS: Very slow, yes. Okay.
PUBLIC HEARING OFFICER TIMOTHY
HANNIGAN, ESQ.: How slow?
MARTHA TRIKAS: Start over.
CHIEF OF STAFF JAMES POINTER: Good
evening. We extend our sincere gratitude to all of you for joining us at this evening's Public Hearing focused on the proposed expansion of the
operating territory of the Bedford Stuyvesant Voluntary Ambulance Corps. We would like to express our heartfelt appreciation to the Ambulance Committee, the Regional Council, and Hearing Officer Tim Hannigan for organizing this event.

Tonight, we aim to provide robust
rationale and compelling evidence that
underscores the public necessity behind our
proposed expansion that's been in our operating territory.

MARTHA TRIKAS: Just go -- wait, I need
you just to go slower so I can --
CHIEF OF STAFF JAMES POINTER: Through this presentation --

MARTHA TRIKAS: I need you to go
slower. So, tonight I'm here to provide robust --

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: You need to go slower where it got to the part --

MARTHA TRIKAS: Slower.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: -- where you were saying the robustness.

CHIEF OF STAFF JAMES POINTER: All
right. (Indiscernible).

Tonight, we aim to provide robust
rationale and compelling evidence that
underscores the public necessity behind our proposal to expand our operating territory. Through this presentation, we will illuminate key aspects of our application, emphasizing the importance of our expansion. Our hope is that, by the end of our discussion, the EMS Council will be well-informed and prepared to make a decision rooted in the evident public need.

MARTHA TRIKAS: I'm sorry. Rooted in the evidence of what?

CHIEF OF STAFF JAMES POINTER: The Bedford Stuyvesant Volunteer Ambulance Corps, known as BSVAC, is advocating for an extension of its primary operating territory to include the neighborhoods of Crown Heights, Brownsville, and East New York. Over the past few years, BSVAC has closely monitored response --

MARTHA TRIKAS: I'm sorry. I can't - for some reason, $I$ can't hear -- you have to go slower because $I$ can't hear you.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Reading Share is not following you.

MARTHA TRIKAS: Crown Heights -CHIEF OF STAFF JAMES POINTER: Okay. MARIE DIGLIO: She asked him -MARTHA TRIKAS: You've got to go slower. I know you're reading from something, so you have to --

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: (Indiscernible). Do you have this in printed format? Because all we could do is tell her that we can email it and --

CHIEF OF STAFF JAMES POINTER: Yes, I
have it in written format. I have it in written format.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: All right. So, let us -Martha, can you hear us?

MARTHA TRIKAS: Yes.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Yes?

MARTHA TRIKAS: Yes.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Mr. Pointer has this in written - this is off the record. This is just me to

Martha here.

MARTHA TRIKAS: Yes.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Mr. Pointer has this in written format as well. So, what he is willing to do is submit that. I will accept that as an exhibit, his written testimony.

CHIEF OF STAFF JAMES POINTER: We're emailing it right now.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Perfect, and he can email that to you to fill in any gaps in what you are experiencing on your end due to the technical situation.

MARTHA TRIKAS: Thank you. Yeah, please. And then, look, just also, since you're reading, please just slow down so this way $I$ can make sure $I$ get it. Thank you.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Yeah.
MARTHA TRIKAS: I appreciate it.
CHIEF OF STAFF JAMES POINTER: Okay.

PUBLIC HEARING OFFICER TIMOTHY
HANNIGAN, ESQ.: Thank you.

MARTHA TRIKAS: So, primary operating
territory to include the neighborhoods of Crown Heights --

MARIE DIGLIO: (Indiscernible) -CHIEF OF STAFF JAMES POINTER: Okay.

All right, so BSVAC is advocating for an extension of its primary operating territory to include the neighborhoods of Crown Heights, Brownsville, and East New York. Over the past few years, BSVAC has closely monitored response times in these areas, and we have found that they consistently show an extensive wait time for emergency medical services. After careful analysis and considering our financial situation, BSVAC believes we are well-prepared to provide our services to these neighborhoods.

Charlie, can you take a look at for me. It's not going to the next slide.

MAN: (Indiscernible) --
CHIEF OF STAFF JAMES POINTER: There we go.

MARTHA TRIKAS: Okay. Just go slower, please, for me.

CHIEF OF STAFF JAMES POINTER: Founded
in 1988 by Captain James "Rocky" Robinson and
Specialist Joe Perez, BSVAC emerged with
invaluable support from Tamsin Wolf, a pro bono lawyer.

MARTHA TRIKAS: I'm sorry. You have to


CHIEF OF STAFF JAMES POINTER: This initiative was born out of a pressing need -MARTHA TRIKAS: I know you -- you have to -- you have to go slower. You really do because $I$ don't know any of these names and they're just coming at me. It has to be slower.

MAN: (Indiscernible).

CHIEF OF STAFF JAMES POINTER: Yeah, I'm (indiscernible).

MARTHA TRIKAS: Just read it slowly.

CHIEF OF STAFF JAMES POINTER: Founded
in 1988 by Captain James "Rocky" Robinson and Specialist Joe Perez, BSVAC emerged with invaluable support from Tamsin Wolf, a pro bono attorney. This initiative was born out of a pressing need to address the extended wait times experienced by residents of Bed Stuy during medical emergencies. During that era, it was not unusual for ambulances to take 30 minutes to respond, causing significant delays in critical care. Upon obtaining its New York State DOH

Certification, BSVAC dramatically reduced these wait times, consistently maintaining a
commendable four-minute response time for both critical and non-critical emergencies.

Furthermore, BSVAC expanded its community role by Offering First Aid, CPR, and EMT training, as well as mentorship programs for local youth. BSVAC's dedication transformed it into an indispensable resource for Bed Stuy residents. Now, with a proven track record in Bed Stuy, BSVAC is eager to extend these invaluable services to the neighboring areas of Brownsville, Crown Heights, and East New York and address the need for additional ambulances services.

The neighborhoods of Brownsville, East

New York, and Crown Heights, home to over 365,000 residents, expose a notable deficiency in immediate EMS services. Recent data paints -MARTHA TRIKAS: Slow down. I'm sorry. Slow down. Hold on. Hold on. Hold on. You have to go slower. I know you're reading, but you've got to read slower. The neighborhoods of Brownsville --
MARIE DIGLIO: Ask if he could start
again from --

MARTHA TRIKAS: It has to be slower.

This way $I$ won't interrupt.

MARIE DIGLIO: Does she understand that she's getting this by email?

MARTHA TRIKAS: Yeah, I do, but I still have to get it down.

MARIE DIGLIO: But she still has to get it down regardless.

CHIEF OF STAFF JAMES POINTER: Okay.

Not a problem. I'll start over.
(Indiscernible). BSVAC is eager to extend these invaluable services to the neighboring areas of Brownsville, Crown Heights, and East New York and address the need for additional ambulances services.

The neighborhoods of Brownsville, East New York, and Crown Heights, home to over 365,000 residents, expose a notable deficiency in immediate EMS services. Recent data paints a concerning picture: during urgent emergencies, residents may experience average delays up to 12 minutes. These crucial minutes often shape the course of health outcomes, and such delays are deeply distressing. For less critical situations, the wait times can stretch to an
average of approximately 16 minutes. This raises important questions: why should these neighborhoods endure extended wait times during their most critical moments, and what can we do to help alleviate the extended wait times?

MARTHA TRIKAS: But hold on. You have to -- wait, wait. Hold on. You have to go slower. I don't know how many times $I$ have to say this. This raises an important question -MARIE DIGLIO: Please go back to (indiscernible) - -

MARTHA TRIKAS: It has to be slower.

CHIEF OF STAFF JAMES POINTER: Okay. This raises important questions: why should these neighborhoods endure extended wait times during their most critical moments, and what can we do to help alleviate these extended wait times?

The answers to those questions are within this expansion application and this public hearing tonight. BSVAC understands the problem which these neighborhoods are facing because it is the same problem that BSVAC was founded in 1988 to address in Bed Stuy. The expansion of BSVAC's operating territory can help begin to
reduce response times in these neighborhoods by using our community-based ambulance service dedicated to meet their needs and to "put the help where the hurt is." Amid the peak challenges of the COVID-19 pandemic, BSVAC proactively --

MARTHA TRIKAS: I'm sorry -- I didn't hear that. I'm sorry. Hold on. "Where the hurt is." I didn't hear the last part. Just slow it down and then, this way $I$ don't have to --

CHIEF OF STAFF JAMES POINTER: Amid the peak challenges of the COVID-19 pandemic, BSVAC proactively collaborated with the New York City Regional Mutual Aid Activation to strengthen the city's emergency preparedness.

MARTHA TRIKAS: I'm sorry. You're -you're -- $I$ can't hear you well. You're just too - it's too low. God, I just can't. Act like you're screaming, but low, slow.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Off the record. So, it's too low for the stenographer to -- what's --

MARTHA TRIKAS: It's too low and too
fast. So, I need both. I know he's reading from something, but $I \quad--$

CHIEF OF STAFF JAMES POINTER: Is it
possible for me to just (indiscernible) --
MARTHA TRIKAS: I really need it slow.
PUBLIC HEARING OFFICER TIMOTHY
HANNIGAN, ESQ.: Yeah.
CHIEF OF STAFF JAMES POINTER:
(indiscernible) --
MAN: Put both of them there.
CHIEF OF STAFF JAMES POINTER:
(indiscernible) --
VICE-PRESIDENT TAMSIN WOLF:
(Indiscernible) slide show and then the top will
display?
CHIEF OF STAFF JAMES POINTER: No, it's
because it's on Zoom, that's why. It's a
slideshow (indiscernible) --
PUBLIC HEARING OFFICER TIMOTHY
HANNIGAN, ESQ.: So, are we going to continue?
MARIE DIGLIO: She's going to
(indiscernible) so that we can hear her.
PUBLIC HEARING OFFICER TIMOTHY
HANNIGAN, ESQ.: Okay. Yeah.
MARIE DIGLIO: We apologize
(indiscernible) --
(Crosstalk)

MAN: Martha? (Indiscernible) --

MARTHA TRIKAS: Yeah? Yes?

CHIEF OF STAFF JAMES POINTER: All
right.

MARTHA TRIKAS: All right. So, very slow.

CHIEF OF STAFF JAMES POINTER: NO problem.

MARTHA TRIKAS: It has to be slow.

Otherwise, I'm not getting it. I'm not getting it. It has to be --

CHIEF OF STAFF JAMES POINTER: Okay. I'll try to go as slow as possible.

MARTHA TRIKAS: Thank you.

CHIEF OF STAFF JAMES POINTER: Amid the peak challenges of the COVID-19 pandemic, BSVAC proactively collaborated with the New York City Regional Mutual Aid Activation to strengthen the city's emergency preparedness. Even in doing so, our unwavering commitment to the Bed Stuy neighborhood remained resolute. We remained focused on our primary area by operating a community-based ambulance dedicated to providing EMS to Bed Stuy while also operating an additional ambulance available to other
neighborhoods in the 911 system. Remarkably, during the COVID-19 Pandemic, nearly a fifth of our emergency responses were dedicated to these very areas we are now eager to support more comprehensively.

The current landscape of EMS is undergoing a discernible transformation. Due to high turnover rates, many organizations have turned to 'Earn to Learn' programs to address staffing shortages, while others have adjusted their personnel to align with the minimum ambulance crew standards of a Certified EMT and Motor Vehicle Operator set by the New York State DOH Bureau of EMS to meet their service needs. The more frequent usage of the FDNY EMS Fall Back Response, a response to escalating emergency calls --

MARTHA TRIKAS: Hold on. You're going
fast -- hold on. You're going -- wait, wait, wait, wait, wait. "The most" -- you've got to go slower. "The most" --

CHIEF OF STAFF JAMES POINTER: The most frequent usage of the FDNY EMS Fall Back Response, a response to escalating emergency calls amidst staffing shortages, underscores this
challenge. It highlights the urgent need for additional ambulance support in these neighborhoods to assist with prolonged wait times - a responsibility BSVAC is prepared to shoulder.

By expanding BSVAC's operating territory, each of these neighborhoods will benefit from an ambulance service whose primary concern is their specific neighborhood. While the contributions of the FDNY and its affiliated hospital resources are not disregarded or omitted, the sheer call volume often surpasses their staffing capabilities, leading --

MARTHA TRIKAS: You've got to slow -you've got to slow -- wait, wait, wait. You've got to slow down. It's -- "are not discarded or omitted" -- slow down.

CHIEF OF STAFF JAMES POINTER: All
right. While the contributions of the FDNY and its affiliated hospital resources are not disregarded or omitted, the sheer call volume often surpasses their staffing capabilities, leading to delayed responses.

BSVAC's expansion to these areas can ensure that their neighborhoods receive timely
emergency care they rightfully deserve with no cost or burden to existing resources or the community.

The screen shows a map highlighting BSVAC's current service area in blue, while Crown Heights, Brownsville, and East New York are accented in orange. These regions correspond to Community Boards 5, 8, and 16 , and fall under the watch of the 73 rd , the 75 th , and 77 th Precincts. Collectively - -

MARTHA TRIKAS: Hold on.
(Indiscernible) - - "and fall under the watch". Hold on, "and fall" -- just slow down. "And fall under the watch" --

CHIEF OF STAFF JAMES POINTER: -- falls under the watch of the 73rd, the 75th, and 77th Precincts. Collectively, this expands an additional 8.4 square miles. So, a question may arise: can BSVAC effectively cover this expansive territory? Our confident response is, "Absolutely."

BSVAC is fully equipped to serve all these areas holistically. We currently have a fleet comprising 2 type-3 ambulances and 1 type-1 ambulance at our disposal. Moreover,

Assemblywoman Stefanie Zinerman has generously granted --

MARTHA TRIKAS: Hold on. Hold on.
"Moreover" --

CHIEF OF STAFF JAMES POINTER:

Moreover, Assemblywoman Stefanie Zinerman has generously granted $\$ 125,000$ towards the procurement of a new ambulance. Recognizing the growth on the horizon, BSVAC has already earmarked funds for another ambulance, specifically designed for the needs of the new neighborhoods.

But our strength isn't limited to our vehicles. Our dedicated squad of over 40 EMTs, drivers, and dispatchers stand ready to operate the ambulances and deliver essential care to those in distress.

In alignment with our growth vision, BSVAC is introducing a new operational strategy. This plan is crafted to optimally place our ambulances within both our existing and proposed - -

MARTHA TRIKAS: Hold on. Hold on.
"This plan" -- hold on. "This plan" --
CHIEF OF STAFF JAMES POINTER: Say that
again? I'm sorry. What did you -- where do you want me to start from?

MARTHA TRIKAS: "This plan is crafted"

CHIEF OF STAFF JAMES POINTER: This plan is crafted to optimally place our ambulances within both our existing and proposed territories, ensuring timely and effective responses to emergencies. We aim to serve all neighborhoods we touch. Further, our interactions with community representatives suggest a potential setup of a satellite facility in these regions, making operations like shift changes, equipment restocking, and vehicle upkeep more efficient. Such initiatives highlight an unwavering dedication to the neighborhoods which we are proposed to expand our services.

During our application phase, BSVAC actively met with community stakeholders --

MARTHA TRIKAS: Hold on. So, wait,
wait. Slow down, slow down. "During our application phase" --

CHIEF OF STAFF JAMES POINTER: -- BSVAC
actively met with community stakeholders who are instrumental in shaping the well-being of their
neighborhoods. This engagement spanned elected officials, community boards --

MARTHA TRIKAS: Hold on. You've got to -- you've got to slow down. "Neighborhoods" -CHIEF OF STAFF JAMES POINTER: This engagement spanned elected officials, community boards, business leaders, and medical institutions. Their endorsement and the warmth with which they've embraced our initiative are deeply heartening. We're profoundly grateful for their trust and eagerly anticipate collaborating closely with them in the days ahead.

Furthermore, our association with other volunteer ambulance services, united by our shared mission of ensuring swift ambulance services, fills us with pride. Their consistent support for BSVAC and dedication to their own communities is commendable, and we extend our heartfelt thanks.

Lastly, a big thank you to everyone present at this evening's public fact-finding hearing on behalf of the Bedford Stuyvesant Volunteer Ambulance Corps. Your participation is greatly appreciated. Thank you.

MARIE DIGLIO: Okay. Can we stop for
one moment? Since we have a livestream, and it's being recorded, I've been advised by our public hearing officer that we will do a transcription based on the video that we collect tonight.

MARTHA TRIKAS: I'm sorry. I can't
hear you. I'm so sorry. Can you say that louder? I can't hear you.

MARIE DIGLIO: (Indiscernible)

CHIEF OF STAFF JAMES POINTER:
(Indiscernible)

MARTHA TRIKAS: I can't hear.

MARIE DIGLIO: We can't hear you.
CHIEF OF STAFF JAMES POINTER: Yeah, we can't hear you.

MARTHA TRIKAS: Yeah.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: So, thank you. Martha, so what we're proposing to do is send a copy of the recording following the completion of this hearing to you for transcription. So, that way, it could be -- you could slow it down, pause, do whatever has to be done, in addition to having the benefit of the written comments that were just presented. I've done that with other regional councils in the past for this type of
hearing where the stenographer gets a recording and thereafter does the transcription. If there are follow up questions, obviously, we can answer them. But does that -- I think that's the path Marie would like to go on, and it's done elsewhere so I'm comfortable with that process.

MARTHA TRIKAS: Wait. I don't -- I
mean, it's still -- it has to be done very slowly because I'm still -- I still have to write this down.

MARIE DIGLIO: We are going to send you the video and you can do your transcription based on the video that we are recording and then send us the transcript afterwards. That's been done before. And this way, you can control the speed of the playback, okay?

MARTHA TRIKAS: (Indiscernible) okay.

MARIE DIGLIO: Okay. Good. So, thank you very much and we'll be contacting you.

MARTHA TRIKAS: Okay. So, how much more reading do we have of this stuff?

MARIE DIGLIO: Martha, we're going to
stop the transcription at this point, and we will send you a video.

MARTHA TRIKAS: When you say, "the
transcription," I don't have to take it down you're saying?

MARIE DIGLIO: No, don't take it down now. We are going to -- you don't have to stay. We're going to email to your company a copy of this video and then you can play it back and do your transcription that way. This way we can go forward. This is taking up too much time with all these technical difficulties.

MARTHA TRIKAS: Yeah. You know it's hard when the reporter is not there and you know, it's --

MARIE DIGLIO: Yeah. No, I think this will make it easier. So --

MARTHA TRIKAS: Perfect. Okay. So, then I'm going to leave then and then you're going to have to -- and then you're going to send me this or Lexitas.

MARIE DIGLIO: Yes.

MARTHA TRIKAS: Okay.
MARIE DIGLIO: We'll send it to

Lexitas. Okay. Thank you.

MARTHA TRIKAS: Thank you so much.
(Crosstalk)

MARTHA TRIKAS: Thank you.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: All right. So, we'll begin with
public speakers. That's how loud it is (indiscernible). All right. So, Charlie, we're still live, you're still recording? Very good. All right.

Thank you, Mr. Pointer, for that presentation.

Ms. Wolf, Mr. Robinson, would you care to make any additional comments on behalf of the applicant during the presentation period that you have now?

COMMANDING OFFICER ANTOINE ROBINSON:

No, not at this time.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: No? He did a great job?

COMMANDING OFFICER ANTOINE ROBINSON:

He did a fantastic job.
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: All right. Very good.

MAN: I just want to say, you stayed incredibly patient.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: I had a couple of questions.

You touched on the highlights of them, but I
wanted to, kind of, call it out through the narrative. First, the data that you referred to was all derived from publicly available --

CHIEF OF STAFF JAMES POINTER: Publicly
available information online, yes.
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: With respect to -- I read
through and who knows how it'll come out on the transcript, but the definition of "public need," which is cumbersome to read even when you're not remote and the stenographic transcription. So, with respect to reallocation of existing resources, in the narrative, you talked about, if that was going to happen, it would have, and the staffing isn't there to -- for existing HCs to reallocate. Can you talk about that and kind of focus in on that?

CHIEF OF STAFF JAMES POINTER: SO, basically, this has been an issue over the past couple of years. It's actually -- it's part of the record so you can see that the response times are extended. So, the allocation of resources, if it would have happened, it should have happened already because the extended time is over 12 minutes and 16 minutes for calls is, you
know, something that $I$ think that should be addressed.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: And then the other statistic
that was contained in the narrative that $I$ wanted
to highlight was, there are approximately -- your
agency has determined there were about 27,000
requests for calls in the area sought for expansion.

CHIEF OF STAFF JAMES POINTER: That was -- yeah, that was just a year. That was just for the year.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: One year?

CHIEF OF STAFF JAMES POINTER: Just for one year, collectively for all three neighborhoods, it was about 27,000 jobs.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Okay. Do any members of the Council have any questions for the applicant? Yeah. Sure. Go right ahead. Just state your name and then go ahead and ask.

WILLIAM GOFFIN: It's William Goffin, G-O-F-F-I-N. Just quick, on the map when you were talking about it, the exposed area is the
bigger area or --

CHIEF OF STAFF JAMES POINTER: The bigger area, correct.

WILLIAM GOFFIN: It is? I was just
trying to point it out for clarification of what you were saying.

CHIEF OF STAFF JAMES POINTER: NO problem.

WILLIAM GOFFIN: Thank you.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Thanks. Go ahead, sir.
JIM DOWNEY: Jim Downey, Volunteer
Ambulance Association. I have a question for Mr. Pointer. Is Bed Stuy currently participating in the 911 calls?

CHIEF OF STAFF JAMES POINTER: Yes. We just recently put an ambulance out in the 911 system as of last week. We have been going through PMs with our vehicles, so we haven't been operating just to make sure that the vehicles are upkept properly.

JIM DOWNEY: Thank you.
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Go ahead, sir.
DAVE MEKETANSKY: So, this is Dave

Meketansky, also with the Volunteer Ambulance Rescue Association.

MARIE DIGLIO: Can you spell your name?

DAVE MEKETANSKY: $\quad \mathrm{M}-\mathrm{E}-\mathrm{K}-\mathrm{E}-\mathrm{T}-\mathrm{A}-\mathrm{N}-\mathrm{S}-\mathrm{K}-\mathrm{Y}$.

You know, speaking -- having worked with a lot of volunteer agencies throughout the city, the need is not only, you know, minutes of response time, but how we train new providers, getting people in. I've known a lot of Bed Stuy members who have, you know, worked with Bed Stuy, and become better providers. So, if you want to talk about how you can help the need of, you know, good providers today, good providers in the coming years, and how Bed stuy supports that and how this expansion will help that need for good providers.

CHIEF OF STAFF JAMES POINTER: So, when we have new EMTs or those who are not EMTs, we always -- if you're not an EMT, we always encourage you to go to school and become an EMT due to the fact that we have been providing 911 ambulances to the city and also providing community-based ambulance services for the organization. We train them on both aspects. So, we train them as if you were
working for a place like Northwell or NYU or Mount Sinai. We train you how to log into the system, how to call RCC, how to make sure that your 81 times stay under 25 minutes, if you need to go out of service who to notify and if it's any incidents in the field, how to contact the condition boss, et cetera.

And also on our end, because we operate just slightly different, teach them our way, how we dispatch, how the calls come in. If someone calls on the phone and requests an ambulance, how to go through the process of triaging and things like that. So, we try to prepare them as much as possible for when they leave here and they go into the real world, that they are able to provide their best care and also work, operationally, to the best of their capabilities.

And oh, yes, also, we do QA QI, so at times we do pull ACRs, and we try to make sure that our paperwork is up to par and our EMTs know what to write and what not to write, and don't get restricted.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Thank you. Are there any further questions from the Council? Sure. Go
right ahead.
GRACE CACCIOLOA: Good evening. Grace Caccioloa, FDNY EMS Operations. You quoted several stats and fallback. Is there any place we can look that information up because you're stating a 12 - to 16 -minute response time?

CHIEF OF STAFF JAMES POINTER: Well, the 12 to --

GRACE CACCIOLOA: $\quad-\quad$ (indiscernible).
CHIEF OF STAFF JAMES POINTER: Also,
the 12 -minute response times called for segments
1 through 3, and the 16 -minute response time is for Segments 4 to 7 or 4 to 8, as defined on the website as critical and non-critical responses.

GRACE CACCIOLOA: Is there any place we can look up these stats because they don't line up with what's actually being reported?

CHIEF OF STAFF JAMES POINTER: Well, the stats that we got came from the New York City Open Analytics website.

GRACE CACCIOLOA: And you also
mentioned fallback. Fallback has nothing to do with ambulances being dispatched to specific areas. It's actually the first ambulance due regardless of (indiscernible) once that gets
dispatched. So, I'm just a little concerned that we're using terminology and stats that aren't actually complying with what's going on.

CHIEF OF STAFF JAMES POINTER: But it also takes away from the fact is if you have the response for a job, let's say, a different (indiscernible) than what you normally would have with ALS in a BLS response. You would only send a BLS ambulance, which means that --ALS - I know -- if that's the case, then I'm wrong because $I$ work in the system on a consistent basis. And if we're requesting for additional resources, we're always told we're on fallback, just transport.

GRACE CACCIOLOA: So, that gets
dispatched (indiscernible) Can you just tell me where you got these stats from?

CHIEF OF STAFF JAMES POINTER: The New

York City Open Analytics website. I can --
thedatacityofnewyork.us. That's the actual website.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Okay. In further response to the question, $I$ think there's a footnote on Page 4 of the narrative. It's Footnote 10 where
there's a link that it sounds like -CHIEF OF STAFF JAMES POINTER: Yes. PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: -- what Mr. Pointer just referred to.

GRACE CACCIOLOA: (Indiscernible) --
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Are there any further questions for the applicant? Sure. Go right ahead.

DANIEL MEISELS: Daniel Meisels, M-E-I-S-E-L-S, New York City Health and Hospitals. Excuse me. So, my -- I'm a little concerned about the geography. That's an enormous amount of land that you're proposing to cover.

CHIEF OF STAFF JAMES POINTER: Okay.
DANIEL MEISELS: Now, certainly, if you
look ahead, you know, assuming that this
application is approved and you get the third ambulance and then the fourth ambulance, it looks like, in five years, where you want to be and where you want to get to is -- it's reasonable to support that geography. But with only two ambulances in service right now, and with one potentially kind of being held in reserve for 911 participation, could you speak a little bit more
about how you think the -- you'd be able to serve such an extensive or expansive geography with only the limited resources you have today? CHIEF OF STAFF JAMES POINTER: Okay.

So, I'm just going to have my -- my Commanding Officer would like to answer that question.

COMMANDING OFFICER ANTOINE ROBINSON: All right. Commanding Officer Antoine Robinson, Bedford Stuyvesant volunteer. So, we sat there, and we looked at the area, we looked and said that East New York is huge. It is very big. Brownsville, Crown Heights is our neighbor. I assure you that Crown Heights wouldn't be an issue at all. With the support that we have been receiving in recent years and the amount of volunteers that call to come and ride on our ambulance and help out, I believe that the amount of ambulances that we are able to provide -- what we have currently is the two ambulances. We have one on the way and another one we have to purchase.

Unfortunately, with the ambulance being in backlog, the fastest, most efficient way that I believe that this organization can supplement the 911 system in those communities is just
simply purchase used ambulances. And I mean, you could purchase a used ambulance fairly quickly. And with us being financially stable at this time, we're willing to do so and allocate the necessary funds to make sure that we are able to cover these areas that we are applying for.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Are there any further questions for the applicant? Any further questions for the applicant? All right. Seeing none. Thank you. We'll now open the hearing up to
members of the public who wish to speak. The first member of the public and actually the only member of the public who has signed up to speak at this point is Tiera Mack. And you can -actually right over here. We'll find a microphone here.

CHIEF OF STAFF JAMES POINTER: I'll
slide back so you can --

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: And just state and spell your name for the record. Thank you.

TIERA MACK: Absolutely. My name is

Tiera Mack and that is spelled $T-I-E-R-A, ~ M a c k$, $M-A-C-K$, and $I$ am the Executive Director of the

Pitkin Avenue Business Improvement District in Brownsville. That bounder -- those boundaries are Pitkin Avenue between Mother Gaston and Howard and on Rockaway, between Bellmont and Glenmore. But $I$ pretty much work with all of the businesses between East New York and Sutter on all of those corridors. That is a pretty extensive area, and it is the area that Mr. Pointer and his staff at the Volunteer Ambulance Service will be covering.

And what $I$ can say from being in the Business Improvement District and I'm also a resident of Brownsville, Ocean Hill border. Being a resident and being Executive Director of the Pitkin Avenue BID, what $I$ know is that we have plenty of emergencies between car accidents, to shootings, to stabbings, to mental health crises, and we would need additional services in our community.

I have witnessed on the corridor, long response times. I have also witnessed -- you know, we have violence disruptors in our community. So, we have a community that is already accustomed to supplemental services that are provided from people that are doing volunteer
or nontraditional forms of public service work, right. So, $I$ know that the community, (a) would be interested in something like this and fully support it, and $I$ also know that it is deeply needed because of the extensive issues that we have in Brownsville. Though, you know, our crime is down, we still -- and we also have a high population of elderly folks and an elderly building at the corner or Mother Gaston and Pitkin. And that has frequent -- if an elderly person falls, they call the ambulance, right.

So, we have frequent need for ambulance service due to aging population, the current conditions in Brownsville, and just it being a busy neighborhood with a busy business corridor, quite a few busy business corridors.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Thank you very much. Do any members of the Council have any questions for Ms. Mack? Seeing none. Thank you. Oh, go ahead. I'm sorry, sir.

JIM DOWNEY: Jim Downey again. I'm looking at the map here. It appears Ocean Hill and Brownsville are partly in the current service area?

CHIEF OF STAFF JAMES POINTER: Yeah. So, that's why if you look at our application, it states in there that we are -- that we cover approximately 20 percent of Brownsville, East New York already in our current area, along with an additional service area that we don't cover the entire community, Board 3. So, the additional two blocks to Atlantic Avenue would give us the opportunity to cover the whole Community Board 3. JIM DOWNEY: Okay.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Thank you. Are there any members of the public who have not signed up that would like to speak? Come right up, sir. Step up there. State and spell your name and then proceed with your comments.

WARREN THOMAS: My name is Warren, W-A-$R-R-E-N$, and I've also just moved from the East New York area. And $I$ would like to say this, six months ago, my aunt had a stroke, a severe stroke, and it happened around 3:00 a.m. I called 911, and the response time took them 23 minutes just to get a truck to me. On top of that, Fire was there, and they had a little bit of material that can help her. And I felt very
heartbroken at the fact that $I$ had to wait 23 minutes for one truck to come, which was a BLS unit and wasn't able to support the needs that she needed.

Three months after having that severe stroke, she turned around and had another stroke. Again, their call time and response for FDNY to get there was 17 minutes. I feel like with BSVAC expanding, it will be great to service the needs for the people and the public. And I also feel like the response time will be a little bit more shorter.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Thank you. Do any members of the Council have any questions for Mr. Warren? Any questions for Mr. Warren? Can you just clarify the dates of the calls you said with respect to your aunt? Like, approximate months.

WARREN THOMAS: So, my aunt caught a stroke -- her first stroke she caught was in, I want to say, April.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Okay.

WARREN THOMAS: The first one was in

April.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: April of 2023 , this year?

WARREN THOMAS: Yes, 2023.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Okay. That's all I have. Thank you.

WARREN THOMAS: No problem.
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Is there any other member of the public that wishes to speak? Any other member of the public that wishes to speak? All right.

There being no one else who seeks to comment further on this application from the public, the public forum is now closed.

No one at the public hearing spoke in opposition to the application. Nevertheless, if you want to make some closing remarks now, in a few minutes, $I^{\prime} l l$ offer you that opportunity.

CHIEF OF STAFF JAMES POINTER: Just a quick question. The letters that were sent over for those who couldn't make it --

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Yes.

CHIEF OF STAFF JAMES POINTER: -- to
the meeting, will those be added into the public
hearing? Because $I$ know we had one person that spoke, but $I$ know several people stated that they could not make it.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Yes, yes, and I'll note that too. So, in addition to the -- Ms. Mack who spoke here, the Regional Council received numerous letters of support from elected officials, community stakeholders, all unanimously in favor of the application from federal to state and local. Those have been incorporated into this proceeding. I'm just going to pull up the exhibit number for you, Exhibit 6. So, I included all of those, including there was one today received from Park Slope Ambulance that we included.

CHIEF OF STAFF JAMES POINTER: Yes. PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Yes.

TAMSIN WOLF: Did you also get the seven written statements that were separately emailed?

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Yes.

TAMSIN WOLF: Those were in addition to
the letters of support.
PUBLIC HEARING OFFICER TIMOTHY
HANNIGAN, ESQ.: Yes.

TAMSIN WOLF: These are more recent.

Okay.
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Yes. Yup.
TAMSIN WOLF: Thank you.
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Yeah, Michelle sent those --
everything that was sent to the Regional Council
that was sent there after your application was
submitted, is Exhibit 6. And those are all
letters of support that -- community
stakeholders, elected officials, and the letter
today from Park Slope Ambulance. All right.

So, do you wish to make any closing
remarks?
CHIEF OF STAFF JAMES POINTER: No other
closing remarks.
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: All right.

COMMANDING OFFICER ANTOINE ROBINSON:

Well, $I$ definitely will.
PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Okay. Go ahead, sir.
COMMANDING OFFICER ANTOINE ROBINSON:
First and foremost, I would like to thank you all for reviewing our application and allowing us to come forth at this hearing. My Chief of Staff, James Pointer, has been doing a phenomenal job keeping the Volunteer Ambulance Corps afloat, Tamsin Wolf, with her assistance. I think everyone in this room, if they have been paying attention to the action of Bed stuy, you guys have seen the improvement that we have accumulated in most recent years.

And Warren came and spoke about -- Mr. Thomas that came and spoke about his grandmother is the same reason we're seeking to expand. It might look different with statistics, but at the end of the day, myself, and my volunteers have a passion for this. And if we can save one life or help one person with this expansion, that is the entire purpose of it. And that's our duty, that's the calling that we are here for. 90 percent of the volunteers that $I$ have on the truck work a 9:00 to 5:00 with various hospitals, FDNY, other private ambulance corps, and these guys will leave their job, when they can work
overtime, and you guys know we do not get paid a lot of money as EMTs and volunteers, and they will -- as EMTs and paramedics. They will leave their job and come and run on the truck and volunteer their services for the people in need. We can do the carry downs. We know EMTs and paramedics out there get sick of getting called for all the $B S$ jobs where you just have to teach someone how to take their medication. Well, you know what, ladies and gentlemen, that's what the Bedford Stuyvesant Volunteer Ambulance Corps is here for. And if we need to bring that to Crown Heights, Brownsville, and East New York, which we all know is underserved, that's our purpose, and that's what we're here for. Thank you.

PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Thank you, Mr. Robinson. Do any members of the Council have any questions for Mr. Robinson? All right. Seeing none. The time is now 6:13 p.m. The record is closed.

There will be a transcript made of this proceeding at some point. I can't wait to read it. (Indiscernible) if you still have the transcript and submit to the Ambulance Committee
and Michelle and Marie, the Committee will meet and then make a recommendation to the entire Regional Council as to whether the application for expansion should be approved.

There being no further business before the Committee, I adjourn this hearing. The next Council meeting is scheduled for November 28, 2023, at 6:00 p.m. Marie has indicated that that's the date by which the Council anticipates voting on the application. I'm going to prepare my Hearing Officer Report, provide it to Marie and Michelle in advance of that time. And so, you can expect that that will be the date and time which your application will be voted on.

The Council's website is nycremsco.org.

Stay tuned to that or contact Michelle or Marie to figure out if there's some change with that. But $I$ anticipate a decision on this being made November $28 t h$.

CHIEF OF STAFF JAMES POINTER: Okay. PUBLIC HEARING OFFICER TIMOTHY

HANNIGAN, ESQ.: Very good. Thank you very much.

CHIEF OF STAFF JAMES POINTER: Thank you.

MARIE DIGLIO: Thank you all.

Lexitas states that the preceding transcript was created by one of its employees using standard electronic transcription equipment and is a true and accurate record of the audio on the provided media to the best of that employee's ability. The media from which we worked was provided to us. We can make no statement as to its authenticity.

Attested to by:

Sonya Ledanski Hyde

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