

Forest Hills Volunteer Ambulance Corps, Inc. Proposed Expansion

DECEMBER 2020

Table of Contents

INTRO	DDUCTION	3	
MIS	SSION STATEMENT	3	
VISION STATEMENT			
I.	LIST OF ALL EXISTING SERVICES IN THE PROPOSED AREA	4	
II. C	CURRENT NYS DOH OPERATING TERRITORY	5	
III.	STAFFING	5	
IV.	LEVEL OF CARE PROVIDED	6	
V.	CALL VOLUME	6	
VI.	ACTUAL RESPONSE TIME(S)	6	
VII.	MUTUAL AID	7	
VIII.	QUALITY OF SERVICE	7	
IX.	TRAINING AND EDUCATION	7	
X.	ADMINISTRATION AND OPERATION	8	
XI.	COMMUNICATIONS	8	
XII.	FINANCIAL STABILITY	9	
XIII.	NEED OF THE EXPANSION IN THE PROPOSED AREA	9	
XIV.	AREA OF EXPANSION	10	
XV.	LIST OF LOCAL RECEIVING HOSPITALS	10	
XVI.	EXPANSION DESCRIPTION	11	
XVII.	POSITIVE EFFECTS AND BENEFITS THE NEW SERVICE WILL PROVIDE	11	
XVIII.	COST BENEFIT RATIO	12	
XIX.	REALLOCATION OF RESOURCES	12	
XX.	GOVERNMENT SUPPORT	13	
XXI.	COMMUNITY SUPPORT	14	
XXII.	POPULATION DEMOGRAPHICS	15	
APPE	NDIX .	16	
PROPOSED EXPANSION AREA			
ORGANIZATIONAL CHART			
Sar	nple Letter	18	

INTRODUCTION

The Executive Board of the Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC), submits the following comprehensive application for a New Yok State Department of Health (NYS DOH) Bureau of EMS Expansion of Operating Area.

The FHVAC has reviewed our financial position(s), as well as our operational capabilities, and have determined that we meet or exceed the requirements needed for an expansion of area to support our mission of pre-hospital life support to the communities. After review, we have determined that this expansion will not reduce our effectiveness in our current operational areas of Forest Hills and Rego Park. The expansion will benefit the areas of Kew Gardens, Richmond Hill, and Woodhaven that has been left without a community-based ambulance service since August 2017.

Contained within this document is information about our organization, its current capabilities, and its ability to expand beyond its current borders.

To that end, our interest to expand is solely based on restoring the community-based volunteer EMS services to these communities, who, by no fault of their own, have been left with a void since the Woodhaven-Richmond Hill Volunteer Ambulance Corps had their certificate to operate revoked. We are happy to undertake this initiative and look forward to providing our recognized services to these new communities.

MISSION STATEMENT

The Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC) mission and objective is to provide immediate and temporary care to the injured, wounded, sick, infirmed, and aged persons, in case of emergencies or medically necessary non-emergencies, by rendering Basic Life Support and transportation thereof, to hospitals and other places for medical treatment and care.

VISION STATEMENT

To expand our pre-hospital care and services to the surrounding communities.

I. LIST OF ALL EXISTING SERVICES IN THE PROPOSED AREA

*The following agencies possess a NYS Ambulance Operating Certificate for the five boroughs of New York City

- Ambulanz NY EMS
- ALS Services
- Assist Ambulance
- Citywide Mobile Response
- Chevra Hatzolah Volunteer Ambulance
- Emergency Medical Rescue of New York City (BLS-D FR)
- Fire Department, City of New York Emergency Medical Services
- Flushing Hospital EMS
- Hunter Ambulance
- Hunter EMS
- InstaCare LLC
- Lifeline Ambulance Service
- Jamaica Hospital EMS
- Maimonides Ambulance
- Mount Sinai Hospital EMS
- Midwood Ambulance
- Medisys EMS
- Midwood Ambulance
- Northwell Health EMS
- NY Presbyterian Queens EMS
- NY Presbyterian EMS
- North Shore Ambulance & Oxygen
- NYU Langone EMS
- NYPD ESU
- Priority One Ambulance

- Primary Care EMS
- RCA Ambulance Service
- Senior Care EMS

*The above agencies possess a NYS Ambulance Operating Certificate for the five boroughs of New York City, and are both BLS & ALS, following NYS DOS Protocols and NYC REMSCO protocols

- Jamaica Estates Volunteer Ambulance Corps Basic Life Support Services (serving Jamaica Estates, Holliswood, South Bayside)
- Lindenwood Volunteer Ambulance Corps Basic & Advanced Life Support Services

(serving Lindenwood, Ozone Park & South Ozone Park)

- Ridgewood Volunteer Ambulance Corps Basic Life Support Services (serving Ridgewood, Bushwick, Wycoff Heights & Maspeth)
 - **The above agencies provide both BLS & ALS services, following the NYC REMSCO guidelines for staffing

II. CURRENT NYS DOH OPERATING TERRITORY

- Forest Hills, New York Queens County
- Rego Park, New York Queens County

III. STAFFING

FHVAC will staff members in the following levels:

- NYS Certified First Responders (CFR)
- NYS Certified Emergency Medical Technicians- Basic (EMT-B)

The FHVAC currently operates two (2) Ambulances and four (4) EASV's for supervision, and QA/QI. If permission is granted for the expansion, we will be adding two (2) additional Ambulances to our fleet. Our current staffing levels are as follows:

a. 85 Members total

- b. 54 EMT Basic
- c. 2 EMT Paramedic

IV. LEVEL OF CARE PROVIDED

The FHVAC operates at the Basic Life Support (BLS) level, which includes BLS care, CPR, Epi Pen, Albuterol-Nebulizers, Oxygen, Nasal Narcan (naloxone) and AED. The FHVAC will stock its Ambulances and EASV's as required as per Article 30 part 800.26 of the Public Health Law.

We are currently staffing each Ambulance with the minimum of one (1) Driver & one (1) NYS Certified EMT, in compliance with the NYS Department of Health, and the NYC REMSCO protocols. The FHVAC will operate 24 hours a day, 7 days a week, 365 days a year. The FHVAC currently has a robust CME program, and encourages our members to further their medical education by attending outside CME's and conferences. Residents, tourists, and visitors can activate the FHVAC Emergency System by simply dialing our direct emergency phone number. We also receive calls through the New York City Fire Department Mutual Aid Radio System (MARS) and other mutual aid radio calls. The FHVAC will be an enhancement to public convenience and help cover the medical needs within our expanded communities. During the COVID-19 pandemic, we were activated by the New York City Fire Department to support their 911 units.

V. CALL VOLUME

Based upon our current operating areas of Rego Park and Forest Hills, we have responded to 440 calls for service in 2019. Our prediction of an expansion will increase our call volume an additional fifty percent (50%), approximately 250 calls. Based upon statistics obtained from the NYC open-source data, the approximate annual call volume for the areas located within the expansion are 16,100 calls. Further breakdowns reveal that there are approximately 44 calls per day on average.

VI. ACTUAL RESPONSE TIME(S)

Based on our statistics for the last 12 months, the FHVAC response time is between two and half minutes (02:30) to four minutes (04:00), which is below the national average of five minutes (05:00). According to the statistics provided by the City of New York, the FDNY EMS average response time for 2019 was seven minutes and forty-seven seconds. (07:47)

VII. MUTUAL AID

The FHVAC is currently a member of the following:

- a. Mutual Aid Radio System (MARS)
- b. Citywide Volunteer Mutual Aid Agreement
- c. New York City REMSCO Mutual Aid Mobilization Plan
- d. Ridgewood Volunteer Ambulance Corps
- e. Corona Volunteer Ambulance Corps
- f. Jamaica Estates Volunteer Ambulance Corps
- g. Emergency Medical Rescue of New York City (BLS-D FR)

At this time the current citywide mutual aid agreement adequately covers our requested area of coverage.

VIII. QUALITY OF SERVICE

Our quality of service is maintained by ongoing CME and skill review, and each call is reviewed by our Quality Assurance/Quality Improvement Committee. The FHVAC has an extensive application process for prospective members. Such process includes the following:

- a. Application
- b. Initial interview
- c. Membership Committee review
- d. References verified
- e. Driver's license abstract
- f. Sex Offender Registry search
- g. Approval or denial
- h. Probationary period in accordance with our By-Laws
- i. Dispatcher training

There are multiple ambulance services that respond to emergency calls within these territories where the average response is 8 minutes. Having a volunteer ambulance service will drastically cut the current response time by over five minutes, affording those in need quicker pre-hospital care response. Thus, making an expanded ambulance service a public convenience.

IX. SKILL RETENTION

FHVAC members will have the chance to complete NYS CME training and skills practice. Members will have the chance to complete the NYS Certified EMT course which has been approved by NYS if the member has been active as a volunteer. The FHVAC is a participant of the NYS DOH CME based refresher program and we have an in-house CIC.

X. ADMINISTRATION AND OPERATION

The FHVAC is an IRS recognized non-profit 501(c)(3) and is recognized by the NYS Attorney General as a charity organization. We have been continuously operating since 1971.

Our corporate structure consists of the President, Vice President, Secretary, Treasurer, Training Officer, and Safety Officer. Our operations structure consists of the Captain, 1st Lieutenant, and 2nd Lieutenant. In addition, our agency maintains an outside Board of Advisors from the communities we serve.

XI. COMMUNICATIONS

The FHVAC has a robust two-way radio communication system, consisting of both a UHF and VHF system. The FHVAC also has a redundant PTT over cellular backup system. In addition, we are able to communicate with our Mutual Aid ambulance services. We are also a participant in the New York City Fire Department Community Based Volunteer Ambulance System, and the NYC REMSCO alert system.

XII. FINANCIAL STABILITY

The FHVAC operates on an average annual operating budget of \$110,000 - \$125,000 per year. Our organization generally maintains a positive revenue year after year and maintains at least one year of operating funds. The ambulance inventory is all late model and regularly maintained. If the expansion is approved, we will be able to purchase two additional ambulances for our fleet. One will be designated for the new expanded area, and one will be a spare to the fleet so we can maintain coverage of all of our operating areas. It is anticipated that additional call volume will result in additional revenue from the communities we will serve. We currently have in excess of \$450,000.00 worth of grant funding that we are able to use within the guidelines provided to us by the grantor(s).

XIII. NEED OF THE EXPANSION IN THE PROPOSED AREA

The expansion areas of Kew Gardens, Woodhaven, and Richmond Hill have 142,677 residents as per current census statistics. This does not include the transient population from JFK Airport, as well as employees and visitors. Since the closure of St. Johns Queens Hospital, The Parkway Hospital, and Mary Immaculate Hospital, there has been a decrease of hospital bed availability in the immediate receiving hospitals, and the need for longer transport times to other facilities. This delays the current NYC 911 EMS providers in returning back to the areas in which we would like to expand. Our expansion would increase the number of ambulance tours available in these areas. The FHVAC has participated in numerous MCl's and large-scale emergencies such as the September 11th, 2001 tragedy, Super Storm Sandy, and multiple plane crashes. More recently, the FHVAC participated in the COVID-19 response, under the auspices of the FDNY Mutual Aid agreement to assist in the overwhelming need for EMS during the pandemic. The additional resources that we can provide will either allow the NYC 911 EMS providers to cover the MCl's while we backfill in these areas or allow us to assist the City of New York with additional resources at these events. In 2018 the average response times for an ambulance in Queens County, NY was 8 minutes and 1 second (8:01). By approving our expansion, we will be able to assist in bringing these numbers down. Our current response time is between 3 to 5 minutes. Certainly, a strong need as in 2018 there were a total of 357,405 EMS calls in Queens County, NY.

XIV. AREA OF EXPANSION

FHVAC expansion boundaries are as follows: (see appendix A – map attached)

- 1. KEW GARDENS, NY (zip code 11415)
 - a. Jackie Robinson Parkway East to Hillside Avenue
 - b. Van Wyck Expressway South to Park Lane South
- 2. WOODHAVEN, NY (zip code 11421)
 - a. Park Lane South to Atlantic Avenue
 - b. 101 Street to Eldert Lane
- 3. RICHMOND HILL, NY (zip code 11418)
 - a. 101 Street to Van Wyck Expressway South
 - b. Atlantic Avenue to Hillside Avenue North
- Community Board # 9
- City Council Districts # 29 & 32
- 102nd Precinct NYPD
- 106th Precinct NYPD
- State Senate Districts # 10, 14 & 15

XV. LIST OF LOCAL RECEIVING HOSPITALS

- Jamaica Hospital
- Northwell Hospital(s) (Forest Hills, Manhasset, New Hyde Park)
- · Elmhurst General Hospital
- New York Presbyterian Hospital Queens
- Wycoff Hospital
- Woodhull Hospital

XVI. EXPANSION DESCRIPTION

The FHVAC has been in existence since 1971, providing the community of Forest Hills with Basic Life Support services. In 1997 the FHVAC applied for an expansion into the adjoining community of Rego Park was approved. Since that time, the FHVAC has proudly responded to thousands of calls for medical assistance in our areas of operation. The FHVAC's headquarters is located at 92-29 Metropolitan Avenue, Forest Hills, NY 11375. Our headquarters has approximately 1,800 square feet of space which includes an office, lounge, dispatcher office, and training area. In addition, we have a garage which houses two ambulances and a backyard area that can house an additional ambulance. Our headquarters mortgage was paid off, in full, in 2006, and the building is owned by the FHVAC.

As previously stated, our current roster with the NYS DOH has 85 members, of which 54 are EMT-B, 2 are EMT-P, and 65 are Dispatchers with CPR certification. Our youth squad consists of 25 members that train regularly for competitions throughout the New York State, and assist at local events.

XVII. POSITIVE EFFECTS AND BENEFITS THE NEW SERVICE WILL PROVIDE

There are many ways this expansion would benefit not only the overburdened NYC EMS (911) system, but also the residents, guests, and visitors of the proposed expansion areas. In a time when resources are stretched thin, and the ongoing COVID-19 pandemic is upon us, the benefit(s) have having additional EMS resources like the FHVAC, which is self-generating, is paramount. The additional EMS resources that we are able to provide can mean a matter of life and death.

The FHVAC proudly provides Emergency Medical Standby's for events throughout our service areas. We have been part of career days at schools and houses of worship. We have taught countless members of the community CPR and First Aid. We provide an "open house" every May during EMS Week where we demonstrate our skills and have Q & A time with members of the community. Our Youth Squad

members actively train for competitions locally and statewide and have received multiple first and second place medals.

After evaluating the areas and calls that we would respond to, there would be no adverse effects on the existing EMS services. After an evaluation of the existing EMS services operating in our area, and the proposed expansion area, there will be no adverse effects on the EMS system. This includes, Municipal, Private and Hospital based agencies.

XVIII. COST BENEFIT RATIO

The FHVAC has conducted an internal audit and determined that this expansion would not place any financial burden on us or others. We currently have a large stock of additional equipment for additional ambulances and EASV's, as well as an ample amount of communications equipment. The additional vehicle maintenance and fuel costs would be offset by the financial recoupment from our third-party billing from commercial insurers, as all agencies do. Additionally, the benefit to the communities of which we are seeking the expansion will have a community-based EMS agency for them. This would come to them at a "zero cost".

XIX. REALLOCATION OF RESOURCES

Should the FHVAC be granted the expansion it desires, we will implement a plan to strategically place our resources throughout the communities for a more centralized response. A deployment matrix would allow the FHVAC to respond to calls for service while maintaining our average response time in a safe and efficient manner. Currently, we see no other viable alternative to the deficit left when the previous agency dissolved.

XX. GOVERNMENT SUPPORT

The FHVAC Administration has had many conversations with elected officials throughout the areas we seek the expansion. In all of the conversations, we have

received 100% support for both the need and desire to have our services available to them and their constituents. These elected officials have pledged their support and will do so in writing.

Name	Represented Office			
Council Member Robert F. Holden	NYC Council, District 30, Queens			
Council Member Karen Koslowitz	NYC Council, District 29, Queens (Chair)			
State Senator Toby Ann Stavisky	NYS Senate, District 16, Queens			
Assemblyman David I. Weprin	NYS Assembly, District 24, Queens			

XXI. COMMUNITY SUPPORT

The FHVAC has spoken with community members in the areas we desire for the expansion. Based upon our conversations with these residents and business owners, the need and want to have a community-based ambulance service is evident. However, due to the COVID-19 pandemic, we have been unable to attend any in person meetings within these communities, as they have been cancelled. The FHVAC will however, provide letters of support from the residents of the communities we seek to service.

Letters of Support
Emergency Medical Rescue of NYC
Jamaica Estates Volunteer Ambulance
SHMIRA- Queens Borough Safety Patrol
Forest Hills Chamber of Commerce
Fire Department City of New York

XXII. DESCRIPTION OF THE SYSTEM

The FHVAC has been a member of the Volunteer EMS Community since 1971. We currently are dispatched through a seven-digit phone number for calls in the community. In addition, we participate in the NYC Community Based EMS System (MARS), as well as an active participant in the NYC Mutual Aid system. We work hand in hand with the municipal and hospital-based EMS providers who operate in our area. In our current operating area, we have Northwell Forest Hills Hospital, long term care institutions, and medical facilities. Our

agency regularly provides emergent and non-emergent transports from these facilities. Our on-line Medical Control is conducted through Methodist Hospital and our medical oversight is under the auspices of Dr. Jeffrey Horwitz.

XXIII. POPULATION DEMOGRAPHICS

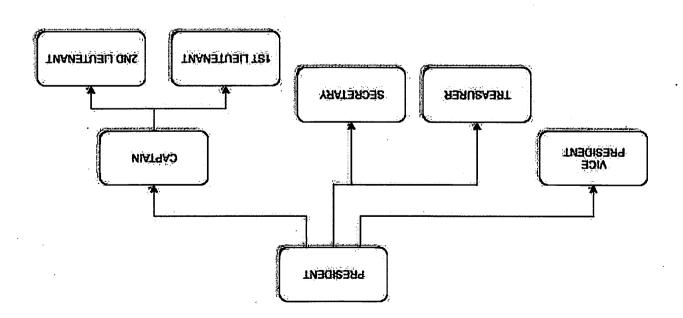
Woodhaven, Richmond Hill, and Kew Gardens are neighborhoods located in the City of New York, County of Queens. Woodhaven is bounded by Park Lane South to the north, Atlantic Avenue to the south, Eldert Lane on its westside and 101 Street on its east end. Richmond Hill's boundary lines follows Atlantic Avenue to the south, 84th Street on its north end, 101 Street west side and follows the Van Wyck Expressway on the east side. Kew Gardens boundary lines are Northside Grand Central Parkway, south side Jamaica avenue, east boundary is the Van Wyck Expressway and the west side is Park Lane South. The aforementioned locations are located with the NYPD 102nd Police Precinct and NYC Community Board # 9. Based upon the statistics provided by the NYC Department of Planning, the population of the expanded areas are 148,806, which excludes visitors. The combined square miles of all three neighborhoods are a cumulative of 2.8 square miles.

APPENDIX

PROPOSED EXPANSION AREA



ORGANIZATIONAL CHART





FOREST HILLS 10628 QUEENS BLVD FOREST HILLS, NY 11975-9997 (800) 275-8777

	10628 QUEENS HILLS, NY 1 (800)275-8	1975-9	997		
COREST	HILLS. NY (800) 275-	X777	04:12	PM	
	(800)212	3 , , , ,			
01/22/2021		 Uni	+ Pr	i ce	
	Qty	Pr10	. C		
Product		PI 11		0.55	
			. 4	0.00	•
First-Class	Mail® 1				
FIRST-CIUS	Point, NY 0 lb 0.70 c	11356			
Letter College	Point, NY 0 lb 0.70 c	Z			
W = 1 (3) 1 = *	1 1 1 I DE V			\$3.55	
ESTINO.	725/2021			\$3.50	
MO	Mail®				
Certin	acking #: 701701900	กก1152	17954	\$2.85	
<i>i</i> ' ''	acking #: 701701900	00	:		
Retur	n Receipt		9154 5348	34 \$6.95	
1	racking #:	2 5290	310-	\$6.33	
	3000			\$0.55	,
Total		4		ΨΟ	
 ^1	lass Mail®	1	_		
First	n.ule	NY 11	040		
Letter New	Hyde Park, ght: 0 1b 0	60 oz	-+0		
Wei			3/6	\$3.	55
Es'	[IBO CO 04 /25/	2021		Ψ0.	_
Ce	Mon U1720 ertified Mail	189 14.	cco7		40
Ce	Tracking	640000	156046637	\$4	.10
	10191	• . •		ል ና) .55
· Total		4			,
	I ISM SOCIA	8 r		;	:
Firs	er Manhasset, N Waight: 0 1	n 110	30	•	
Lett	Manhasset. Manhasset. N Weight: 0 11	0.70	OZ.		
					\$3.55
	ESTIMATON	125/202	I		40. 00
	Certified Certified	Mai 188			
	Certified	ng #:	000156046	620	\$4.10
	70	17910-1-			\$0.55
To	otal		4		\$0.50
•	alace M	ai 18	1		
F	irst-blass		W 11375 70 oz		
ı	etter Forest H Weight:	ille, '	70 OZ		
					\$3.5 5
	Ferimon	04/25/	12021		\$3.00
	1,100		163		
	Tre	eu no. scking	#: 1640000156	046613	\$4.10
	-	7019	10400-		\$0.55
	Total				\$0.55
		a Mail	8 1		
	First-ora		11 NY 1: 6 0.60 oz	1418	
	Letter Richm	ond Hi	b 0.60 oz belivery C		
	MOIU			ate	\$3.55
	ESTI	March	105/2021		\$0.4
	Cart	Mon Ui ified	Mai 18)G
	CEL	Tracki	ng #: 0191640000)1560466l	\$4.10
		7	Oratogoa		\$ 0.55
	Total				\$0.55
•	,	01 200 1	Mail® 1	L	
	First-	۱۲۵ _{۵۵ (}	Mail® ¹	55	
	i atter		VIO 170		

```
First-Class Mail®
                                                       $0.55
      Letter
          Jamaica, NY 11432
Weight: O lb 0.70 oz
Estimated Delivery Date
Mon 01/25/2021
           Certified Mail®
                                                       $3.55
                Tracking #:
                     70191640000156046576
     Total
                                                       $4.10
     First-Class Mail®
                                1
                                                       $0.55
     Letter
         Elmhurst, NY 11373
Weight: 0 lb 0.60 oz
Estimated Delivery Date
               Mon 01/25/2021
         Certified Mail®
                                                      $3.55
              Tracking #:
70191640000156046569
    Total
                                                      $4.10
    First-Class Mail®
                                                      $0.55
    Letter
        Brooklyn, NY 11212
Weight: 0 lb 0.70 oz
Estimated Delivery Date
Mon 01/25/2021
         Certified Mail®
                                                     $3.55
              Tracking #: 70191640000156046552
   Total
                                                     $4.10
   First-Class Mail®
                                                     $0.55
   Letter
        Richmond Hill, NY 11418
Weight: 0 lb 0.70 oz
        Estimated Delivery Date
             Mon 01/25/2021
        Certified Mail®
                                                    $3.55
             Tracking #:
                  70191640000156046545
  Total
                                                    $4.10
  First-Class Mail®
                                                    $0.55
  Letter
       Ridgewood, NY 11385
Weight: 0 lb 0.80 oz
       Estimated Delivery Date
            Mon 01/25/2021
       Certified Mail®
                                                   $3.55
            Tracking #:
70191640000156046538
       Return Receipt
                                                   $2.85
            Tracking #:
9590 9402 5296 9154 5347
 Total
                                                   $6.95
 First-Class Maile
                                                   $0.55
 Letter
      Flushing, NY 11358
Weight: 0 lb 0.80 oz
      Estimated Delivery Date
Mon 01/25/2021
      Certified Mail®
                                                  $3.55
           Tracking #:
                70191640000156046507
     Return Receipt
                                                  $2.85
          Tracking #:
9590 9402 5296 9154 5347 80
Total
                                                  $6.95
First-Class Mail®
                                                  $0.55
Letter
     Middle Village, NY 11379
Weight: 0 lb 0.80 oz
     Estimated Delivery Date
          Mon 01/25/2021
    Certified Mail®
                                                 $3,55
          Tracking #:
70191640000156046521
    Return Receint
```

```
First-Class mail
            Staten Island, NY 10303
Weight: 0 1b 0.80 oz
Weight Delivery Date
        Letter
                  Mon 01/25/2021
                                                      $3.55
             Certified Mail®
                  Tracking #:
70191640000156046484
                                                       $2.85
              Return Receipt
                   Tracking #:
9590 9402 5296 9154 5347
                                                       $6.95
          Total
                                                        $0.55
          First-Class Mail®
                New Hyde Park, NY 11042
Weight: 0 1b 0.80 oz
          Letter
                Estimated Delivery Date
                     Mon 01/25/2021
                                                         $3.55
                 Certified Mail®
                      Tracking #:
70191640000156046477
                                                          $2.85
                 Return Receipt
  01/22/2
                      Tracking #: 9590 9402 5296 9154 5348 03
                                                           $6.95
  Product
             Total
                                                           $0.55
              First-Class Mail®
  First-Cl
                   Bronx, NY 10461
Weight: 0 lb 0.80 oz
  Letter
       Colle Letter
       Weigh
                   Estimated Delivery Date
       Estim
                        Mon 01/25/2021
                                                             $3.55
           M
                    Certified Mail®
       Certi<sub>1</sub>
                         Tracking #: 70170190000115277978
           Tr
                                                             $2.85
                     Return Receipt
                          Tracking #:
9590 9402 5296 9154 5348
       Return
           Tra
                                                              $6.95
  Total
                                                              $0.55
                 Total
                 First-Class Mail®
 First-Class
 Letter
                      New York, NY 10019
                 Letter
                      Weight: 0 1b 0.80 oz
      New Hyde
                       Estimated Delivery Date
      Weight: 1
      Estimated
                            Mon 01/25/2021
                                                                $3.55
           Mon C
                       Certified Mail®
      Certified
                            Tracking #:
70170190000115277961
           Track
                                                                 $2.85
                        Return Receipt
 Total
                             Tracking #:
9590 9402 5296 9154 5348
                                                                 $6.95
 First-Class Ma
 Letter
                                                                 $0.55
                    Total
     Manhasset,
     Weight: 0 | First-Class Mail®
                         Brooklyn, NY 11219
Weight: 0 1b 0.80 oz
Estimated Delivery Date
     Estimated D Letter
          Mon 01/:
     Certified Ma
          Tracking
                               Mon 01/25/2021
                                                                   $3.55
               7019
                          Certified Mail®
Total
                               Tracking #:
70170190000115277862
                                                                    $2.85
First-Class Mail®
                           Return Receipt
Letter
                                Tracking #: 9590 9402 5296 9154 5342 61
     Forest Hills,
                                                                    $6.95
     Weight: 0 ib (
     Estimated Deli Total
                                                                     $0.55
          Mon 01/25/
     Certified Mailt First-Class Mail®
         Tracking #: Letter
7019164 Br
                             Brooklyn, NY 11236
Weight: 0 lb 0.80 oz
                             Estimated Delivery Date
Mon 01/25/2021
Total
                                                                      $3.55
First-Class Mail®
                              Certified Mail®
Letter
                                  Tracking #:
70170190000115277855
    Richmond Hill, N
                                                                       $2.85
    Weight: 0 15 0.6
                              Return Receipt
    Estimated Deliver
                                   Tracking #: 9590 9402 5296 9154 5341
         Mon 01/25/202
                                                                       $6.95
    Certified Mail®
         Tracking #:
                          Total
                                                                        ቂብ ኝ5
```

```
First-Class Mail®
      Bronx, NY 10473
Weight: 0 1b 0.80 oz
Weight Delivery Date
Estimated Delivery Date
Letter
                                                      $3.55
            Mon 01/25/2021
       Certified Mail®
             Tracking #: 70170190000115277824
                                                       $2.85
              Tracking #:
9590 9402 5296 9154 5341 17
        Return Receipt
                                                        $6.95
                                                         $0.55
    Total
    First-Class Mail®
          Bronx, NY 10459
Weight: 0 1b 0.80 oz
Estimated Delivery Date
     Letter
                                                           $3.55
                 Mon 01/25/2021
            Certified Mail®
                  Tracking #:
70170190000115277817
                                                            $2.85
                   Tracking #:
9590 9402 5296 9154 5341 24
             Return Receipt
                                                             $6.95
                                                              $0.55
         Total
         First-Class Mail®
               Richmond Hill, NY 11418
Richmond Hill, NY 11418
Weight: O 1b 0.80 oz
Weight: O 1b 0.80 oz
Estimated Delivery Date
          Letter
                                                                $3.55
                      Mon 01/25/2021
                 Certified Mail®
                       Tracking # 70170190000115277800
                                                                 $2.85
                  Return Receipt
                        Tracking #:
9590 9402 5296 9154 5342 47
                                                                  $6.95
                                                                   $0.55
              Total
              First-Class Mail®
                    Howard Beach, NY 11414
Weight: 0 1b 0.80 oz
               Letter
                     Estimated Delivery Date
Mon 01/25/2021
                                                                     $3.55
                      Certified Mail®
                            Tracking #: 70170190000115277794
                                                                      $2,85
                       Return Receipt
                             Tracking #:
9590 9402 5296 9154 5342 30
                                                                       $0.55
                   Total
              To First-Class Mail®
                         Bay Shore, NY 11706
Weight: 0 lb 0.80 oz
Weight Dalivery Date
                   Letter
               Fi.
                                Mon 01/25/2021
                                                                         $3.55
               re.
                           Certified Mail®
                                 Tracking #: 70170190000115277787
                                                                          $2.85
                                 Tracking #:
9590 9402 5296 9154 5342 23
                           Return Receipt
                                                                            $0.55
                 Total Total
                 Fire First-Class Mail®
                              Brooklyn, NY 11220
Weight: 0 1b 0.80 oz
Estimated Delivery Date
                        Letter
                                                                              $3.55
                                     Man 01/25/2021
                                Certified Mail®
                                     Tracking #:
70170190000115277770
                                                                               $2.85
                                      Tracking #: 5296 9154 5342 16 9590 9402 5296
                                Return Receipt
                                                                                $6.95
```

```
Weight: 0 lb 0.80 oz
                  Estimated Delivery Date
                       Mon 01/25/2021
                  Certified Mail®
                                                            $3.55
                       Tracking #:
                            70170190000115277749
                  Return Receipt
                                                           $2.85
                       Tracking #:
9590 9402 5296 9154 5341 86
             Total
                                                           $6.95
             First-Class Mail®
                                                           $0.55
             Letter
                  Brooklyn, NY 11230
Weight: O lb 0.80 oz
         0
                  Estimated Delivery Date
         Pr
                       Mon 01/25/2021
                  Certified Mail®
                                                           $3.55
                       Tracking #:
        F1
                            70170190000115277732
                  Return Receipt
        Le
                                                           $2.85
                       Tracking #:
9590 9402 5296 9154 5341 79
             Total
                                                           $6.95
             First-Class Mail®
                                                           $0.55
             Letter
                  Flushing, NY 11355
Weight: 0 1b 0.80 oz
Estimated Delivery Date
Mon 01/25/2021
       Tata
                  Certified Mail®
                                                           $3.55
                       Tracking #:
_70170190000115277725
      Firs
      Lett
                  Return Receipt
                                                           $2.85
                      Tracking #: 9590 9402 5296 9154 5341 62
          [ Total
                                                           $6.95
          ( First-Class Mail@
                                                           $0.55
             Letter
                 Brocklyn, NY 11234
Weight: 0 lb 0.80 oz
     Total
                  Estimated Delivery Date
    First.
                      Mon 01/25/2021
    Letter
                  Certified Mail®
                                                           $3.55
                      Tracking #:
70170190000115277947
         Μŧ
         ₩e
         Ës
                 Return Receipt
                                                           $2.85
                      Tracking #: 9590 9402 5296 9154 5348 41
         Ce
            Total
                                                           $6.95
   Total
            First-Class Mail®
                                                           $0.55
             Letter
   First-(
                  Staten Island, NY 10310
   Letter
                 Weight: 0 1b 0.80 oz
                 Estimated Delivery Date
Mon 01/25/2021
       For
       Wei
       Est
                 Certified Mail®
                                                           $3.55
                      Tracking #: 70170190000115277930
       Cer
                 Return Receipt
                                                           $2.85
                      Tracking #: 9590 9402 5296 9154 5348 58
 Total
             Total
                                                           $6.95
 First-C1
 Letter
             First-Class Mail®
                                                           $0.55
     Rich Letter
                 Staten Island, NY 10303
Weight: 0 lb 0.80 oz
Estimated Delivery Date
      Weigi
     Esti
                      Mon 01/25/2021
     Certi
                 Certified Mail®
                                                          $3.55
                      Tracking #: 70170190000115277923
Total
                 Return Receipt
                                                           $2.85
First-Cla
                      Tracking #
Letter
                           9590 9402 5296 9154 5348
    Flush Total
                                                          $6.95
    Weigh:
    Estima First-Class Mail®
                                                          $0.55
         Mr letter
```

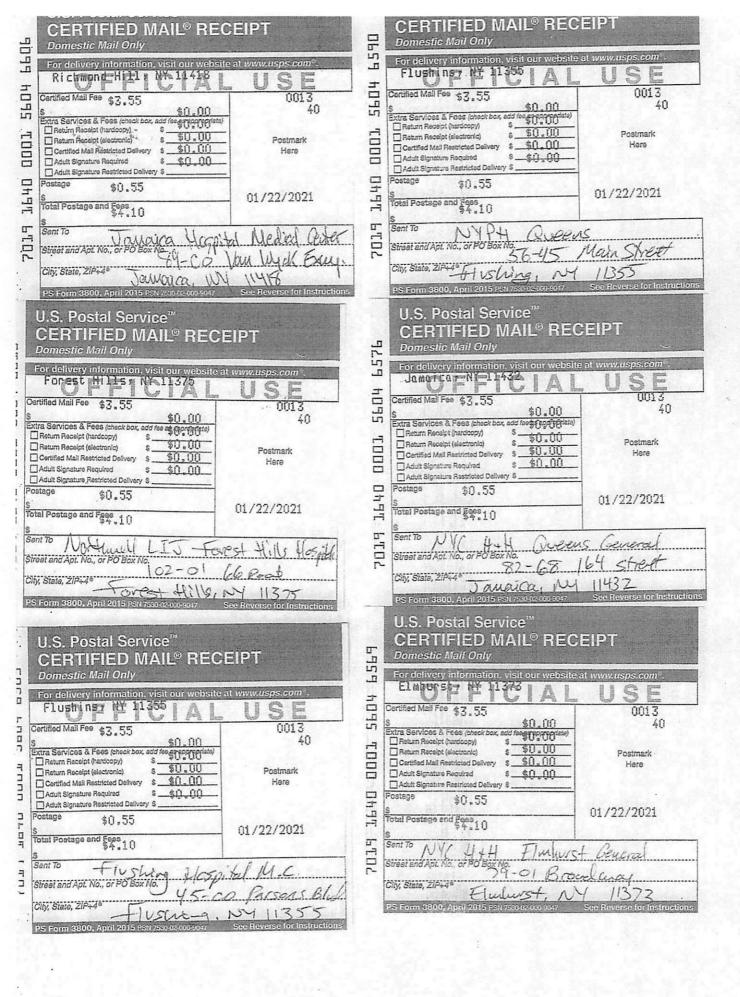
First-Class Mail® Letter Brooklyn, NY 11223 Weight: O 1b 0.80 oz Estimated Delivery Date Mon 01/25/2021 Certified Mail® \$3.55 Tracking #: 70170190000115277893 Return Receipt \$2.85 Tracking #: 9590 9402 5295 9154 5349 26 Total \$5.95 First-Class Mail® \$0.55 Letter Ozone Park, NY 11417 Weight: O lb 0.80 oz Estimated Delivery Date Mon 01/25/2021 \$3.55 Certified Mail® Tracking #: 70170190000115277886 Return Receipt ... \$2.85 Tracking #: 9590 9402 5296 9154 5349 \$6.95 Total \$0.55 First-Class Mail® Letter Oakland; Gardens, NY 11364 Weight: 0 lb 0.80 oz Estimated Delivery Date Mon 01/25/2021 \$3.55 Certified Mail® Tracking #: 70170190000115277879 Return Receipt \$2.85 Tracking # 9590 9402 5296 9154 5349 02 \$6.95 Total \$263.40 Grand Total: \$263.40 Credit Card Remitted Card Name: VISA Approval #: 06154G Transaction #: 885 AID: A000000031010 Chip AL: VISA CREDIT PIN: Not Required *********************** USPS is experiencing unprecedented volume increases and limited employee availability due to the impacts of COVID-19. We appreciate your patience. *************** In a hurry? Self-service kiosks offer quick and easy check-out. Any Retail Associate can show you how.

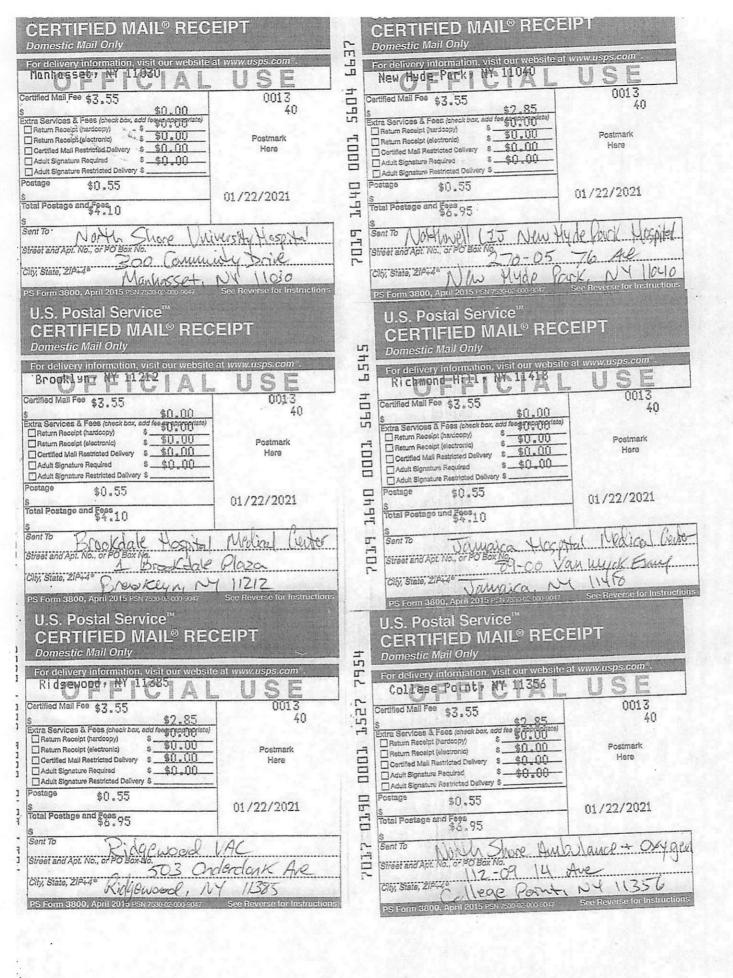
Text your tracking number to 28777 (2USPS) to get the latest status. Standard Message and Data rates may apply. You may also visit www.usps.com USPS Tracking or call 1-800-222-1811.

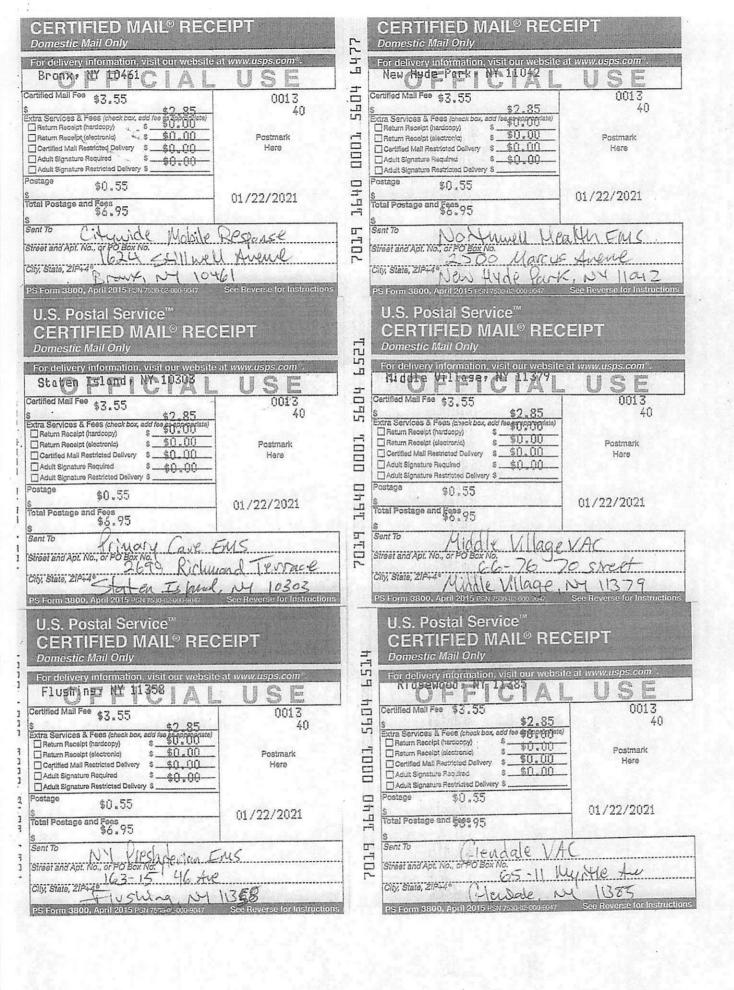
Preview your Mail Track your Packages Sign up for FREE @ www.informeddelivery.com

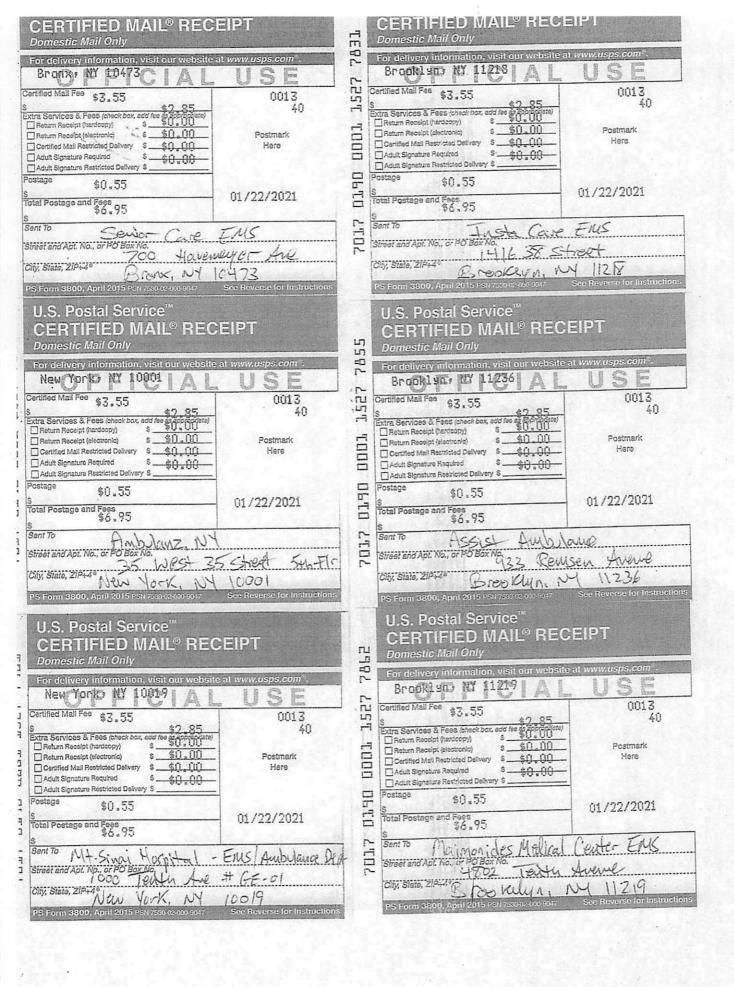
All sales final on stamps and postage. Refunds for guaranteed services only. Thank you for your business.

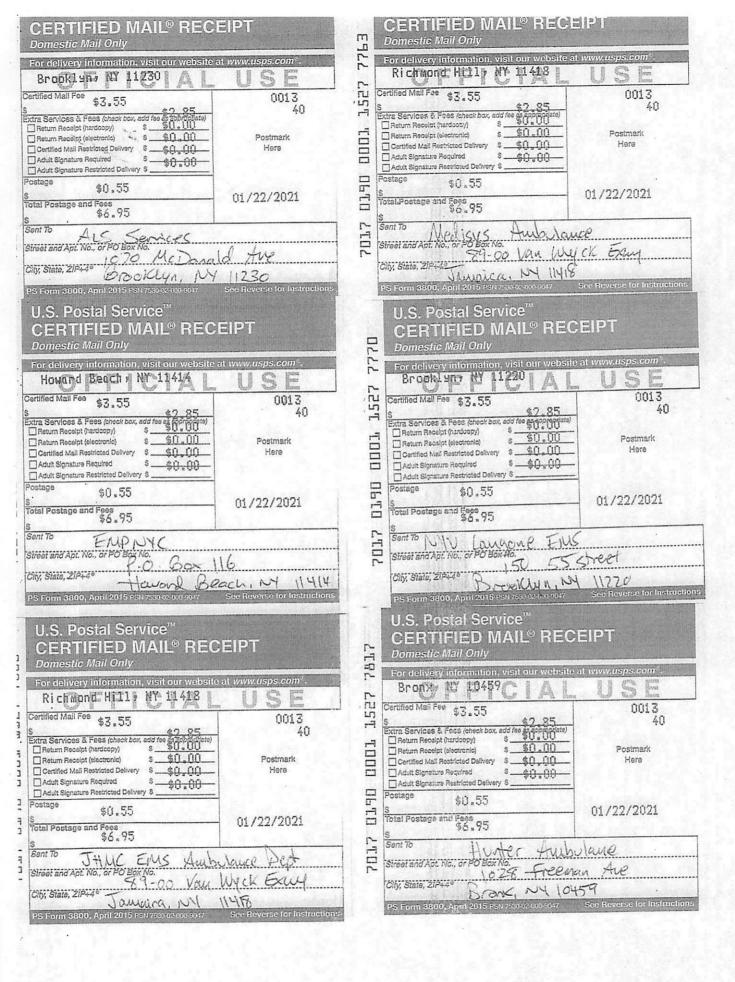
Tell us about your experience.

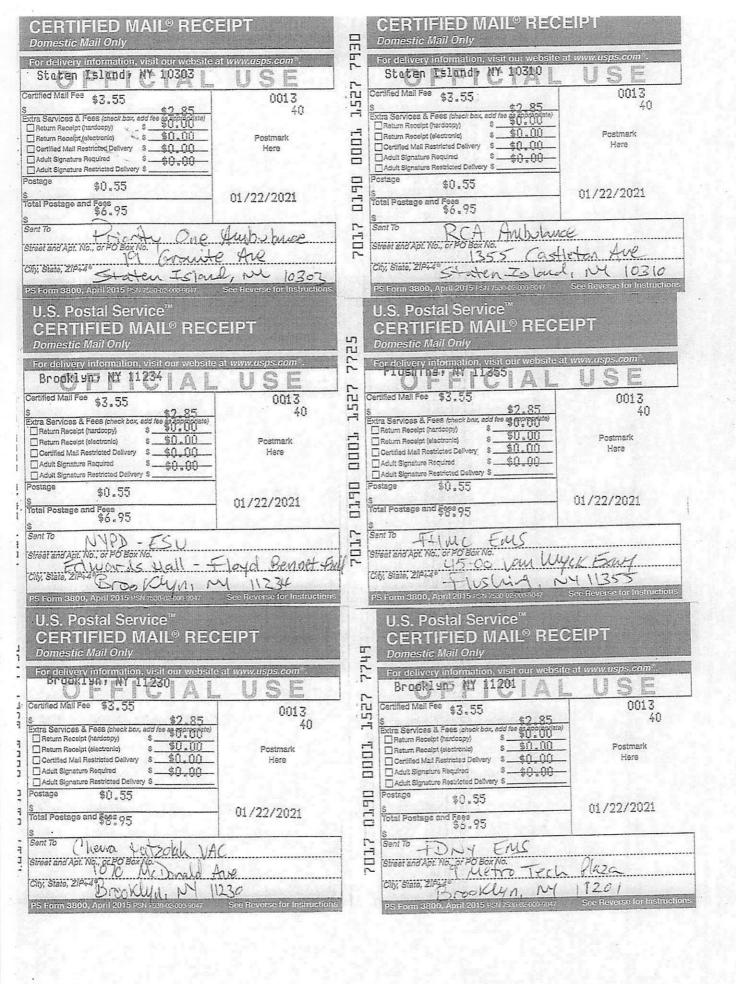


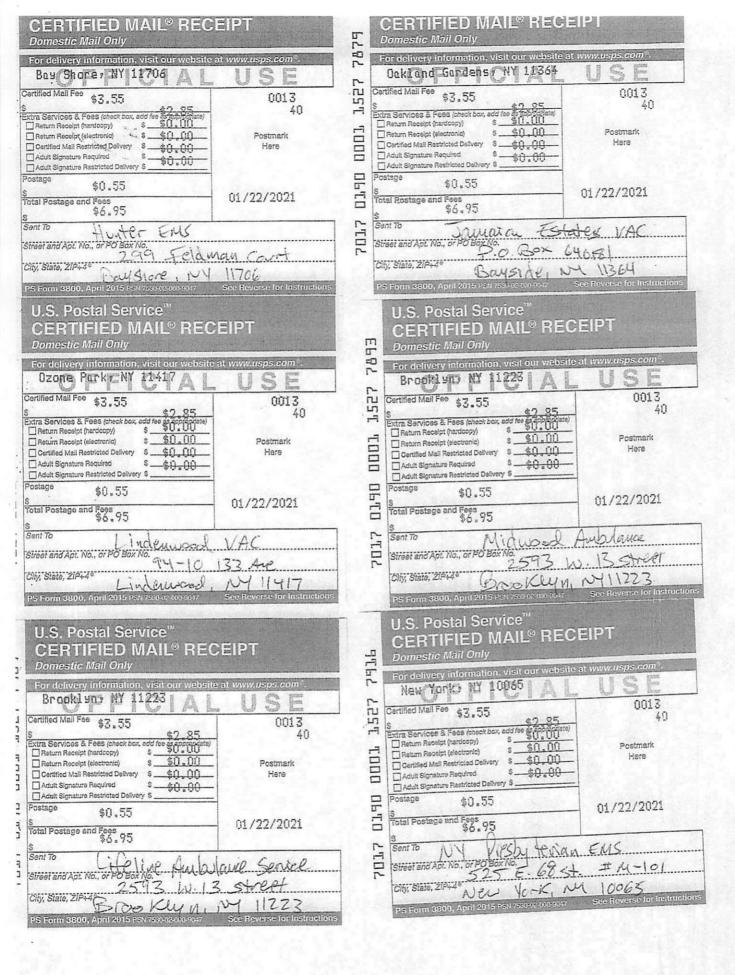
















Forest Hills Volunteer Ambulance Corps, Inc.

P.O. Box 750617 • Forest Hills, New York 11375-0617

Northwell LIJ New Hyde Park Hospital 270-05 76th Avenue New Hyde Park, NY 11040

> Amended Letter of Solicitation seeking support for Expansion of CON to Kew Gardens, Re:

Richmond Hill, and Woodhaven New York (Queens County)

Dear Concerned Party:

This letter follows mine of December 27, 2020 seeking your support for the application of Forest Hills Volunteer Ambulance Corps, Inc. (hereinafter "FHVAC") seeking expansion of its Certificate of Need (hereinafter "CON") from the New York State Department of Health to allow FHVAC to provide ambulance service within Kew Gardens, Richmond Hill, and Woodhaven New York (Queens County). It has come to my attention that my previous letter omitted the definition of public need and did not fully address FHVAC's equipment and staffing resources. Please allow me to clarify those points as follows: At present FHVAC is a duly certificated provider of BLS ambulance transport services for the Primary Territory of Forrest Hills and Rego Park. FHVAC has served the Forest Hills community continuously since 1971, and in the Rego Park community continuously since 1997. FHVAC currently operates 2 ambulances and 4 EASV's. We have an active roster of 85 members, which consists 2, Paramedics and 54 EMT-Basics. We are a participant in the New York City 911 program and an active participant in the Citywide Volunteer Mutual Aid agreement, and New York City REMSCO Mutual Aid Mobilization Plan. These resources presently give us a response time of three (3) to five (5) minutes, of which we are very proud, and which we anticipate being able to interpose into the proposed expansion territory by acquisition of two (2) additional ambulances and two (2) EASV's to allow strategic placement of these resources within those areas.

As you know, since 2016 the areas of Richmond Hill and Woodhaven have been without a Volunteer Ambulance service as the Woodhaven-Richmond Hill Volunteer Ambulance Corps closed its doors that year. Since that time the void of volunteer ambulance service left by that closure has not been filled, and the approximately 140,000 citizens of these areas have been left without a volunteer ambulance corps to meet their EMS need.

Thus, we are seeking to expand our operating territory under our CON via the application I referenced in my December 27, 2020 correspondence to fill the void left by the loss of the Woodhaven-Richmond Hill Volunteer Ambulance Corps and its CON. Importantly, the grant of this application will not displace any existing volunteer ambulance provider, and we submit that the insertion of our exceptional response times will meet the Public Need created by the loss of the Woodhaven-Richmond Hill Volunteer Ambulance Corps' CON.

NYS Department of Health Bureau of EMS Policy Statement 06-06 (hereinafter "06-06") requires a finding of "Public Need" in connection with the issuance of a new or expanded CON. 06-06 defines Public Need as follows:

The Demonstrated Absence, reduced availability or an inadequate level of care in ambulance or emergency medical service available to a geographical area which is not readily correctable through the reallocation or improvement of existing resources.

Variables in considering "Public Need" according to 06-06 include the following:

- o Geography
- o Population (size, density, projections)
- o Level of care (existing, available)
- o Quality, reliability, and response patterns of existing services
- o Type of service (emergency, non-emergency)
- Special need (i.e. Air, Industrial or Facility)
- o Service effectiveness, cost, and operation
- o Other local factors

FHVAC asserts that, the loss of Woodhaven-Richmond Hill Volunteer Ambulance Corps and its CON has created a now long-standing public need for a volunteer ambulance corps to serve these communities. Thus, FHVAC is seeking to expand its territory to be able to serve those communities with the same exceptional service it has provided in its primary operating territory for decades.

At this time FHVAC would ask that you send a letter of support for its application for an Expansion CON to: Forest Hills Volunteer Ambulance Corps, Inc., attn: Jacek Mystkowski, President, EMT, at P.O. Box 750617, Forest Hills, New York 11375-0617 no later than February 7th, 2021. Your letter of support should be signed by the President, Chief Executive Officer, or other principal in your agency and should reference your receipt of the definition of public need in addition to your support for our application. For your convenience we have enclosed a sample letter of support. Finally, if you have previously submitted a letter of support, please re-submit the below letter, which explicitly references your receipt of the definition of need.

Thank you for your anticipated support. If you should have any questions regarding this request, please do not hesitate to contact me.

Very truly yours,
Forest Hills Volunteer Ambulance Corps., Inc.

Jacek Mystkowski, President

SAMPLE LETTER

Re: Letter of Support for FHVAC's Application for CON expansion

To whom it may concern:

Please be advised that we have received a Letter from Forest Hills Volunteer Ambulance Corps, Inc. (hereinafter "FHVAC") asking for our support as it applies for an expansion of its existing CON to provide ambulance services to the areas of Kew Gardens, Richmond Hill, and Woodhaven, Queens County, New York. The Letter contained the definition of Public Need utilized by the Department of Health to determine whether or not to issue a CON: "The Demonstrated Absence, reduced availability or an inadequate level of care in ambulance or emergency medical service available to a geographical area which is not readily correctable through the reallocation or improvement of existing resources."

Our agency supports FHVAC in the application process. We have worked with this agency and find that they provide a valuable and necessary service. We believe that there is a public need for FHVAC to provide ambulance service to Kew Gardens, Richmond Hill, and Woodhaven. Moreover, FHVAC is uniquely able to provide ambulance services to these areas and to the best of my knowledge, it provides first rate ambulance and pre-hospital EMS service in accordance with all State and Local rules, regulations, and protocols.

We find FHVAC's willingness to support the citizens of these areas, who have been without a Volunteer Ambulance Corps since 2016 to be admirable and desirable within the EMS system and ask that the application of FHVAC for expansion of their CON territory be approved.

Signed:

Dated:

Expires: 2/28/2022

NEW YORK STATE DEPARTMENT OF HEALTH

Ambulance Service Certificate

Forest Hills Volunteer Ambulance Corps, Inc.



is hereby certified as a New York State ambulance service in accordance with the provisions of Article 30 of the Public Health Law



PRIMARY TERRITORY: In Queens County, Forest Hills and Rego Park

Emergency Medical Services Program

Howard Zweker M.D.

Commissioner of Health

This certificate may be revoked, suspended, limited or annulled for violation of the Public Health Law

THIS CERTIFICATE IS NOT TRANSFERABLE
Keep conspicuously posted

COMMUNITY OFFICE: 64-69 DRY HARBOR ROAD MIDDLE VILLAGE NY 11379 (718) 366-3900 FAX: (718) 326-3549

CITY HALL OFFICE: 250 BROADWAY, SUITE 1774 NEW YORK, NY 10007 (212) 788-7381



THE COUNCIL OF THE CITY OF NEW YORK

ROBERT HOLDEN

COUNCIL MEMBER, 30th DISTRICT, QUEENS

CHAIR TECHNOLOGY

COMMITTEES HEALTH GENERAL WELFARE TRANSPORTATION CRIMINAL JUSTICE PARKS AND RECREATION

IRISH CAUCUS

December 29, 2020

Jacek Mystkowski President Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC) P.O. Box 750617 Forest Hills, New York 11375-0617

Re: Letter of support for Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC) operating area expansion application

Dear Mr. Mystkowski,

I am writing to express support for the Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC) application to the Regional Emergency Medical Services Council of New York City, Inc. for approval to expand its ability to operate into the adjacent communities of Woodhaven (11421), Richmond Hill (11418 & 11419), and Kew Gardens (11415). The proposed expansion includes areas of the New York City Community Board #9 and are within the confines of the New York City Police Department (NYPD) 102nd and 106th Precincts.

The proposed expansion would help restore the type of service of community-based volunteer ambulance services that is currently absent due to the void left by the Woodhaven Richmond Hill Volunteer Ambulance Corps (WRHAVC). Your organization has for years provided vital services to individuals regardless of their ability to pay and will continue to do the same should they be allowed to expand. You are regularly active participants in EMS responses, Non-emergent assistance, as well local events, and community outreach, often providing much needed emergency care and training, which cannot be replicated by other municipal, commercial and hospital systems without considerable resources and expense.

With that said, I endorse the Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC) application and request that they receive the requisite approval to expand their operation as indicated. Please let me know how I can assist in this endeavor.

Sincerely,

Robert F. Holden

Council Member, District 30

DISTRICT OFFICE:

118-35 QUEENS BOULEVARD, 17TH 14:00R FOREST HILLS, NY 11375 TEL: (718) 544-4800 FAX: (718) 544-4452

CITY HALL OFFICE:

250 BROADWAY, SUTTI: 1866 NEW YORK, NY 16607 Tel: (212) 788-6981 Fax: (212) 788-7052

Koslowitz@council.nyc.gov



CHAIR RULES, PRIVILEGES & ELECTIONS

COMMITTEES
CONSUMER APPAIRS
FINANCE
STANDARDS & ETHICS
STATE & FEDERAL LEGISLATION

THE COUNCIL OF
THE CITY OF NEW YORK
KAREN KOSLOWITZ
COUNCIL MEMBER, 29 DISTRICT, QUEENS

December 22, 2020

New York City Regional Emergency Medical Services Council 475 Riverside Drive, Suite 1929 New York, New York 10115

Re: Forest Hills Volunteer Ambulance Corps. Areas of Service Expansion

To Whom It May Concern:

I write this letter on behalf of Mr. Jacek Mystkowski, President of the Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC), who is requesting to broaden FHVAC's areas of service. The FHVAC began serving the community in 1971, by providing emergency and non-emergency services to the local area. I am so proud to have FHVAC within my Council District and believe they are a vital entity to the community. In fact, I have allocated expense money to them consistently since 2015 and will continue to do so for as long as I am able to.

I write in full support of FHVAC's application to the New York City Regional Emergency Medical Services Council (REMSCO) to expand their services to additional areas of Queens County. These additional areas include Kew Gardens, Richmond Hill, and Woodhaven. Throughout the COVID-19 pandemic that we are still experiencing and as Chair of the Queens Delegation in the City Council, I find it extremely important to expand all medical services throughout the borough. As a supporter of FHVAC, I truly commend them and their efforts of stepping up in the middle of a pandemic.

I appreciate your attention to this matter. Please let me know if you have any questions or concerns.

Sincerely,

KAREN KOSLOWITZ

Karen Karlo

Council Member, District 29

Queens Delegation, Chair



THE ASSEMBLY STATE OF NEW YORK ALBANY

CHAIR
Correction Committee
COMMITTEES
Banks

Banks Codes Judiciary Ways and Means

TASK FORCE
Puerto Rican/Hispanic Task Force
Asian Pacific American Task Force

December 8, 2020

New York City Regional Emergency Medical Services Council (REMSCO) Columbia University 475 Riverside Dr, New York, NY 10115

Re: Expanding areas of service for the Forest Hills Volunteer Ambulance Corps, Inc.

To whom it may concern,

I recently received a letter from the Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC), regarding their request to expand their areas of service in Queens County. In 1971, FHVAC began serving the community of Forest Hills by providing emergency and non-emergency response to its residents and visitors. Their services eventually expanded to Rego Park in 1997 where they continue to be fully staffed by volunteers.

As a result of FHVAC's success, I am requesting the New York City Regional Emergency Medical Services Council (REMSCO) support the matter of allowing FHVAC in expanding their services to the requested areas. The areas of service expansion that the FHVAC applied for within the county of Queens are Kew Gardens, Richmond Hill, and Woodhaven. While the FHVAC provides pre-hospital Emergency Medical Services, they additionally provide medical standby's at street fairs and other community events, as well as medical training to members of the communities we proudly serve. Expanding these services to the requested areas is a wonderful opportunity.

Throughout the COVID-19 pandemic, I admire the organizations and individuals such as FHVAC, who support their communities in numerous ways. Once again I fully support in expanding the areas of service for the Forest Hills Volunteer Ambulance Corps (FHVAC). I appreciate your attention to this matter. Thank you.

· Sincerely,

DAVID I. WEPRIN Member of Assembly

and I Vege

DIW/ns

Forest Hills Chamber

Of Commerce

P.O. Box 751123 Forest Hills, New York 11375 Telephone/Fax (718) 268-6565 E-mail: fhchamber@aol.com www.foresthillschamberofcommerce.org

January 13, 2021

Forest Hills Volunteer Ambulance Corps, Inc. P.O. Box 750617
Forest Hills, New York 11375-0617
Attention: Jacek Mystkowski, President, EMT

Dear Mr. Mystkowski-

The Forest Hills Volunteer Ambulance Corp has always provided exceptional service to the Forest Hills community. The participation of the FHVAC at our street fairs, jazz concerts and community events as well as the medical training to community members is an invaluable service that we depend on especially in these times of Covid-19.

To think that the areas of Richmond Hill and Woodhaven are underserved and do not have a volunteer ambulance service is completely unacceptable.

I urge that the application submitted to the New York City Regional Emergency Medical Services Council to expand the FHVAC services to Kew Gardens, Richmond Hill and Woodhaven, NY be approved so that the residents can have the vital medical services they need.

Regards, Leslie Brown Executive Director



LEGISLATIVE OFFICE BUILDING ALBANY, NY 12247 FAX 518-426-6857

> 142-29 37th AVENUE FLUSHING, NY 11354 PHONE 718-445-0004 FAX 518-445-3461

STAVISKY@NYSENATE GOV

THE SENATE STATE OF NEW YORK ALBANY, 12247

TOBY ANN STAVISKY Senator, 15th District

VICE CHAIRWOMAN MAJORITY CONFERENCE CHAIRWOMAN COMMITTEE ON HIGHER EDUCATION COMMITTEE MEMBER EDUCATION ETHICS & INTERNAL GOVERNANCE FINANCE HEALTH JUDICIARY RACING, GAMING,

& WAGERING

December 15, 2020

Marie C. Diglio, BA, EMTP **Executive Director Operations** New York City Regional Emergency Medical Services Council 475 Riverside Drive, Suite 1929 New York, New York 10115

Dear Ms. Diglio:

I am writing to you on behalf of Mr. Jacek Mystkowski, President of the Forest Hills Volunteer Ambulance Corps, Inc., whose mailing address is P.O. Box 750617, Forest Hills, New York 11375-0617.

I write in support of their application to expand their service areas in Queens County to include Kew Gardens, Richmond Hill, and Woodhaven. It is my understanding that since 2016 the communities of Richmond Hill and Woodhaven have been without a volunteer ambulance service.

The Forest Hills Volunteer Ambulance Corps began serving the community of Forest Hills in 1971. In 1997 they successfully expanded their service area to include Rego Park. Not only do they provide pre-hospital Emergency Medical Services to these communities, but they also provide medical standbys at street fairs and other community events, as well as, medical training to members of the communities they proudly serve.

Over the years I have provided capital funding to FHVAC for a new ambulance and most recently for the expansion of their headquarters. I truly believe in their amazing work and support their application for the expansion of their service area.

Sincerely,

Toby Ann Stavisky

New York State Senator 16th District

d Stavisly



Emergency Medical RESCUE Of New York City

Post Office Box 116
Howard Beach, New York 11414-0116
Phone 718 474 0680 Fax 718 474 0642
www.EMRNYC.com E-mail info@EMRNYC.com

NYC's First Volunteer BLS-D First Response Unit 25TH ANNIVERSARY 1995-2020

December 22, 2020

Forest Hills Volunteer Ambulance Corps, Inc. Mr. Jacek Mystkowski, President P.O. Box 750617 Forest Hills, NY 11375-0617

Re: FHVAC Expansion

Dear Mr. Mystkowski,

Please accept this letter of endorsement for the expansion of service of the Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC) into the areas of Kew Gardens, NY, Richmond Hill, NY and Woodhaven, NY.

As you know the Forest Hills Volunteer Ambulance Corps and Emergency Medical Rescue of New York City (EMR NYC) have had a Mutual Aid Agreement since the inception of EMR NYC, which is now 25 years. We have had a great working relationship between the agencies, and have provided countless services to one another.

EMR NYC truly believes that the FHVAC is capable of handling the expanded areas of service, and would be an asset to these communities.

Again, please accept this letter of endorsement to the FHVAC for your expansion.

Best of luck in this endeavor.

Sincerely,

Martin L. Grillo

Martin L. Grillo EMT-P, CIC Chief / CEO

EMR*NYC is a 501(c)(3) Not For Profit Corporation. All of our funding comes from your generous Donations.



JAMAICA ESTATES - HOLLISWOOD - SOUTH BAYSIDE VOLUNTEER AMBULANCE CORPS, INC.

79-42 208 Street, P.O. Box 640181, Bayside, N.Y. 11364 Emergency Phone: **718-464-0300** Information Phone: **718-464-0592** www.JEVAC.org

Serving the communities of Briarwood, Eastwood, Hollis Hills, Holliswood, Jamaica, Jamaica Estates, Jamaica Hills, Queens Village, Oakland Gardens and South Bayside since 1973

Daryl Mazlish, EMT-B, CIC President

December 10, 2020

Mr. Jacek Mystkowski
President /CEO
Forest Hills Volunteer Ambulance Corps, Inc.
PO Box 750617
Forest Hills, NY 11375-0617

Re: Letter of support of Forest Hills Volunteer Ambulance Corps EMS operating area expansion application

Dear Mr. Mystkowski:

I am writing to express support for the Forest Hills Volunteer Ambulance Corps. application to the NYC REMSCO and New York State Department of Health for approval to expand its ability to operate a Basic Life Support level volunteer EMS service into the adjacent communities of Woodhaven (11421), Richmond Hill (11418 & 11419), and Kew Gardens (11415) in the borough of Queens, NY. The proposed expansion includes areas of the NYC Community Board #9 and are within the confines of the New York City Police Department (NYPD) 102nd and 106th Precincts.

I do this because there has been no operating volunteer ambulance service in these communities since the shutdown of the Woodhaven-Richmond Hill Volunteer Ambulance Corps several years ago. Volunteer community ambulance services provide more than just emergent responses. These ambulance companies, unlike the municipal 911 service, provide non-emergent transports to doctor's offices, discharge transports, education for the community (such as CPR and first aid classes), as well as loan out wheelchairs, walkers, canes, etc. to the community free of charge.

As a neighbor ambulance service to this area, I can attest that the number of persons who would benefit from this service expansion is significant. Volunteer ambulances provide their services regardless of the patient's legal or insurance status, and welcome participation of the community's youth in providing those services. Youth participation provides the youth members over the age of 15 years with productive activities and education, possibly leading to a rewarding career in the health professions. This is especially true for at-risk-youth who might otherwise get involved in non-productive and nefarious activities.

I therefore welcome the expansion of the Forest Hills Volunteer Ambulance Corps operating territory to the areas adjacent to my operating territory.

Sincerely,

Daryl Mazlish President · January 6, 2021

Re: Forest Hilla Volunteer Ambulance Corps, Area of Service Expansion

To Whom This May Concern,

I am writing this letter to show our support of this great organization and dedicated members to continue o assist the community and expand to help other communities as well. We fully support FHVAC's application to the New York City Regional Emergency Medical Services Council(REMSCO) to expand their services to the additional areas of Queens County. These additional areas include Kew Gardens, Richmond Hill, and Woodhaven. We are still amid a pandemic that these communities could benefit greatly from their services. We are proud that they are taking the initiative to help these additional areas.

Sincerely,

Jonathan Fricker Coordinator of Queens Borough Safety Patrol Inc,(QBSP)



January 12, 2021

Mr. Jacek Mystkowski President Forest Hills Volunteer Ambulance Corps P.O. Box 750617 Forest Hills, NY 11375-0617

Dear Mr. Mystkowski:

The Fire Department of the City of New York (FDNY) is in receipt of your correspondence dated November 12, 2020 concerning submission of an application to the Regional Emergency Medical Services Council of New York City and New York State Department of Health for expansion of the Forest Hills VAC operating territory. Volunteer Ambulance Corps continue to play a critical role in the Emergency Medical Services community in New York City.

Our Department was disappointed by the series of misfortunes that led to the closing of the Woodhaven-Richmond Hill Volunteer Ambulance Corps in 2017, after fifty years of dedicated service to the community. We appreciate your organization's willingness to expand volunteer ambulance coverage to the adjacent communities comprised of Queens Community Board #9; including the NYPD 102 and 106 precincts.

We have reviewed the explanation of public need set forth by the New York State Department of Health, Bureau of Emergency Medical Services related to the EMS Operating Certificate Application Process (CON). Volunteer Ambulance Corps receive and respond to medical incidents independently, not at the direction of the FDNY or NYC-911 system. The only exception to the current practice is the FDNY coordination of EMS resources provided under the FDNY/REMSCO Mutual Aid Mobilization Plan.



As you are aware; the FDNY provides a tiered response for medical incidents for all of New York City, including the proposed expansion area. Our response consists of Certified First Responder (CFR), Basic Life Support (BLS), and Advanced Life Support (ALS).

The services provided by the former Woodhaven-Richmond Hill Volunteer Ambulance Corps and the existent Forest Hills Volunteer Ambulance Corps do not impact the FDNY Ambulance Deployment Matrix. Again, we recognize the critical role of the Emergency Medical Services volunteer sector. Therefore, the FDNY is pleased to endorse your proposed application to the Regional EMS Council and NY State Department of Health for expansion of service into the former operating territory of the Woodhaven-Richmond Hill Volunteer Ambulance Corps.

Respectfully,

DVC Martin J. Braun

FDNY EMS Voluntary Hospital Liaison

Cc: Lillian Bonsignore, Chief of EMS, FDNY
Marie Diglio, Director of Operations, NYC REMSCO





January 31, 2021

New York Regional Emergency Medical Services 475 Riverside Drive, Suite 1929 New York, NY 10115

Re: Forest Hills Volunteer Ambulance Corps. - areas of service expansion

To whom it may concern,

I am writing this letter on behalf of Mr. Jacek Mystkowski, President, Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC) as they are seeking to expand FHVAC's areas of service. The FHVAC was formed in 1971, as a community-based ambulance service, staffed entirely by volunteers. FHVAC provides emergency and non-emergency services to our local residents. We are so fortunate to have FHVAC within NY State Assembly District 28, and New York City Council, District 29.

They are an important member and partner in our community. They have partnered with the Forest Hills Asian Association (FHAA) for our annual cultural event, Mooncakes for Mid-Autumn Festival as well as our annual State of Forest Hills Civic where we invite local not for profits to participate to share information about their organization. This is part of their community engagement and outreach efforts.

I am writing to support FHVAC's application to the New York City Regional Emergency Medical Services Council (REMSCO) to expand their services to additional areas of Queens. These areas include Kew Gardens, Richmond Hill and Woodhaven. It is vital that we expand medical service in our area and all areas of Queens. Especially during this Covid-19 pandemic time of critical need. As a partner and supporter of FHVAC, I commend and will continue to support their efforts.

Please let me know if you have any questions.

In Unity,

Edwin Wong

Edwin Wone

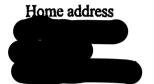
Forest Hills Asian Association, President Emeritus NYS Democratic Committee - State Committee - Male Member - AD28 Candidate, New York City Council, District 29 72-11 Austin Street, #258, Forest Hills, NY 11375

CURRICULUM VITAE

November, 2020

Jeffrey E. Horwitz, D.O., FACP, FACEP

Professional Address ProHealthCare Urgent care Multiple sites



Education:

Medical School:

1984 D.O. New York College of Osteopathic Medicine

Undergraduate:

1980 B.A S.U.N.Y at Stony Brook

Postdoctoral Training:

1984-1987 Internal Medicine Residency, Maimonides Medical Center

Licensure and Certification:

1984 New York State #160043

1994 American Board of Emergency Medicine

2004/2014 Recertified American Board of Emergency Medicine

1987 American Board of Internal Medicine

Forest Hills Volunteer Ambulance Corps, Inc. Attn: Mr. Jacek Mystkowski, President PO Box 750617 92-29 Metropolitan Avenue Forest Hills, NY 11375-0617

Re: FHVAC Expansion Application Proposal

Dear Mr. Mystkowski.

As the Medical Director of the Forest Hills Volunteer Ambulance Corps, Inc. (FHVAC), I acknowledge, and proudly support your application for expansion of your service area. I have been the Medical Director for the FHVAC from 1996, during which time I have provided clinical oversight, quality improvement and continuing education for its prehospital care providers.

As you may know, I have served Chair for NYC REMSCO from 2006 – 2010, and have been the Chair of the Systems & Ambulance Subcommittee from 2005 – 2009. In addition, I have been the Medical Direct for the Western Queens Volunteer Ambulance Quality Improvement Committee, of which you are a part of, since 1996 through present.

It is my honor to serve as the Medical Director of the FHVAC, to which I will be fully committed to the QA/QI of the Emergency Medical Service you will provide to the new service area, if approved.

Respectfully submitted,

Dr. Weffrey Horwitz, D.O., FACP, FACEP

Medical Director

Academic Appointments:

2009-2014	Assistant Professor, Emergency Medicine, Hofstra University School of Medicine
1997-2010	Assistant Clinical Professor of Emergency Medicine, NYU School of Medicine.
1991-2005	Assistant Clinical Professor, Department of Emergency Medicine, SUNY Health
	Science Center at Brooklyn
1994-present	Adjunct Clinical Assistant Professor of Emergency Medicine, New York College of
	Osteopathic Medicine
1989-1997	Instructor, Department of Medicine, SUNY Health Science Center at Brooklyn

Hospital Appointments:

1996-2019	Attending, Department of Emergency Medicine, Forest Hills Hospital
2010-2019	Attending, Department of Emergency Medicine, Long Island Jewish Hospital
2010-2019	Attending, Department of Emergency Medicine, North Shore University Hospital
2013-2019	Attending, Department of Emergency Medicine, Franklin Hospital
1996-2010	Director, Department of Emergency Medicine, North Shore University Hospital at
	Forest Hills, New York
1996-1999	President, Board of Directors, Forest Hills PHO
1995-1996	Clinical Director, Department of Emergency Medicine, Maimonides Medical
	Center, Brooklyn, New York
1991-1995	Acting Chairman/Director, Department of Emergency Medicine, Maimonides
	Medical Center, Brooklyn, New York
1991-1995	Medical Director, Maimonides Ambulance Department
1988-1991	Assistant Director, Division of Emergency Medicine, Maimonides Medical Center,
	Brooklyn, New York
1987-1988	Attending, Division of Emergency Medicine, Maimonides Medical Center
	- ,

Other Professional Positions and Major Visiting Appointments:

1990-present	Physician Consultant, Island Peer Review Organization
1991-1996	President, Emergency Medical Services of Boro Park P.C.
1990-1991	Treasurer, Emergency Medical Services of Boro Park, P.C.

Awards and Honors:

Fellow, ACP
Fellow, ACEP
Lawrence Scherr, M.D. Award of Excellence, April 2003
NY State Volunteer Ambulance & Rescue Association,
Medical Director of the Year, October 2004
Regional EMS Council of NYC, EMS Physician of Excellence 2004

Major Committee Assignments:

National and Regional

y
•
•

Hospital

2005-2006	President, Medical Staff / Medical Board, Forest Hills Hospital
2004-2005	Vice President, Medical Staff, North Shore University Hospital at Forest Hills
2003-2004	Secretary, Medical Staff, North Shore University Hospital at Forest Hills
1996-2010	Medical Board, North Shore University Hospital at Forest Hills
1996-2010	Chiefs' Committee, North Shore University Hospital at Forest Hills
1996-2010	Pharmacy and Therapeutics, North Shore University Hospital at Forest Hills
1996-2010	PICG Committee, North Shore University Hospital at Forest Hills

Memberships, Offices and Committee Assignments in Professional Societies:

	Fellow, American College of Emergency Physicians
	Fellow, American College of Physicians
2005-2016	NY Institute of Technology, School of Health Professions, Behavioral and Life
	Sciences Advisory Board
2002-2014	NY ACEP Governmental Affairs Committee
1996-present	Medical Director, Forest Hills Volunteer Ambulance Corps.
1996-2019	Medical Director, Glendale Volunteer Ambulance Corps.
1996-present	Medical Director, Western Queens Volunteer Ambulance Quality Improvement
-	Committee
2000-present	Medical Director, Western Queens Emergency Medical Training Institute
2014-present	Medical Director. Jamaica Estates Volunteer Ambulance Corps

Major Research Interests:

- 1. Septal Rupture: Effects of Oxygen Administration. *Clinical Cardiology*. Vol 11 No. 12 (1988). Hollander, G., Horwitz, J., Greengart, A., Shani, J., Lichstein, E.
- 2. The Effect of Satisfaction on Future Emergency Room Utilization. *Health Care Management Review*. Vol. 20 No. 2 (1995). Mack, J., File, K., Horwitz, J., Prince, R.
- 3. Factors Associated with Emergency Room Choice Among Medicare Patients. *Journal of Ambulatory Care Marketing*. Vol. 6 No. 1 (1995). Mack J., File, K., Horwitz, J., Prince R.
- 4. Ventricular Fibrillation Following Blunt Trauma from a Baseball. *Pediatric Emergency Care*. Vol 13(2) (1997). pg 107-110. Van Amerongen, R., Rosen, M., Winnik, G., Horwitz, J.

Book Chapters:

Horwitz, J., Baldwin, J. Chapter: Lumbar (intervertebral) disk disorders in <u>EMEDICINE ONLINE TEXTBOOK OF EMERGENCY MEDICINE</u>. Slabinski, M., Editors.

Teaching Experience:

Grand Rounds and Lectures:

Sexually Transmitted Diseases
Supraventricular Tachyarrythmias
Legal Issues in Emergency Medicine
Sickle Cell Disease
Emergency Airway Management
The Unconscious Patient
Multiple ATLS and ACLS Topics
Multiple Basic Emergency Nursing Topics
Multiple EMT, EMT-P classes

Taught Intro Emergency medicine class for 1st- and 2nd-year students at SUNY, Health Science, Brooklyn, N.Y.

NEW YORK STATE DEPARTMENT OF HEALTH Bureau of Emergency Medical Services	Affirmation of Fitness and Competency
By completing this form, you are aware that the NYS Departs order to determine fitness and competency in accordance w	tment of Health will be conducting a detailed background review in ith Article 30 of the NYS Public Health Law.
FOREST HILLS VOLUNTEER AMBULANCE CORPS,	INC. 7347
Name of EMS Agency	NYS EMS Agency Code
FOREST HILLS VOLUNTEER AMBULANCE CORPS,	INC.
Full Name of Corporate Entity requiring F&C review as a ne	w owner/operator
JACEK MYSTKOWSKI	PRESIDENT/ CEO
Full Name of Individual	Title
92-29 METROPOLITAN AVENUE	
Address of the Individual or Corporate Entity requiring F&C	review as a new owner/operator
reaction of an emiliarity (all ming) and	
Social Security Number (this is not releasable under the pro-	ovisions of FOIL) Date of Birth
Social Security Number (uns is not releasable under the pro	MISIONS OF LOTEA Date of Differ
stock holder, operator or operations manager of one or mo	nereby certify that I am or have been a director, sponsor, principal, re of the following in the past 10 years (Article 30 §3005[5]).
YES NO	
☑ ☐ Emergency Medical Service certified by the NYS	Department of Health, or equivalent in any other state.
Hospital, long term care facility or other Article 2 other state.	8 facility licensed by the NYS Department of Health, or equivalent in an
Invalid coach (Ambulette) Service authorized by	the NYS Department of Transportation or equivalent in any other state.
Home or residence licensed by NYS or equivalen	t in any other state.
Halfway house, hostel or residential facility or in	stitution licensed by, or subject to the rules of the NYS Office of Mental d Developmental Disabilities (OMRDD), or equivalent in any other state
	icates that there is no history of operating an entity identified in NYS formational only and a testimony to the accuracy of the information
If YES has been marked for any of the above, on an att	ached page, please provide the following information for each:
Name of agency or facility	
Mailing address of facility or agency	
 Name of Certifying or Licensing authority 	
 If applicable, a copy of license, certificate or ident 	ification number
Individual position(s) held with start and end date	25

REQUIRED ATTACHMENTS TO THIS AFFIRMATION

- Current resume or curriculum vitae
- Copies of any related licenses and certifications
- Listing of address of residence, or if less than 2 years, addresses of prior residences.

Certification of Competency

By completing and signing this affirmation, I certify that I have operated all of the agencies indicated, in compliance with all applicable statutes, rules, regulations and policies, specifically 10 NYCRR800.

Further, I certify that there have been no administrative orders issued by any Federal, State or local agency for matters that are or were recurrent or uncorrected, or dealt with patient harm or neglect in accordance with NYS Public Health Law during my tenure as a director, sponsor, principal, stock holder, operator or operations manager.

If you are unable to sign this affirmation, attach copies of all background information, Dep assist in the review and determination of competency.	partment orders and/or justification to
JACEK MYSTKOWSKI	
Full Name Ost Muffe	
Signature	Date
Certification of Fitness	
By completing and signing this affirmation, I certify that I have not been convicted of any c manslaughter, assault, sexual abuse, theft, robbery, drug abuse, or sale of drugs, nor have I charge relating to any of these offenses.	
Further, I certify that, I am not, or was not subject to a state or federal administrative order patient harm, including, but not limited to actions involving Medicare and or Medicaid.	relating to fraud, embezzlement or
If you are unable to sign this affirmation, attach copies of all background information, Department in the review and determination of fitness.	partment orders and/or justification to
JACEK MYSTKOWSKI	
Full Name	11/12/2020 Date
Signature	Date
•	
Notary Public Affirmation and Acknowledgement	
AVIV CITRON	
Notary Public Name	
Signature	Date 17/12/2020
Aviv S. Citron NOTARY PUBLIC, STATE OF NEW YORK Registration No. 01Cl6261778 Qualified in Queens County Commission Evolves May 14, 20, 24	

DOH-3778 (4/14) p 2 of 2

Jacek Mystkowski



Operations Manager

Team Leader
Employee Training & Development
Human Resources
Revenue Cycle Monitoring

Strategic Planning
Vendor Relations & Negotiations
Inventory Planning & Control
Organizational & Staff Development

Process Improvement
Solution Driven
Accident Prevention & Investigation
Safety Goal Oriented

Professional Experience

Senior Care Emergency Medical Services - Bronx, New York

September 2010-Present

Operations Manager Field Supervisor Field Employee January 2013-Present June 2011-April 2011 September 2010-June 2011

Responsible for providing management, leadership, direction and administration to all aspects of daily operations for SeniorCare EMS. Participates in the selection, employment and management of all field employees. Provided, coaching, evaluates performance, recommends merit raises, promotions and disciplinary actions up to and including termination. Ensures that all staff is fully informed and have reasonable access to all SCEMS protocols, policy and procedure, and other information pertinent to perform their assigned job duties

Forest Hills Volunteer Amb	lance Service –	Queens.	New York
----------------------------	-----------------	---------	----------

July 2009-Present

		
President		July 2018-Present
Chief Operating Officer	July 2015-	July 2015-2018

2018

Safety Officer

Sargent At Arms

July 2011- July 2015

July 2010-July 2011

Dispatcher & Field Personal

July 2009- July 2010

Responsible to oversee, supervise, manage and direct the administration and operation of Forest Hills Vol Ambulance. Responsible for staff operations, business planning and budget development. Ensures emergency medical services are in compliance with professional standards, state and federal regulatory requirements.

New York City Department of Parks & Recreation – Queens, New York

May 2000-September 2007

Operations Supervisor	May 2003-September 2007
Field Employee	May 2000-May 2003

Responsible for the training, control, and direct supervision of Lifeguards, maintenance of bathing area, and for the safety of persons swimming or otherwise using the recreational facilities of Rockaway Beach. Exercised sound judgment in emergencies and life threatening situations. Responsible for management of daily operations, which includes ensuring appropriate resource allocation. Provided constant review of all operational processes and provides recommended changes and solution. Provided written reports on all accidents/incidents.

Education -

Professional Certifications:

Organizational Development: Baruch College, City University of New York - 2008 Emergency Medical Technician: NY Hospital Queens Training Institute, Flushing, NY - 2010

Incident Command: FEMA Emergency Management Institute, Emmitsburg, MD - 2010 Ambulance Operations Management: Fitch and Associates, Kansas City, MO - 2013

Continuestation of Emergence of Health

Howard A Zucker, MD, J.D.

Certificate No. 383479

Certificate

New York State Department of Health EMT Certification - Search Results Screen EMT Detail Information Screen EMT: MYSTKOWSKI, JACEK

Print Page

RETURN

EMT Number				
Last Name	First Name	Middle Initial		
City	State	Zip		
County				
Status Description	Certification Expiration Date	Exam Level		
383479				
MYSTKOWSKI	JACEK			
HOWARD BEACH	NY	11414		
QUEENS				
Status OK	01/31/2024	Emergency Medical Technician (EMT)		
383479				
Status OK	12/31/2020	Emergency Medical Technician (EMT)		

RETURN

	ORK STATE DEPARTMENT OF HEALTH u of Emergency Medical Services	Affirmation of Fitness and Competency		
	ompleting this form, you are aware that the NYS Depart is to determine fitness and competency in accordance w	ment of Health will be conducting a detailed background review in th Article 30 of the NYS Public Health Law		
FOF	EST HILLS VOLUNTEER AMBULANCE CORPS,	INC. 7347		
Nam	e of EMS Agency	NYS EMS Agency Code		
FOF	REST HILLS VOLUNTEER AMBULANCE CORPS,	INC.		
Full	Name of Corporate Entity requiring F&C review as a nev	v owner/operator		
	N WOLFE	VICE PRESIDENT		
Full	Name of Individual	Title		
92-2	29 METROPOLITAN AVENUE			
Add	ress of the Individual or Corporate Entity requiring F&C	review as a new owner/operator		
Soci	al Security Number (this is not releasable under the pro	visions of FOIL) Date of Birth		
		ereby certify that Lam or have been a director sponsor principal. e of the following in the past 30 years [Article 30:53005[5]):		
YES	NO			
I	☐ Emergency Medical Service certified by the NYS [Department of Health, or equivalent in any other state.		
	Hospital, long term care facility or other Article 28 facility licensed by the NYS Department of Health, or equivalent in any other state.			
	Invalid coach (Ambulette) Service authorized by t	he NYS Department of Transportation or equivalent in any other state.		
	Home or residence licensed by NYS or equivalent	in any other state.		
	Halfway house, hostel or residential facility or institution licensed by, or subject to the rules of the NYS Office of Mental Health (OMH) or Office of Mental Retardation and Developmental Disabilities (OMRDD), or equivalent in any other state			
	If NO has been marked for all of the above, it indicates that there is no history of operating an entity identified in NYS Public Health Law; signing this affirmation is informational only and a testimony to the accuracy of the information provided.			
ļ Ļ,	If YES has been marked for any of the above, on an atta	ched page, please provide the following information for each:		
	 Name of agency or facility 			
	 Mailing address of facility or agency 			
Name of Certifying or Licensing authority				
	If applicable, a copy of license, certificate or identification number And this tend was its and black that are the statement of the sta			
	 Individual position(s) held with start and end date 	S		
RE	QUIRED ATTACHMENTS TO THIS AFFIRMATION Current resume or curriculum vitae Copies of any related licenses and certifications Listing of address of residence, or if less than 2 years			

DOH-3778 (4/14) p 1 of 2

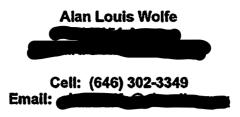
Certification of Competency

By completing and signing this affirmation, I certify that I have operated all of the agencies indicated, in compliance with all applicable statutes, rules, regulations and policies, specifically 10 NYCRR800.

Further, I certify that there have been no administrative orders issued by any Federal, State or local agency for matters that are or were recurrent or uncorrected, or dealt with patient harm or neglect in accordance with NYS Public Health Law during my tenure as a director, sponsor, principal, stock holder, operator or operations manager.

If you are unable to sign this affirmation, attach copies of all background information, Department orders and/or justification to assist in the review and determination of competency.				
ALAN WOLFE				
Full Name Signature	11/12/2020 Date			
Signature //	Daté '			
Certification of Fitness				
By completing and signing this affirmation, I certify that I have not been convenant manual manual abuse, the second manual abuse, or sale of druck charge relating to any of these offenses.				
Further, I certify that, I am not, or was not subject to a state or federal administration patient harm, including, but not limited to actions involving Medicare and or				
If you are unable to sign this affirmation, attach copies of all background info assist in the review and determination of fitness.	ormation, Department orders and/or justification to			
ALAN WOLFE				
Full Name Signature	11 12 2 0 2 0 Date			
Signature	Date			
Notary Public Affirmation and Acknowledgement				
Aviv Chan	- CAN THE ANGENES AND SECURITION OF SECURITION AND SECURITION AND SECURITIONS AND SECURITION AS A SECURITION A			
Notary Public Name	1 /			
Signature				
Aviv S. Citron	Date			
NOTARY PUBLIC, STATE OF NEW YORK Registration No. 01Cl6261778				
Qualified in Queens County Commission Expires May 14, 2024 Please affix Notary Public Stamp of	or equivalent.			

DOH-3778 (4/14) p 2 of 2



Experience:

Supervisory CBP Officer (First Line)
Anti-Terrorism Contraband Enforcement Team (A-TCET)

06/2019 to Present

U.S. Customs and Border Protection, JFK Airport, New York Supervisor: Chance Youngs, Deputy Chief, (718) 487-5150

As a first line supervisor on the Anti-Terrorism Contraband Enforcement Team (A-TCET), I am responsible for supervising and coordinating various enforcement activities for both the Outbound and Inbound environments. Specifically, I supervise teams of officers who work in uniform and plainclothes and conduct enforcement of currency reporting requirements and bulk cash smuggling, enforcement of state and federal warrants, inbound and outbound cargo inspection and enforcement operations, aircraft search activities and a wide range of other enforcement activities. I coordinate joint operations with outside law enforcement agencies such as Homeland Security Investigations (HSI), Federal Bureau of Investigations (FBI), US Secret Service (USSS), New York City Police Department (NYPD), Port Authority Police Department (PAPD), and many other federal, state and local departments.

Some specific responsibilities that I was tasked with include the following:

- Developed the A-TCET Active Shooter Response Plan. This plan outlines how A-TCET officers will respond to an active shooter situation in the safest and most tactical way possible.
- Organized A-TCET Officer Safety / Car Stop Training. This training was designed to teach A-TCET officers how to safely conduct vehicle and truck stops. This training helped officers understand the dangers of vehicle stops and how to effectively mitigate the dangers involved in this activity.
- Organized forklift training. This training was designed to teach employees how to utilize the CBP owned forklift and pallet jacks. The course culminated with each employee earning a certification in the operation of said equipment.
- Designed special operations to improve enforcement activities.
- Organized and coordinated enforcement activities at the outer Airports for General Aviation. Developed targeting methods to track inbound and outbound general aviation.
- Supervised seizure processing of currency, narcotics and other contraband.
- Prepared Situation Room Reports and distributed to appropriate managers.
- Manage logistics for the Team including vehicles, tactical radio communications, information dissemination and office space reallocation for the new joint targeting unit.
- Coordinated and conducted various employee morale activities.

Supervisory CBP Officer (First Line)

06/2010 to 06/2019

U.S. Customs and Border Protection, JFK Airport, New York

Supervisor:

As a first line supervisor in Passenger Operations, I am responsible for directing, coordinating, assigning, organizing and evaluating work activities, such as inspection, intelligence analysis, examination, and layered law enforcement activities including apprehension, detention and arrest relating to arrival and departure of persons, conveyances and merchandise at ports of entry for the United States. I am also responsible for Interpreting laws and regulations of a broad range of Federal, state and local agencies relating to the admissibility of people, cargo, and conveyances; international mail compliance; arrival and departure of vessels and aircraft. Key accomplishments include the following:

- Developed the JFK CBP Terminal Response Plan for an active shooter situation. Created a plan to respond to the threat of an active shooter or other incident where CBP personnel need to respond to protect the public. Developed and conducted a training session for all JFK CBP Managers on the implementation of and procedures for the Terminal Response Plan. Created assignment boards and installed them in each of the terminal RCC's.
- As the JFK Security Liaison for Passenger Operation and in a proactive measure to thwart an active shooter incident inside a JFK terminal, I developed a procedure to prevent international passengers from obtaining their firearms from their checked-in luggage in the CBP baggage carousel area. A CBP Port Director's Pipeline (No. 16-025-JFK), was issued requiring all firearms checked-in by a passenger remain in the custody of the airline and brought directly to the CBP Ships Office.
- On Thursday, September 7, 2017, I led "Operation Be Prepared", an Active Shooter Table Top Exercise (TTX) at JFK Airport. The purpose of this exercise was to discuss the JFK Passenger Operations Terminal Response Plan for an Active Shooter Situation and to determine if the plan would work in a real life incident. Various CBP personnel participated in this exercise including, Fixed Terminal Officers, Supervisors, Deputy Chiefs and a Watch Commander. CBP special units such as SRT, TTRT, A-TCET and RCC were also present. In addition to the many CBP units present were representatives from PAPD, NYPD, NYS Police, N.Y. National Guard, ICE, HSI, FBI, TSA, Terminal One and Terminal Seven Management.
- In 2017, JFK rolled out Modified Egress. I was tasked with creating and developing a video for all JFK CBP Officers to announce the change in processing procedures. In such, I recruited officers who were skilled in video production, built a studio, procured necessary equipment at no cost to CBP and directed the video production and editing.
- I am responsible for creating "Studio 4701" which is a team of officers who are skilled in video production. With "Studio 4701" we have been responsible for over fifteen (15) Port Director's Monthly Videos. This is an excellent communication tool for the Port Director to show all of JFK's CBP employee's significant actions or special teams that we have at JFK. This communications tool allows the Port Director to send a monthly message via video to every employee at JFK Airport.
- As the JFK Emergency Medical Services (EMS) supervisor, I am responsible for the development and creation of the JFK EMS Response Plan SOP, which was written within the guidelines of the CBP National EMS Program Guide. This is a fairly new national CBP program and when given the responsibility, I recruited EMT personnel, trained or coordinated training for hundreds of employees in CPR/AED, First Aid and Narcan administration. This program has been responsible for many lifesaving situations and has had a positive impact on the reputation of CBP. It continues to grow under my supervision. I am also responsible for the CBP Medical Counter Measures Program at JFK.

- In 2017, JFK CBP signed on with the Port Authority's Emergency Operation Center (EOC) at Building 111. I was the first CBP supervisor assigned with responsibility to recruit and train a staff of CBP officers to work at the EOC. I developed training, worked with partner agencies and stakeholders and moved CBP in a positive direction with this new endeavor.
- In 2012, I was assigned as a collateral duty the responsibility of developing the Rover Command Center (RCC) at Terminal 4. Under the direction of DAPD Galantino and DC Youngs, I developed a three stage strategy of securing the FIS at Terminal 4. With this strategy, we recruited and trained CBP officers to monitor CCTV and respond to breaches of the FIS, sometimes resulting in the issuance of CHASE violations. This strategy also included working with stakeholders to train their employees on CBP security procedures in order to prevent violations of the CBP CHASE rules. This program was a success and reduced security breaches by 95%, allowing CBP personnel to focus on more pressing security concerns.
- Since 2010 I have been the CBP radio system supervisor for Passenger Operations. With this responsibility I am tasked with maintaining an inventory of over 500 portable radios including the issuance of radios to officers and fixed pool radio locations. I am also responsible for training employees in the use of the radio system. Currently, CBP radio use has multiplied exponentially due to my persistence with this program.
- As a supervisor at Terminal 7, in addition to my regular daily tour duties, I am responsible for the logistics of the terminal. Specifically I upgraded the key system so that all CBP doors would be on a master locking system. This allows for maintaining control of FIS doors. I also coordinate the maintenance of the FIS area by working with terminal 7 management to ensure that CBP has appropriate facilities to conduct business. I was responsible for moving the supervisor's office from inside PPC Secondary to the RCC. This allows for better supervision of all aspects of the CBP operation such as Baggage, Primary, Agriculture and PPC Secondary. I also created a conference room so that CBP can conduct meetings with employees and stakeholders or conduct necessary training for officers.

CBP Officer 12/2001 to 6/2010

U.S. Customs and Border Protection, JFK Airport, New York

Responsible for the interdiction of illegal contraband and persons entering the United States. Protecting the nation's borders and ensuring the safety of the American people. Responsible for the carrying and maintenance of a firearm, making arrests, preparing detailed reports, and safeguarding evidence. Assignments included working in the International Mail Facility (USPS) where I made numerous seizures of narcotics and other contraband being shipped into the United States, working in the Passenger Analytical Unit where duties include preamival targeting of suspected terrorists and narcotics smugglers, working on the A-TCET Outbound Currency Interdiction Team where I was responsible for inspecting departing passengers for unreported bulk cash, Immigration violations and other contraband being smuggled out of the United States. I also served as a union steward for the National Treasury Employees Union where I was responsible for participating in labor-management negotiation, preparing defenses for employees charged with discipline and organizing activities to promote a good working relationship between labor and CBP management.

Teacher 9/2001 - 6/2004

New York City Board of Education - Richmond Hill High School

Supervisor:

Instructed students in high school level curriculum. Other responsibilities include: administering state-wide examinations to the entire student body, administering the school photo identification security program, and assisting the administrative assistant principal when needed.

Paraprofessional

12/1996 - 9/2001

New York City Board of Education - Richmond Hill High School

Supervisor:

Assisted classroom teachers in the education of children in the area of Social Studies. Additional responsibilities include: computer work, organizing curriculum, and tutoring children.

Education:

Boricua College, Brooklyn, New York

Bachelor of Science – Business Administration, December, 2000

GPA of 3.70

Richmond Hill High School, Queens, New York Regents Endorsed Diploma, June. 1991

Federal Law Enforcement Training Center
United States Customs Academy – Integrated Police Course – January – March, 2002

Certifications:

National Emergency Training Center - Federal Emergency Management Agency Master Exercise Practitioner - September, 2017

Emergency Management Institute - Federal Emergency Management Agency Master Exercise Practitioner Capstone - September, 2017

Emergency Management Institute - Federal Emergency Management Agency Operations-Based Exercise Design & Evaluation - August, 2017

Emergency Management Institute - Federal Emergency Management Agency IS-00120.a - An Introduction to Exercise - July, 2017

Emergency Management Institute - Federal Emergency Management Agency Homeland Security Exercise Evaluation Program - July, 2017

Emergency Management Institute - Federal Emergency Management Agency Incident Command System (ICS) 100, 120.a,130, 230.d, 235.c, 300, 400, 700, 775, 800

U.S. Customs and Border Protection – Advanced Training Center Collateral Duty Safety Officer (CDSO) – May, 2019

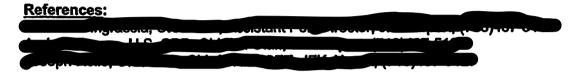
New York State Department of Health Emergency Medical Technician, 2012 – Present

Awards and Recognition:

Boy Scouts of America: Eagle Scout Award - September, 1991 CBP Cash Awards, Day Off Awards and Outstanding Performance Ratings - 2001 to present Fifteen Years of Service to U.S. Government - December, 2016 Forest Hills Volunteer Ambulance Corps: Multiple Awards and Recognition - 1993 to present

Other:

New York State Notary Public
New York City Marriage Officiant
Secret Security Clearance
Forest Hills Volunteer Ambulance Corps, President & Vice-President: 2010-Present
New York City Police Department, Auxiliary Police Officer, Sergeant, Lieutenant: 1991-2008



New York State Department of Health **EMT Certification - Search Results Screen EMT Detail Information Screen EMT: WOLFE, ALAN**

Print Page

RETURN

EMT Number				
Last Name	First Name	Middle Initial		
City	State	Zip		
County				
Status Description	Certification Expiration Date	Exam Level		
357972				
WOLFE	ALAN			
HOWARD BEACH	NY	11414		
QUEENS				
Status OK	. 06/30/2024	Emergency Medical Technician (EMT)		
357972				
Status OK	06/30/2021	Emergency Medical Technician (EMT)		

RETURN

	YORK STATE DEPARTMENT OF HEALTH u of Emergency Medical Services	Affirmation of	Fitness and Competency
	ompleting this form, you are aware that the NYS Departmener to determine fitness and competency in accordance with A		
FOI	REST HILLS VOLUNTEER AMBULANCE CORPS, INC		7347
Name of EMS Agency			NYS EMS Agency Code
FO	REST HILLS VOLUNTEER AMBULANCE CORPS, INC		
Full	Name of Corporate Entity requiring F&C review as a new ow	ner/operator	-
ROY RENNA			CAPTAIN / COO
Full	Name of Individual		Title
92-	29 METROPOLITAN AVENUE		
Add	ress of the Individual or Corporate Entity requiring F&C-revie	w as a new owner/operato	r
Soc	al Security Number (this is not releasable under the provisio	ns of FOIL)	Date of Birth
stock holder, operator or operations manager of one or more of the follows YES NO ☐ Emergency Medical Service certified by the NYS Department ☐ Hospital, long term care facility or other Article 28 facility lice other state. ☐ Invalid coach (Ambulette) Service authorized by the NYS De ☐ Home or residence licensed by NYS or equivalent in any othe ☐ Halfway house, hostel or residential facility or institution lice Health (OMH) or Office of Mental Retardation and Development		tment of Health, or equiva lity licensed by the NYS De YS Department of Transpor ny other state. ion licensed by, or subject to elopmental Disabilities (Of	lent in any other state. epartment of Health, or equivalent in any tation or equivalent in any other state. to the rules of the NYS Office of Mental MRDD), or equivalent in any other state.
	operating an entity identified in NYS v to the accuracy of the information		
L	If YES has been marked for any of the above, on an attached	page, please provide the fe	ollowing information for each:
	 Name of agency or facility 		
	 Mailing address of facility or agency 		
	Name of Certifying or Licensing authority		
	If applicable, a copy of license, certificate or identification	on number	
`	Individual position(s) held with start and end dates		
	QUIRED ATTACHMENTS TO THIS AFFIRMATION • Current resume or curriculum vitae • Copies of any related licenses and certifications • Listing of address of residence; or if less than 2 years, add	resses of prior residences.	

· •
Certification of Competency *
By completing and signing this affirmation, I certify that I have operated all of the agencies indicated, in compliance with all applicable statutes, rules, regulations and policies, specifically 10 NYCRR800.
Further, I certify that there have been no administrative orders issued by any Federal, State or local agency for matters that are or were recurrent or uncorrected, or dealt with patient harm or neglect in accordance with NYS Public Health Law during my tenure as a director, sponsor, principal, stock holder, operator or operations manager.
If you are unable to sign this affirmation, attach copies of all background information, Department orders and/or justification to assist in the review and determination of competency.
ROY RENNA
Full Name U
Signature Date
Certification of Fitness
By completing and signing this affirmation, I certify that I have not been convicted of any crime at anytime, involving murder, manslaughter, assault, sexual abuse, theft, robbery, drug abuse, or sale of drugs, nor have I pleaded nolo contendere to a felony charge relating to any of these offenses.
Further, I certify that, I am not, or was not subject to a state or federal administrative order relating to fraud, embezzlement or patient harm, including, but not limited to actions involving Medicare and or Medicaid.
If you are unable to sign this affirmation, attach copies of all background information, Department orders and/or justification to assist in the review and determination of fitness.
ROY RENNA
Full Name (2-09-2020
Signature
Notary Public Affirmation and Acknowledgement

AVIV CITRON

Notary Public Name

Signature

Aviv S. Citron NOTARY PUBLIC, STATE OF NEW YORK Registration No. 01Cl6261778

Qualified in Queens County

Commission Expires

May 14, 2024

12/09/2020 Date

Please affix Notary Public Stamp or equivalent.

Roy P. Renna, NYS EMT-B 351944, NYC EMT-B 7530

OBJECTIVE: To obtain a starting position utilizing my experiences listed below.

WORK HISTORY:

02/20 - Current: Jamaica Hospital Medical Center, 89-00 Van Wyck Expressway, Richmond Hill, NY 11418

- **Per-Diem Employment**
- New York City 911 Division Emergency Medical Technician
- Provided Pre Hospital care to the sick and injured
- Completed patient care reports utilizing a laptop and other electronic devices
- Operated emergency vehicles in a safe and efficient manner
- Utilized Two-Way Radio equipment to communicate

12/19 - Current: Regional EMS Council of New York City (NYC REMSCO), 475 Riverside Drive, New York, NY 10115

- Site Supervisor
- Health Care Screener, SARS-CoV-2 (covid19)
- Completed time sensitive reports for numerous U.S. Government Agencies (CDC, CWMD, CBP)
- Completed required Personal Protection Training
- Ensured staff members followed rules and regulations implemented by NYC REMSCO

08/18 - Current: Aura Prep (Rescue Training Institute), PO BOX 1842, Garden City, New York 11530

- **Per-Diem Employment**
- Provided Medical treatment at Junior High School & High School sporting events
- Completed patient care reports
- Emergency Medical Technician
- NYS DOH Practical Skills Administrator Intern

07/17 - Current: AG Security Group, 66-85 73rd Place, Middle Village, New York 11379

- **Per-Diem Employment**
- Provided crowd control & assisted with medical emergencies
- Conducted searches using a portable Metal Detector at venues
- Provided conflict resolution when disputes aroused
- Uniform, executive, and plainclothes patrol
- Mobile Patrol using a company vehicle

06/13 - Current: New York Presbyterian Hospital, 525 E 68th Street, Manhattan, New York 10065

- **Full-Time Employment**
- New York City 911 Division Emergency Medical Technician
- Provided Pre Hospital care to the sick and injured
- Completed patient care reports utilizing a laptop and other electronic devices
- Operated emergency vehicles in a safe and efficient manner
- Dignitary medical team for high profile diplomats visiting from abroad
- Utilized Two-Way Radio equipment to communicate

11/06 - Current: Forest Hills Volunteer Ambulance Corps, 92-29 Metropolitan Avenue, Forest Hills, New York

- Captain of Operations / Chief Operating Officer
- ePCR Coordinator (Ensuring the agency is in compliance with NEMSIS version 3.4.0)
- Implemented and successfully started the ePCR system (Stryker Mobile Touch)
- Emergency Medical Technician
- NYS Dept Of Health Liaison
- Quality Assurance / Quality Improvement Officer

04/17 - 12/19: Medcor, 4805 Prime Parkway, McHenry, IL 60050

- Pre Hospital Care to the sick and injured person on numerous construction site.
- Conducted field blood alcohol test with a portable breathalyzer certified by LifeLoc Technologies Inc, on the Phoenix 6.0 device
- Conducted urine analysis with a multiple panel testing device certified by Quest Diagnostics
- Utilized Two-Way Radio equipment to communicate

07/12 - 06/13 New York Downtown Hospital, 170 Williams Street, Manhattan, New York 10038

- New York City 911 Division Emergency Medical Technician
- Provided Pre Hospital care to the sick and injured
- Completed patient care reports utilizing a laptop and other electronic devices
- Operated emergency vehicles in a safe and efficient manner
- Utilized Two-Way Radio equipment to communicate

02/08-06/12 American Medical Response, 930 Flushing Avenue, Brooklyn, New York 11206

- New York City 911 Division Emergency Medical Technician
- Operated emergency vehicles in a safe and efficient manner
- Special Events Division Emergency Medical Technician
- Member of the Disaster Response Team contracted with FEMA
- In-house Emergency Vehicle Operator Instructor
- Field Training Officer for the New York City 911 Division
- Utilized Two-Way Radio equipment to communicate

02/01-02/08 Knight's Collision Experts Inc., 2000 Eastern Parkway, Brooklyn, New York

- Light & Medium duty Tow Specialist within the NYC arterial tow program
- Responded emergently to vehicle accidents and stranded motorist upon being requested
- by the New York City Police Department or Department of Transportation
- Provided customer service and assisted individuals with insurance claims

Education:

Western Queens Emergency Medical Training Institute, Floral Park, New York 11002

- NYS DOH EMT-B Original (08/2007) (78%)
- NYS DOH EMT-B Rectification (03/2010) (83%)
- NYS DOH EMT-B Rectification (05/2013) (National Standards) (86%)

New York Presbyterian Training Center, 525 E68th Street, New York, NY 10065

- NYS DOH EMT-B Rectification (05/2016) (No Score, CME Base)
- NYS DOH EMT-B Rectification (03/2019) (No Score, CME Base)
- American Red Cross CPR / AED for the BLS Provider
- NAEMT, Tactical Combat Casualty Care (TCCC)
- NAEMT, Pre-Hospital Trauma Life Support (PHTLS)
- NAEMT, Advance Medical Life Support (AMLS)
- NAEMT, Geriatric EMS (GEMS)
- NAEMT, Emergency Pediatric Care (EPC)
- NAMET, Emergency Medical Services Safety
- Coaching Emergency Vehicle Operator (CEVO 3)
- Emergency Vehicle Operations Course (EVOC, Texas A&M Engineering Services)
- Incident Response to Terrorist Bombings Awareness Level Training

Benjamin Franklin Private High School, 2715 Tigertail Avenue, Coconut Grove, Florida 33133

High School Diploma, Accredited by the American Council on Private Schools

FEMA Emergency Management Institute, 16825 S Seton Avenue, Emmitsburg, MD 21727

- FEMA IS-1 Emergency program manager
- FEMA IS-5a Introduction to hazardous materials
- FEMA IS-15b Special events contingency planning for public safety agencies
- FEMA IS-139 Emergency exercise planning
- AWR-160 & Refreshed 10/2019 Weapons of Mass Destruction Awareness
- FEMA ICS-100b & 100c Incident command system
- FEMA ICS-100Le Incident command system for law enforcement
- FEMA ICS 100hcb Incident command system for healthcare facilities
- FEMA ICS-200b & 200c Single resources and initial actions incidents
- FEMA ICS-200HCB Initial action incidents for healthcare facilities
- FEMA ICS-700 & 700b National incident management system.
- FEMA ICS-800b & 800c National response framework
- FEMA ICS-801 Emergency support function, Transportation
- FEMA ICS-808 Emergency support function public health & medical service
- FEMA ICS-809 Emergency support function, search & rescue
- FEMA ICS-813 Emergency support function, public safety & security
- FEMA IS-907 Active shooter situation
- FEMA CBRNE Standard Awareness

EMS Additional Training:

- AHA ACLS (Advanced Cardiovascular Life Support)
- AHA Heartsaver CPR / AED
- AHA Basic Life Support CPR / AED
- 2019 NYS Department of Health Protocol update
- NYC S-Lam Stroke update
- NYC Administration of Intramuscular Epinephrine update
- NYS DOH Narcan administration
- NYC Department of Health Opioid Overdose Prevention Administrator
- NYS Mandated Reporter Training
- 2019 NYC Remsco BLS Protocol

Awards and Achievements:

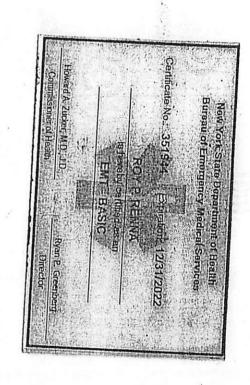
- New York City Police Department Auxiliary Police Officer Basic Course (1997-1999)
- New York City Police Department Auxiliary Police Merit (1997)
- New York State Senate personal legislative resolution for a heroic act (2007-2008 # J02431)
- EMS Courage and Valor
- Pre-Hospital save commendations issued by the New York City Fire Department (Numerous)
- NYC Council Emergency Medical Services Unit citation
- American Ambulance Association Star of Life (2012)

Current Credentials & Licenses:

- NYS Enhanced Class C NON-Commercial Driver's License
- NYS Armed Security Guard License
- NYS Armored Car Guard License
- TWIC (Transportation Workers Identification Card)
- SWAC (Secure Workers Access Consortium)
- NYS Department of Health Emergency Medical Technician Certification
- New York City Department of Consumer Affairs Tow Truck Operators License
- New York City Police Department Rifle / Shotgun permit
- New York City Police Department Residential Pistol permit
- OSHA 30 Hour Construction Safety & Health
- OSHA 10 Hour Construction
- FAA Part 107, Small Unmanned Aircraft Operator
- FCC General Mobile Radio Service License (GMRS)
- New York State Approved, Defensive Drivers Certificate

References:





New York State Department of Health **EMT Certification - Search Results Screen EMT Detail Information Screen** EMT: RENNA, ROY P

Print Page

RETURN

EMT Number					
Last Name	First Name	Middle Initial			
City	State	Zip			
County					
Status Description	Certification Expiration Date	Exam Level			
351944					
RENNA	ROY	P			
MASPETH	NY	11378			
QUEENS					
Status OK	12/31/2023	Emergency Medical Technician (EMT)			
351944					
Status OK	12/31/2020	Emergency Medical Technician (EMT)			

RETURN

	ORK STATE DEPARTMENT OF HEALTH I of Emergency Medical Services	Affirmation of Fitness and Competency
	ompleting this form, you are aware that the NYS Departm r to determine fitness and competency in accordance wit	nent of Health will be conducting a detailed background review in h Article 30 of the NYS Public Health Law.
FOR	EST HILLS VOLUNTEER AMBULANCE CORPS, II	NC. 7347
Nam	e of EMS Agency	NYS EMS Agency Code
FOR	EST HILLS VOLUNTEER AMBULANCE CORPS, II	NC.
Full	Name of Corporate Entity requiring F&C review as a new	owner/operator
ANT	HONY BU	LIEUTENANT
Full	Name of Individual	Title
92-2	9 METROPOLITAN AVENUE	
Addr	ess of the Individual or Corporate Entity requiring F&C re	eview as a new owner/operator
Socia	al Security Number (this is not releasable under the provi	isions of FOIL) Date of Birth
YES 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	NO Emergency Medical Service certified by the NYS De Hospital, long term care facility or other Article 28 other state. Invalid coach (Ambulette) Service authorized by the Home or residence licensed by NYS or equivalent i Halfway house, hostel or residential facility or inst Health (OMH) or Office of Mental Retardation and If NO has been marked for all of the above, it indicates	epartment of Health, or equivalent in any other state. facility licensed by the NYS Department of Health, or equivalent in any other state. e NYS Department of Transportation or equivalent in any other state. in any other state. itution licensed by, or subject to the rules of the NYS Office of Mental Developmental Disabilities (OMRDD), or equivalent in any other state ates that there is no history of operating an entity identified in NYS mational only and a testimony to the accuracy of the information
	If YES has been marked for any of the above, on an attact Name of agency or facility Mailing address of facility or agency Name of Certifying or Licensing authority If applicable, a copy of license, certificate or identified. Individual position(s) held with start and end dates	
	QUIRED ATTACHMENTS TO THIS AFFIRMATION Current resume or curriculum vitae Copies of any related licenses and Certifications Listing of address of residence, or if less than 2 years.	addresses of prior residences:

. •	
Certification of Competency	
By completing and signing this affirmation, I certify that I have operated all of the agencies in applicable statutes, rules, regulations and policies, specifically 10 NYCRR800.	ndicated, in compliance with all
Further, I certify that there have been no administrative orders issued by any Federal, State o were recurrent or uncorrected, or dealt with patient harm or neglect in accordance with NYS as a director, sponsor, principal, stock holder, operator or operations manager.	r local agency for matters that are or Public Health Law during my tenure
If you are unable to sign this affirmation, attach copies of all background information, Deparassist in the review and determination of competency.	tment orders and/or justification to
ANTHONY BU	
Full Name /	
	11/12/2 <i>020</i>
Signature	Date
Certification of Fitness	
By completing and signing this affirmation, I certify that I have not been convicted of any crimanslaughter, assault, sexual abuse, theft, robbery, drug abuse, or sale of drugs, nor have I p charge relating to any of these offenses.	
Further, I certify that, I am not, or was not subject to a state or federal administrative order repatient harm, including, but not limited to actions involving Medicare and or Medicaid.	elating to fraud, embezzlement or
If you are unable to sign this affirmation, attach copies of all background information, Department in the review and determination of fitness.	rtment orders and/or justification to
ANTHONY BU	
Full Name	
Signature	11/12/2020
Signature U	Date ·
Notary Public Affirmation and Acknowledgement	
Aviv Citan	
Notary Public Name	· la la
Signature	11/12/2020 Date
Ayly S. Citron	Duic
NOTARY PUBLIC, STATE OF NEW YORK Registration No. 01Cl6261778 Qualified in Queens County Please affix Notary Public Stamp or equivalent.	
Commission Expires May 14, 2024	
DOH-3778 (4/14) p 2 of 2	-

PROFESSIONAL SUMMARY

Versatile and experienced, I bring both technical and leadership expertise to the table. With over 10 years of demonstrated success in software engineering roles, I offer a hands-on approach to complex projects. This allows me to provide direct guidance to developers while maintaining a strategic outlook.

My coworkers know me as a dynamic and motivated leader, one who integrates the input of both technical and business teams during planning and development. I excel in roles which require me to build consensus with key stakeholders.

SKILLS

Leading Technology Initiatives
Data and Analytics Strategy
Leadership and People Development

Product Lifecycle Management
Experienced with Multiple Computer Languages
Certified Scrum Master

WORK-HISTORY

Converseon, New York, NY

May. 2015 ~ Present

Director of Engineering (Python, Django, SQL, Machine Learning, NLP, AWS, DevOps, Git, Jenkins, Kubernetes, SOC 2)

- Established the SaaS business line, set vision and roadmap in alignment with CTO and CEO. Built organization from ground-up.
- Led and managed R&D portfolios to address business needs on products and offerings. Establish initiatives to build long-term differentiation.
- Identified company-wise opportunities and recommend technology strategies, achieving >5x+ ROI.
- Researched different machine learning implementations, continues seeking to increase performance and scalability of in-house NLP pipeline.
- Worked with Amazon Web Services (AWS), build company private computing cloud infrastructure. Made sure
 the networking, computing, and data warehouse is efficient, secure, and scalable.
- Led DevOps effort, designed system architecture, implemented continues integration with Jenkins, multiple
 availability zones load balancing and failover, automatic deployment and horizontal scaling with Kubernetes.
- As full stack developer, worked with machine learning toolkits, in house and third-party APIs, moved large amount of social media data for natural language processing and analysis.
- Participated in front-end UI/UX design and implementation. Worked with D3 is and Tableau for visualization.
- Held training sessions for internal teams, taught Python programming and data analysis.

Lightcrest, Los Angeles, CA

Nov. 2014 ~ May 2015

Senior Software Engineer - Contractor (Python, Django, SQL, Open Stack)

- Worked as full stack developer, designed and implemented system to manage user credentials, storage resources, billing and payment information, support tickets, and on-demand private clouds.
- Integrated payment gateway (Braintree), helpdesk ticketing system (Zendesk), and invoicing system (Fresh Books) through 3rd party APIs.
- Designed and documented customer-facing native and REST APIs.
- Actively contributed in bug fixes and code enhancements for upstream projects in GitHub.
- Participated in front-end UI/UX design and implementation.

Advent Capital Management, New York, NY

System Developer (Python, Diango, SQL Server, SQLite)

Analyzed existing systems, documented all functions and procedures, and fixed critical bugs.

Jul. 2014 ~ Oct. 2014

- Worked closely with end user, analyzed business needs, and wrote technical requirements.
- Worked as architect; designed data structures based on business logics.
- Implemented dynamic process loading to maximize user flexibility.
- Designed and implemented AI with self-learning, reduced the need for human intervention.
- Set up and managed Django application server with Apache backend. Set up and managed subversion server for the company. Designed and enforced test and deployment workflow.

Bank of America Merrill Lynch, Metropolitan New York City

Feb. 2011 ~ Jul. 2014

Application Developer (Java, Python, Oracle, Sybase, XML, TIBCO)

- Worked in scrum team, designed and implemented algorithms for settlement platform using Python and in house object oriented database. Worked closely with FXO traders.
- Worked on real-time, low latency (100 ms) data acquisition and delivery system with Java.
- Worked with high volume (500K/day) MQ messaging system, providing reference data for the whole firm.
- Involved with large scale system acquisition and migration projects for both code bases and data sets.
- Developed large scale, performance critical, applications utilizing Java and TIBCO Business Works.

City University of New York, New York, NY

Jan.2009 ~ Sep. 2009

Internship - Application Developer (Ctt. Ajax, SQL server, Oracle)

- Developed and maintained student management applications utilizing ASP.NET, Telerik Controls, XML,
 JavaScript/Ajax under Windows Server, SQL Server, Oracle environment.
- Designed and developed websites for the university using PHP, Apache Webserver.

EDUCATION

St. John's University, New York, NY MBA in Decision Science, Dec. 2010

Saint John's University, Collegeville, MN Bachelor in Computer Science, Dec. 2006

ADDITIONAL CURRICULUM

- Multilingual
- NYS EMT-B, Private Pilot Class III, Licensed HAM Radio Operator
- Volunteer: Income Tax Preparer (IRS SPEC)

Forest Hills Volunteer Ambulance Corps (EMT, driver, treasurer) American Red Cross, greater New York region (EMT, driver) 2004 ~ 2009

Dec. 2013 ~ Present

Mar. 2017 ~ Present

New York State Department of Health EMT Certification - Search Results Screen EMT Detail Information Screen EMT: BU, ANTHONY YAOYAO

Print Page

RETURN

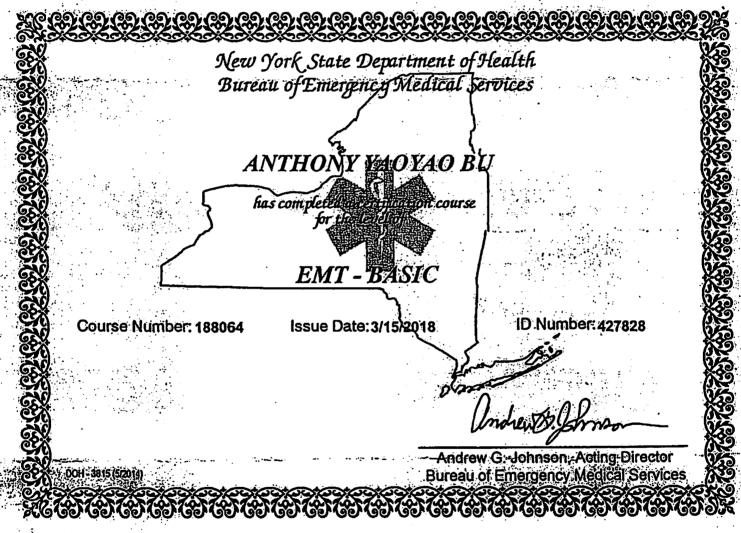
EMT Number			
Last Name	First Name	Middle Initial	
City State		Zip	
County			
Status Description	Certification Expiration Date	Exam Level	
427828			
BU	ANTHONY YAOYAO		
FOREST HILLS	NY	11375	
QUEENS			
Status OK	04/30/2022	Emergency Medical Technician (EMT)	

RETURN

Congratulations!

You have achieved certification as a New York State Emergency Medical Technician or Certified First Responder. Attached is your proof of certification and your course completion certificate. Please carefully cut your wallet card and wall certificate. We suggest that you sign the back and laminate your proof of certification. The results of your examination are on the back of the course completion certificate.

Please note the date of expiration indicated on the wallet card.



New York State Department of Health
Bureau of Emergency Medical Services

Certificate No.: 427828; February 4/30/2021

ANTHONY AOVAC BU

EMTLESSIC

Howard A. Zucker, M.D., J.D. Andrew G. Johnson
Commissioner of Health Acting Director

DOH-3815 (5/2014)

EW YORK STATE DEPARTMENT OF HEALTH ureau of Emergency Medical Services	Affirmation of Fitness and Competency
By completing this form, you are aware that the NYS I order to determine fitness and competency in accorda	Department of Health will be conducting a detailed background review in ince with Article 30 of the NYS Public Health Law.
FOREST HILLS VOLUNTEER AMBULANCE CO	RPS, INC. 7347
Name of EMS Agency	NYS EMS Agency Code
FOREST HILLS VOLUNTEER AMBULANCE CO	RPS, INC.
Full Name of Corporate Entity requiring F&C review as	s a new owner/operator
KYLE MARRIELLO	LIEUTENANT
Full Name of Individual	Title
92-29 METROPOLITAN AVENUE	
Address of the Individual or Corporate Entity requiring	g F&C review as a new owner/operator
Social Security Number (this is not releasable under t	he provisions of FOIL) Date of Birth
	icy. I hereby certify that I am or have been a director sponsor, principal, or more of the following in the past 10 years (Article 30 § 3005[5]).
YES NO	
☑ ☐ Emergency Medical Service certified by the	NYS Department of Health, or equivalent in any other state.
Hospital, long term care facility or other Art other state.	ticle 28 facility licensed by the NYS Department of Health, or equivalent in an
☐ Invalid coach (Ambulette) Service authorize	ed by the NYS Department of Transportation or equivalent in any other state.
☐ Home or residence licensed by NYS or equi	ivalent in any other state.
	y or institution licensed by, or subject to the rules of the NYS Office of Mental ion and Developmental Disabilities (OMRDD), or equivalent in any other state
· ·	it indicates that there is no history of operating an entity identified in NYS is informational only and a testimony to the accuracy of the information
If YES has been marked for any of the above, on a	an attached page, please provide the following information for each:
 Name of agency or facility 	
 Mailing address of facility or agency 	•
 Name of Certifying or Licensing authority 	
If applicable, a copy of license, certificate or	
 Individual position(s) held with start and en 	d dates
REQUIRED ATTACHMENTS TO THIS AFFIRMATION *Current resume or curriculum vitae *Copies of any related licenses and certification *Listing of address of residence, or if less than 2	
DOH-3778 (4/14) p 1 of 2	

Certification of Competency

DOH-3778 (4/14) p 2 of 2

By completing and signing this affirmation, I certify that I have operated all of the agencies indicated, in compliance with all applicable statutes, rules, regulations and policies, specifically 10 NYCRR800.

Further, I certify that there have been no administrative orders issued by any Federal, State or local agency for matters that are or were recurrent or uncorrected, or dealt with patient harm or neglect in accordance with NYS Public Health Law during my tenure as a director, sponsor, principal, stock holder, operator or operations manager.

ir you are unable to sign this affirmation, attach copies of all backgrou assist in the review and determination of competency.	ind information, Department orders and/or justification to
KYLE MARRIELLO	
Full Name	ula basa
Signature	Date
Certification of Fitness	
By completing and signing this affirmation, I certify that I have not be manslaughter, assault, sexual abuse, theft, robbery, drug abuse, or sale charge relating to any of these offenses.	· · · · · · · · · · · · · · · · · · ·
Further, I certify that, I am not, or was not subject to a state or federal patient harm, including, but not limited to actions involving Medicare	
If you are unable to sign this affirmation, attach copies of all background assist in the review and determination of fitness.	und information, Department orders and/or justification to
KYLE MARRIELLO	
Full Name	
Signature	
Notary Public Affirmation and Acknowledgeme	ent.
Aviv Citran	to profession of the profession of the profession to the contract of the contract of the contract of the contract of
Notary Public Name	///2/2020 Date
Signature	Date
Aviv S. Citron NOTARY PUBLIC, STATE OF NEW YORK lease affix Notary Public S Registration No. 01Cl6261778 Qualified in Queens County Commission Expires May 14, 2024	Stamp or equivalent.

Connection of Emergency Medical Services

(Foreign A Sucket, M.D. 3D Ryan P. Greenberg

(Foreign A Sucket, M.D. 3D

New York State Department of Health EMT Certification - Search Results Screen EMT Detail Information Screen EMT: MARRIELLO, KYLE P

Print Page

RETURN

EMT Number			
Last Name	First Name	Middle Initial	
City	State	Zip	
County			
Status Description	Certification Expiration Date	Exam Level	
444949			
MARRIELLO	KYLE	P	
GLENDALE	NY	11385	
QUEENS			
Status OK	02/28/2024	Emergency Medical Technician (EMT)	
444949	444949		
Status OK	01/31/2021	Emergency Medical Technician (EMT)	

RETURN



OBJECTIVE

To obtain a position where I am able to utilize my emergency service knowledge to advance as a team member and enhance my skills.

EDUCATION

St. John's University, Flushing, NY December 2016 Emergency Medical Technician

Saint Paul's School of Nursing, Rego Park, NY February 2013 Associate Degree Occupational Studies, Medical Assisting.

CERTIFICATION/ LICENSES

MOLST May 2017 CEVO 4(Coaching Emergency Vehicle Operator) May 2017 EVOC (Emergency Vehicle Operator Course) February 2017 New York State Emergency Medical Technician December. 2016 Basic Life Support (BLS Provider) September 2016 OSHA August 2015 Transit Worker Identification Card(TWIC) February 2015 New York State Driver's License Exp 2019 FEMA IS-100,IS-005,IS-700,IS-200,IS-800 September 2016

EXTERNSHIP EXPERIENCE

Flushing Hospital Medical Center October 2016 Student EMT

- Assisted with patient care
- Triaged patients enroute to hospital
- Communicated with hospital staff for patient care

Dr. Rosman, Forest Hills, NY December 2012-February 2013 Medical Assistant Extern

- Assisted patients with recording glucose readings
- Entered information into computer-based patient medical records
- Scheduled appointments and answered phones
- Assisted with urinalysis testing

WORK EXPERIENCE

Fire Department of New York City February 2019- Present 911 Emergency Medical Technician

- - Collecting patient medical information
 - Transports patient with medical emergency to the hospital
 - Communicate with hospital about the patient's care

Jamiaca Hospital Medical Center

May 2018-Present

911 Emergency Medical Technician

- Collecting patient medical information
- Transports patient with medical emergency to the hospital
- Communicate with hospital about the patient's care

ParaDocs Event EMS

September 2017

Emergency Medical Technician

- Collecting patient medical information
- Triaging patient for medical needs
- Assisting with onsite treatments

Senior Care EMS May 2017- Present Emergency Medical Technician/Logistics

- Collecting patient medical information
- Transports patient to and from their house and hospital or dialysis clinics
- Communicate with hospital and clinic staff about the patient's care

Midwood Ambulance & Oxygen Service January 2017-May 2017 Emergency Medical Technician

- Collecting patient medical information
- Transports patient to and from their house and hospital or dialysis clinics
- Communicate with hospital and clinic staff about the patient's care

Stellae International Inc, Lake Success, NY September 2015- January 2017 Warehouse Associate

- Stocking merchandise
- Receiving and allocating new merchandise
- Retrieving merchandise to ship out to customers

Keaveny Electric, Jamaica, NY February 2015-August 2015 Helper/ Electrician Assistant

- Assisting with the running of power lines
- Carrying and moving wires, pipes and other equipment needed
- Learning how to wire outlets and fuse panel

Sound Connection DJ August 2011-February 2015 DJ/Roadie/Sales Associate

- Helping clients planning and envision their wedding day
- Setting up and taking down all equipment at event
- Playing the music to help guest enjoy the event

Regal Entertainment Group May 2008-August 2011 Box office/Concession/Floor/Maintenance

- Selling of the tickets, food, drinks and snacks for the movies
- Cleaning and prepping theaters for guest
- Building maintenance from fixing seats to painting walls

ACTIVITIES

Forest Hills Volunteer Ambulance Corps, 2016-Present Volunteered with New York Cares, 2009 – 2010

Affirmation of Fitness and Competency

By o	ompl er to o	leting this form, you are aware that the NYS Department of Health will be conducting determine fitness and competency in accordance with Article 30 of the NYS Public He	g a detailed background review in ealth Law.
FOF	REST	HILLS VOLUNTEER AMBULANCE CORPS, INC.	7347
Name of EMS Agency		EMS Agency	NYS EMS Agency Code
FOF	REST	HILLS VOLUNTEER AMBULANCE CORPS, INC.	
Full	Nam	e of Corporate Entity requiring F&C review as a new owner/operator	
RAF	AEL	. ARANBAYEV	SECRETARY
Full Name of Individual Title			Title
92-2	29 M	ETROPOLITAN AVENUE	
Add	ress o	of the Individual or Corporate Entity requiring F&C review as a new owner/operator	
Soci	al Se	curity Number (this is not releasable under the provisions of FOIL)	Date of Birth
YES	NO □	Emergency Medical Service certified by the NYS Department of Health, or equivaler Hospital, long term care facility or other Article 28 facility licensed by the NYS Department of Health, or equivaler Hospital, long term care facility or other Article 28 facility licensed by the NYS Department of Health, or equivalent Hospital, long term care facility or other Article 28 facility licensed by the NYS Department of Health, or equivalent Hospital, long term care facility or other Article 28 facility licensed by the NYS Department of Health, or equivalent Hospital, long term care facility or other Article 28 facility licensed by the NYS Department of Health, or equivalent Hospital, long term care facility or other Article 28 facility licensed by the NYS Department of Health, or equivalent Hospital, long term care facility or other Article 28 facility licensed by the NYS Department of Health, long term care facility or other Article 28 facility licensed by the NYS Department of Health, long term care facility or other Article 28 facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health, long term care facility licensed by the NYS Department of Health licensed by the NYS Department of	The second second street of
	~	Invalid coach (Ambulette) Service authorized by the NYS Department of Transportation	tion or equivalent in any other state.
	1	Home or residence licensed by NYS or equivalent in any other state.	
	Halfway house, hostel or residential facility or institution licensed by, or subject to the rules of the NYS Office of Mental Health (OMH) or Office of Mental Retardation and Developmental Disabilities (OMRDD), or equivalent in any other state		
. 1	L	If NO has been marked for all of the above, it indicates that there is no history of oppublic Health Law; signing this affirmation is informational only and a testimony to provided.	
Ļ	If YE	S has been marked for any of the above, on an attached page, please provide the follo	owing information for each:
	•	Name of agency or facility	
		Mailing address of facility or agency	
	•	Name of Certifying or Licensing authority	
		If applicable, a copy of license, certificate or identification number	
	•	Individual position(s) held with start and end dates	

REQUIRED ATTACHMENTS TO THIS AFFIRMATION

- · Current resume or curriculum vitae
- · Copies of any related licenses and certifications
- Listing of address of residence, or if less than 2 years, addresses of prior residences.

Certification of Competency

By completing and signing this affirmation, I certify that I have operated all of the agencies indicated, in compliance with all applicable statutes, rules, regulations and policies, specifically 10 NYCRR800.

Further, I certify that there have been no administrative orders issued by any Federal, State or local agency for matters that are or were recurrent or uncorrected, or dealt with patient harm or neglect in accordance with NYS Public Health Law during my tenure as a director, sponsor, principal, stock holder, operator or operations manager.

If you are unable to sign this affirmation, attach copies assist in the review and determination of competency.	of all background information, Department orders and/or justification to
RAFAEL ARANBAYEV	
Full Name	11/12/2021
Signature	01/18/2021 Date
Certification of Fitness	
	at I have not been convicted of any crime at anytime, involving murder, g abuse, or sale of drugs, nor have I pleaded nolo contendere to a felony
Further, I certify that, I am not, or was not subject to a signation harm, including, but not limited to actions involved	tate or federal administrative order relating to fraud, embezzlement or ving Medicare and or Medicaid.
If you are unable to sign this affirmation, attach copies assist in the review and determination of fitness.	of all background information, Department orders and/or justification to
RAFAEL ARANBAYEV	
Full Name	01/18/2021
Signature	Date
Notary Public Affirmation and Acknow	wledgement
AVIV CITRON	
Notary Public Name	01/18/2021
Signature	Date
Aviv S. Citron	The state of the s

Please affix Notary Public Stamp or equivalent.

DOH-3778 (4/14) p 2 of 2

Commission Expires

Registration No. 01Cl6261778 Qualified in Queens County

New York State Department of Health Bureau of Emergency Medical Services

Certificate No.: 338997 Expiration 10/31/2022

RAFAEL ARANBAYEV

is hereby certified as an

Howard A. Zucker, M.D., J.D.

Commissioner of Health

Ryan P. Greenberg

Director

New York State Department of Health **EMT Certification - Search Results Screen EMT Detail Information Screen** EMT: ARANBAYEV, RAFAEL

Print Page

RETURN

EMT Number			
Last Name	First Name	Middle Initial	
City	State	Zip	
County	County		
Status Description	Certification Expiration Date	Exam Level	
338997			
ARANBAYEV	RAFAEL		
FOREST HILLS	NY	11375	
QUEENS			
Status OK	10/31/2023	Emergency Medical Technician (EMT)	

RETURN



Objective: To bring to your organization enthusiasm, dedication, responsibility, and good work ethic,

Combined with a desire to utilize my skills obtained through experience in the following areas:

Experience:

Aug. 98 - Present YM &YMHA: Health & Fitness Supervisor

- Security / CCTV Monitoring / Status Verification / Access Control
- Deter / Detect / Fire Safety / CPR, First Aid
- Customer Service Relations / Conflict Resolution

- US OPEN: ON COURT SECURITY
- VIP / PLAYER ESCORT

Feb. 03 - Present BAGELICIOUS: Store Manager

- Run day to day operations, Loss Prevention, Customer service
- Organization and Buying of Merchandise, Inventory Control

Jun.13- Sep.13 NYC TAXI & LIMOUSINE COMISSION [USB DIVISON]: OFFICER/CADET

- John Jay PEACE OFFICER Training
- EEO / Verbal Judo
- Studied; Enforcement, Issuing of summonses for non-conformance or non-compliance rules, regulations, related laws, codes, Detain / Arrest Procedure

Volunteer Experience:

Jan. 05- Present

FOREST HILLS VOLUNTEER AMBULANCE CORPS: EMT-B/ Driver/ Secretary/ Chairman; Auditing, By-Laws, Membership, Grievance, Good and Welfare

• Emergency Medical Technician, Dispatcher, CEVO, First Aid, CPR and AED

Oct. 08- Present OFFICE OF EMERGENCY MANAGEMENT: CERT Volunteer

- Community Outreach / Disaster Prevention and Preparedness
- Light Search & Rescue / Fire Safety / Medical Ops

May.01- Aug. 06 NYPD 112PRECINCT: Auxiliary Police Officer

- Prevented Crime, Auto Theft and Graffiti in the Community
- Car Patrol, Foot Patrol, Details and Canvassing of Precinct Boundaries

Education:

YORK COLLEGE: Social Work / Psychology

• Perusing B.S. Degree, anticipated graduation 2019.

LAGUARDIA COMMUNITY COLLEGE: Human Services

• A.A.S. Degree in Human Services, Mental Health / Psychology 2001

Licenses:

- Certified Peace Officer / Municipal Police Training / Special Patrolman by NYPD
- Certified Food Handler by Department of Health & Mental Hygiene
- Certified EMT-B, CPR, First Aid and AED
- 8-Hours Security Guard Training, 16-Hours On-The-Job Training
- FDNY Certificate of Fitness: F-03, F-04
- NYS Driver License

Languages:

Multilingual in English, Russian, light Spanish and Farsi

NEW YORK STATE DEPARTMENT OF HEALTH Bureau of Emergency Medical Services	Affirmation of Fitness and Competency
By completing this form, you are aware that the NYS Depa order to determine fitness and competency in accordance	rtment of Health will be conducting a detailed background review in with Article 30 of the NYS Public Health Law.
FOREST HILLS VOLUNTEER AMBULANCE CORPS	5, INC. 7347
Name of EMS Agency	NYS EMS Agency Code
FOREST HILLS VOLUNTEER AMBULANCE CORPS	S, INC.
Full Name of Corporate Entity requiring F&C review as a new	ew owner/operator
MICHELLE HETTICH	TREASURER
Full Name of Individual	Title
92-29 METROPOLITAN AVENUE	
Address of the Individual or Corporate Entity requiring F&	C review as a new owner/operator
	•
Social Security Number (this is not releasable under the pr	rovisions of FOIL) Date of Birth
other state. Invalid coach (Ambulette) Service authorized by Home or residence licensed by NYS or equivale Halfway house, hostel or residential facility or i Health (OMH) or Office of Mental Retardation a If NO has been marked for all of the above, it in	28 facility licensed by the NYS Department of Health, or equivalent in any the NYS Department of Transportation or equivalent in any other state. In any other state. Institution licensed by, or subject to the rules of the NYS Office of Mental and Developmental Disabilities (OMRDD), or equivalent in any other state. Indicates that there is no history of operating an entity identified in NYS informational only and a testimony to the accuracy of the information
·	ttached page, please provide the following information for each:
Name of Certifying or Licensing authority	
 If applicable, a copy of license, certificate or iden 	itification number
 Individual position(s) held with start and end da 	tes
REQUIRED ATTACHMENTS TO THIS AFFIRMATION? • Current resume or curriculum vitae • Copies of any related licenses and certifications • Listing of address of residence, or if less than 2 yea DOH-3778 (4/14) p 1 of 2	rs, addresses of prior residences

z 44

Certification of Competence		Alta Maria de la Carta de la C
By completing and signing this affirmati applicable statutes, rules, regulations ar	ion, I certify that I have operated all of the agencies in nd policies, specifically 10 NYCRR800.	dicated, in compliance with all
	o administrative orders issued by any Federal, State or with patient harm or neglect in accordance with NYS I older, operator or operations manager.	
If you are unable to sign this affirmation assist in the review and determination	n, attach copies of all background information, Depar of competency.	tment orders and/or justification to
MICHELLE HETTICH		
Full Name		
Michelle Hettich		11 12 2020 Date
Certification of Fitness		
	tion, I certify that I have not been convicted of any criter, robbery, drug abuse, or sale of drugs, nor have I p is.	
	not subject to a state or federal administrative order re I to actions involving Medicare and or Medicaid.	lating to fraud, embezzlement or
If you are unable to sign this affirmation assist in the review and determination	on, attach copies of all background information, Depa of fitness.	rtment orders and/or justification to
MICHELLE HETTICH		
Full Name		
Michelle Hettich		11/12/2020 Date
Signature		Date ' '
	and Acknowledgement	Date '
Notary Public Affirmation		

DOH-3778 (4/14) p 2 of 2



OBJECTIVE:

To obtain a challenging and rewarding position that utilizes my education, management skills, abilities and expertise.

EDUCATION:

St. John's University, Jamaica, New York Bachelor of Arts in Psychology

COMPUTER SKILLS:

Proficient in Microsoft Word, Excel, PowerPoint, MISER, ABA, Cornerstone on Demand LMS, Internet Explorer, WebEx and Microsoft Outlook

PROFESSIONAL EXPERIENCE:

New York Community Bank, Hicksville, NY

April 2012 - Present

Employee Development and Training Business Analyst

- Researches and analyzes business processes of various business units and recommends changes for process improvement
- Performs maintenance on the Learning Management System (LMS), such as adding new employees and maintaining existing employees
- Maintains LMS automated enrollments for annual required compliance training
- · Creates, maintains and processes test scripts for core system front end testing
- Analyzes test results and reports findings to identified parties
- Reviews business objectives with internal clients in order to assess the effectiveness of training programs
- Stays abreast of changes in policies, procedures, and products in order to update assigned courses to ensure accuracy of both procedural and policy information
- Coordinates and participates in special projects as needed

New York Community Bank, Westbury, NY

June 2007 — April 2012

Employee Development and Training Specialist Senior

- Effectively facilitated training courses at various locations that focus on the knowledge and skills of employees
- Conducted workshops and one-on-one coaching sessions on morale boosting programs that increased employee satisfaction and productivity
- Trained and motivated new team members by showing enthusiasm and dedication to job responsibilities
- Kept abreast of any changes in policies, procedures, and products in order to update assigned courses to ensure
 the accuracy of both procedural and policy information
- Tested the competency of employees and provided feedback to management, including evaluating, monitoring, and following up with employees
- Prepared all materials as it related to the course being conducted and ensured the assigned training facility was
 adequately supplied with training materials, neatly maintained and all equipment was in proper working order

Commerce Bank, East Meadow, NY

May 2006 - June 2007

Branch Supervisor

- Supervised a staff of 18 employees and resolved any problems with staff and/or customers
- Directed, trained, and motivated staff to its fullest potential
- Performed Branch Manager responsibilities and participated in branch opening and closing security procedures
- Provided and analyzed financial transactions for customer accounts
- Conducted and performed monthly internal audits
- Participated in community events to position the bank as a leader within the community