

THE REGIONAL EMERGENCY MEDICAL SERVICES  
COUNCIL OF NEW YORK CITY, INC.

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FOREST HILLS VAC

PUBLIC FACT-FINDING HEARING ON DETERMINATION OF  
PUBLIC NEED FOR AN EXPANSION OF AN EXITING  
AMBULANCE SERVICE IN QUEENS COUNTY, NYC

VIA ZOOM VIDEOCONFERENCE

March 4, 2021

6:04 p.m.

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REPORTED BY:

Charissa Hromadka

1                   REMSCO PUBLIC HEARING - 3/04/21  
2   A P P E A R A N C E S (VIA VIDEOCONFERENCE):  
3   TIM HANNIGAN, Hearing Officer  
4   MARIE C. DIGLIO, REMSCO Executive Director of  
   Operations  
5  
6   YEDIDYAH LANGSAM, Chair of REMSCO and Ambulance  
   Committee  
7   SCOTT ORLANSKI, Downstate New York Ambulance  
   Association, REMSCO and Ambulance Committee Member  
8  
9   JAMES DOWNEY, NYS Volunteer Ambulance & Rescue  
   Association, Inc., District 4, REMSCO and Ambulance  
   Committee Member  
10  
11   DANIEL MEISELS, NYC Health & Hospitals Corporation,  
   REMSCO and Ambulance Committee Member  
12   VINCENT BARRANCO, REMSCO and Ambulance Committee Member  
13   JERROLD GELBAR, NYS Volunteer Ambulance & Rescue  
   Association, REMSCO and Ambulance Committee Member  
14  
15   CHARLIE UNG, YouTube Technical Support  
16  
17   S P E A K E R S (VIA VIDEOCONFERENCE):  
18  
19   JEFFREY P. REISNER, Esq., Attorney for Forest Hills VAC  
20  
21   ALAN WOLFE, Vice President, Forest Hills VAC  
22  
23   AVIV CITRON, Member/Officer, Forest Hills VAC  
24  
25   HEIDI Chain, President, 112th Precinct Community  
   Council Resident of Forest Hills  
26   HONORABLE JOSEPH ADDABBO, JR., NYS Senator,  
   District 15  
27  
28   KEVIN MAHONEY, Ridgewood VAC  
29  
30   ANDREW COMBS, Director, Woodhaven Richmond Hill  
   Volunteer Ambulance Corps, Inc.  
31   LOUIS ROTKOWITAZ, M.D., Attending Physician at Queens

1 REMSCO PUBLIC HEARING - 3/04/21

2 MS. DIGLIO: This is the Regional  
3 EMS Council of New York City Public  
4 Hearing for Forest Hills Volunteer  
5 Ambulance Corps application to expand  
6 their operating territory. We have a  
7 hearing officer this evening as Tim  
8 Hannigan. He will be in charge of this  
9 meeting this evening and we are also  
10 live streaming on YouTube. There is a  
11 staff member on YouTube who will be  
12 collecting any questions that are asked  
13 by people on that end of the public  
14 hearing and they will be presented to  
15 the hearing officer to be addressed at  
16 the end of this hearing.

17 Mr. Hannigan, whenever you are ready,  
18 I will turn it over to you.

19 HEARING OFFICER HANNIGAN: I'm all  
20 set. Thank you very much, Marie.

21 Good evening everyone. This  
22 proceeding will now come to order. The  
23 time is 6:04 p.m. This proceeding, as  
24 many of you are certainly aware having had  
25 the past one earlier this week and

1           REMSCO PUBLIC HEARING - 3/04/21  
2           previously in your EMS careers, is a  
3           public hearing in the matter of the  
4           application of Forest Hills Volunteer  
5           Ambulance Corps which seeks to expand its  
6           certificate of need to include the  
7           communities of Woodhaven, Richmond Hill  
8           and Kew Gardens, which are within the  
9           boundary of the 102nd and 106th Precincts  
10          in Queens and Community Board #9.

11           My name is Tim Hannigan. I'm an  
12          attorney from Delmar, New York, which is  
13          outside of Albany. I'm serving as the  
14          hearing officer for tonight's hearing in  
15          accordance of New York State Department of  
16          Health Policy Statement 06-06.

17           As hearing officer, I will moderate  
18          this proceeding and ensure that the  
19          hearing process itself follows generally  
20          accepted procedures. Following the  
21          conclusion of the hearing, I will prepare  
22          a report based on the application, all the  
23          exhibits and the testimony of evidence  
24          produced at this hearing. That report  
25          will set forth findings of fact for the

1           REMSCO PUBLIC HEARING - 3/04/21  
2           Regional Emergency Medical Services  
3           Council of New York City and for its  
4           Ambulance Committee.

5           This hearing is being held, as I  
6           indicated, by The Regional Emergency  
7           Medical Services Council of New York City  
8           pursuant to Article 30 of the New York  
9           State Public Health law and is being  
10          conducted in accordance with the Policy  
11          Statement 06-06. The purpose of this  
12          hearing is to provide a technical review  
13          and objective evaluation of the  
14          applicant's statement of need, as well as  
15          any other testimony presented. It is the  
16          intent of this hearing process as 06-06  
17          instructs to obtain input from the general  
18          public and from anyone else who uses,  
19          provides, pays for or participants in the  
20          EMS system in the effected area.

21          A stenographic and video record of  
22          this proceeding is being made. The  
23          testimony taken and all exhibits received  
24          will constitute the record in this matter.  
25          In a few moments, I will indicate what has

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been received by the Council and what is being marked by exhibits.

In virtual attendance this evening are several members of both the Ambulance Committee and The Regional Council. For purposes for the applicant's knowledge, you can wave for the applicant and for any members of the public here this evening. Members of the Ambulance Committee and members of the Council will be permitted to ask questions should they (inaudible). Any testimony and presentations to be made will be directed to the Ambulance Committee and The Regional Council.

The committee members, as I indicated, may raise questions individually or may confer with one another and ask direct questions to a particular speaker or to the applicant. To support the pending application is applicant's burden to demonstrate public need. Public need is defined in Policy Statement 06-06 as the demonstrative absence, reduced availability or an inadequate level of

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care in ambulance or emergency medical service available to a geographical area which is not readily correctable through the reallocation or improvement of existing resources.

In this matter, the application was deemed complete on February 11, 2021. As a matter of housekeeping, the redacted application, it being redacted for personal identifying information of the officers and directors of the applicant, has been marked and will be incorporated into this proceeding as Exhibit 1. A copy of the legal notice of the public hearing, which is published prior to this hearing date together with a supporting affidavit and notice of the application which was made by registered or certified mail by the REMSCO to the chief executive officers of all general hospitals, ambulance services and municipalities operating within the county where the applicant seeks to operate has been marked as Exhibit 2. The letter of fitness and

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competency from the Department of Health attesting to the applicant's fitness and competency to operate the proposed service remains pending. When received, that determination from the Department of Health will be incorporated into this proceeding as Exhibit 3.

The timeline entitled account of events, which was prepared by Council Executive Director Marie Diglio, is incorporated in this proceeding as Exhibit 4. At this time, I will commend Marie for compiling everything and making it very organized. She certainly made my job and I trust the job of the Council members are much easier for her due diligence ahead of time. The PowerPoint presentation transmitted by the applicant to REMSCO before the public hearing is received. It is incorporated into this proceeding as Exhibit 5. That is the PowerPoint presentation that the applicant will use in its initial presentation this evening.

There was an e-mail transmitted by



1           REMSCO PUBLIC HEARING - 3/04/21  
2           Attorney Jeffrey Reisner on behalf of the  
3           applicant prior to today's public hearing  
4           with an attachment. The attachment being  
5           a blank copy of the New York City REMSCO's  
6           conflict of interest agreement. That  
7           e-mail and attachment are received and are  
8           incorporated into this proceeding as  
9           Exhibit 6.

10           To start, we will commence with a  
11           presentation by Mr. Aviv Citron and  
12           Mr. Alan Wolfe, representatives of the  
13           applicant. I note that their attorney  
14           Mr. Reisner is also present. Mr. Reisner,  
15           to the extent you wish to present in the  
16           initial presentation, you are certainly  
17           welcome to do so.

18           Thereafter, the floor will be open to  
19           those individuals who have requested to  
20           speak. Each person requested to be heard  
21           in the public forum will be allotted a  
22           reasonable amount of time in terms of  
23           minutes to speak, offer their comments and  
24           make any presentation. The list for  
25           tonight's hearing is fewer than ten. If

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people get somewhat long winded or tend to repeat or focus on items other than public need, I may chime in and ask them to direct their comments on the issue of public need only.

At the conclusion of the public forum, the applicant will be afforded an opportunity, if it desires, for the limited purpose of rebuttal. Rebuttal time is for the limited purpose of contradicting or disproving statements or submissions made or offered by persons opposing the application. The time allotted and the subject matter for rebuttal is limited in scope and it exists solely because the applicant is the one that carries the burden of proof in this hearing and on the application.

I will now call the names of the individuals who are registered to speak. At the time I call a particular speaker, I will also indicate who is up next. I will now recite the names of the speakers who have indicated they will speak this

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evening. Mr. Citron and Mr. Wolfe will be presenting on behalf the applicant.

Thereafter, in public forum, we will hear from Alan Thorne, Member and Officer of Forest Hills Volunteer Ambulance Corps, then Heidi Chain, President, 112th Precinct to Community Council, then Mr. Neil Giannelli, chief of staff, Senator Joseph Addabbo. We will then hear from Kevin Mahoney speaking on behalf of Ridgewood Volunteer Ambulance Corps.

Mr. Mahoney noted that he will be speaking in opposition this evening and we will also hear from Andrew Combs, Director at Woodhaven Richmond Hill Volunteer Ambulance Corps. Mr. Combs indicated that he will speak in opposition this evening.

Is there anyone else who did not preregister to speak or who did preregister but whose name I did not call that wishes to be added to the list for this evening? If so, you can indicate it in the chat and we will have Charlie or Marie and I add it to the list

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2 appropriately.

3 MR. ROTKOWITZ: Tim, I'd like to  
4 speak, Dr. Louis Rotkowitz.

5 HEARING OFFICER HANNIGAN: Doctor,  
6 are you representing any particular  
7 entity this evening and do you plan to  
8 be in support or opposition?

9 DR. ROTKOWITZ: I'm absolutely in  
10 support. I'm stunned that somebody  
11 could not support this. I'm an  
12 attending physician in the emergency  
13 room at Queens General Hospital in  
14 Jamaica and this would definitely affect  
15 our hospital.

16 HEARING OFFICER HANNIGAN: Hold on  
17 one second, Doctor. What I'm doing is  
18 just as a matter of housekeeping right  
19 now figuring out who will speak. We  
20 will get back to you as far as your  
21 comments. You will have the floor for a  
22 period of several minutes to communicate  
23 and talk about the public need as you  
24 believe exists in that area. Is that  
25 all right?

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2 DR. ROTKOWITZ: Absolutely.

3 HEARING OFFICER HANNIGAN: Thank  
4 you.

5 Anyone else in addition to the doctor  
6 whose name I did not read off that would  
7 like to speak this evening?

8 Hearing none.

9 Charlie, are there any in the chat  
10 that indicated they would like to speak?

11 MR. UNG: No one has indicated.

12 HEARING OFFICER HANNIGAN: With  
13 that, if anybody has any issues at the  
14 time that they go to speak and have  
15 technical difficulties, what have you, I  
16 will hold your place and put you down at  
17 the end of the list so that if you are  
18 able to sign on, please try to do so and  
19 we will get back to you.

20 MS. DIGLIO: I'm sorry, I just  
21 wanted to -- I forgot to say it at the  
22 beginning of the meeting. We do have a  
23 stenographer here this evening. So when  
24 you are called upon here to speak,  
25 please state your name and affiliation

1 REMSCO PUBLIC HEARING - 3/04/21

2 before you start speaking. Thank you.

3 HEARING OFFICER HANNIGAN: Does the  
4 applicant have any questions for me  
5 before they begin their presentation?

6 MR. WOLFE: You mentioned I think it  
7 was either the first or second person on  
8 the list. I didn't recognize the name.

9 HEARING OFFICER HANNIGAN: Alan  
10 Wolfe and Aviv Citron.

11 MR. WOLFE: The next person.

12 HEARING OFFICER HANNIGAN: Alan  
13 Thorne?

14 MR. WOLFE: Okay. Thank you.

15 HEARING OFFICER HANNIGAN: You're  
16 very welcome.

17 There being no further questions, we  
18 will proceed with the applicant Forest  
19 Hills Volunteer Ambulance Corps by  
20 Mr. Alan Wolfe and Mr. Aviv Citron.

21 MR. WOLFE: Thank you. Can you make  
22 us presenters, please?

23 HEARING OFFICER HANNIGAN: Charlie,  
24 are you able to do that for purposes of  
25 the PowerPoint?

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2 MS. DIGLIO: Who wants to be the  
3 presenter? Is it Alan? Alan, you are  
4 co-host.

5 MR. WOLFE: Can you see the green  
6 screen?

7 HEARING OFFICER HANNIGAN: Yes, we  
8 do.

9 MR. WOLFE: I don't know what  
10 happened here. Hold on one second,  
11 please. I am just having some technical  
12 difficulties here. I don't see what we  
13 are presenting.

14 HEARING OFFICER HANNIGAN: So on the  
15 screen right now for all participants it  
16 says who are we with a blank screen with  
17 your logo on the bottom.

18 MR. CITRON: I'm Aviv Citron, the  
19 Safety Officer at the Forest Hills  
20 Volunteer Ambulance Corps.

21 MR. WOLFE: And I'm Alan Wolfe, I'm  
22 the Vice President at the Forest Hills  
23 Volunteer Ambulance Corps.

24 MR. CITRON: First we would like to  
25 begin by thanking Executive Director

1           REMSCO PUBLIC HEARING - 3/04/21  
2           Marie Diglio, the staff of New York City  
3           REMSCO, members of the Ambulance  
4           Committee, Hearing Officer Hannigan and  
5           everyone who has joined us at tonight's  
6           meeting.

7           Tonight the Forest Hills Volunteer  
8           Ambulance Corps is here to present  
9           application for expansion. We are going  
10          to demonstrate the need for a volunteer  
11          ambulance service in these underserved  
12          areas since 2016. The members and  
13          executive committee of the Volunteer  
14          Ambulance Corps are committed to providing  
15          quality, community volunteer ambulance  
16          service as we have been for 50 years.

17          MR. WOLFE: We are having technical  
18          difficulties. It's not -- are you guys  
19          seeing all the photos coming out?

20          HEARING OFFICER HANNIGAN: Yes, we  
21          are.

22          MR. WOLFE: We are the Forest Hills  
23          Volunteer Ambulance Corps. We were  
24          established in 1971 to service the  
25          Forest Hills community. By the way,



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this is Alan. Sorry. In 1996, we expanded to service the underserved area of Rego Park. What is special about the Forest Hills Volunteer Ambulance Corps? A rich history. Celebrating 50 years of service to the community, 50 years of emergency and nonemergency transports. Something that the municipality EMS agency doesn't do regarding nonemergency transports that we are able to provide for the community. CPR, Narcan Stop The Bleed at no cost to the community. Blood drives, health fairs, outreach to schools, youth services and training. We have a robust youth squad and we have made many, many youth members into EMTs and many have also gone on in medical professions both as nurses and doctors and other fields.

We do a lot of education for the community. We have many community partnerships that we are very proud of. The NYPD 112th Precinct and 112th Precinct Community Council we work closely with,

1                   REMSCO PUBLIC HEARING - 3/04/21  
2           the Fire Department of New York, many  
3           civic association, support groups, Girl  
4           and Boy Scouts, many not-for-profit  
5           organizations, hospitals and healthcare  
6           organizations, Mount Sinai's mammography  
7           program, many business owners.  
8                   Forest Hills Volunteer Ambulance Corps  
9           is a dedicated group of civic-minded  
10          individuals who strive each and every day  
11          to improve the community as a whole.  
12          Thank you.  
13                  HEARING OFFICER HANNIGAN: Does that  
14          conclude your initial presentation,  
15          Mr. Wolfe?  
16                  MR. WOLFE: Yes.  
17                  HEARING OFFICER HANNIGAN: Do  
18          members of the Ambulance Committee or  
19          The Regional Council have any questions  
20          for the applicant?  
21                  MR. DOWNEY: This is Jim Downey,  
22          Ambulance Committee Member.  
23                  HEARING OFFICER HANNIGAN: Go ahead,  
24          Mr. Downey.  
25                  MR. DOWNEY: Are you guys

1           REMSCO PUBLIC HEARING - 3/04/21  
2           broadcasting from Texas? I don't see  
3           any masks on.

4           MR. WOLFE: We are both vaccinated  
5           completely, fully and COVID tested  
6           negative.

7           MR. DOWNEY: Okay. Going to the  
8           description and map of the proposed area  
9           of expansion, on page 15 of your  
10          application you have a map that outlines  
11          the area; is that accurate?

12          MR. CITRON: This is Aviv. That is  
13          accurate. This was the map that was  
14          used by the Woodhaven Richmond Hill  
15          Volunteer Ambulance Corps when they  
16          operated.

17          MR. DOWNEY: I would agree with  
18          that. On page 10, there's an area of  
19          expansion, more or less, narrative; is  
20          that accurate?

21          MR. CITRON: Give me one second.  
22          You said page --

23          MR. DOWNEY: Page 10 of 92 of the  
24          redacted application.

25          MR. CITRON: Again, this is Aviv.

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2 Are you referring to where it says 1,  
3 Kew Gardens; 2, Woodhaven; 3, Richmond  
4 Hill?

5 MR. DOWNEY: Yes.

6 MR. CITRON: I believe that is  
7 correct in correlation with the map  
8 provided on page 15.

9 MR. DOWNEY: I question it because  
10 on Kew Gardens, A, describe Jackie  
11 Robinson Parkway east to Hillside  
12 Avenue, do they intersect?

13 MR. CITRON: I see what you are  
14 saying.

15 MR. DOWNEY: As regards to the map  
16 that shows it going south to 109 Avenue,  
17 I do not see any south 109 Avenue listed  
18 on the proposed area of expansion.

19 MR. CITRON: Stand by, Jim. Give me  
20 one second. I'm just reviewing the map  
21 as you are speaking so I can understand  
22 exactly what you are saying. Yes, so  
23 with regards to -- let's start with page  
24 10. Under 1A where it says Kew Gardens,  
25 New York, ZIP code 11415 letter A being

1           REMSCO PUBLIC HEARING - 3/04/21  
2           Jackie Robinson Parkway East Hillside  
3           Avenue, that is a typographical error  
4           which should read Jackie Robinson  
5           Parkway to the Van Wyck Expressway.

6           MR. DOWNEY: I question that because  
7           the map shows Jackie Robinson to Queens  
8           Boulevard and then down to the Van Wyck.  
9           Possibly we could clear up these  
10          discrepancies subsequent to the meeting,  
11          if that's okay with the hearing officer.

12          Also, on page 14 of 92, population  
13          demographics, there are descriptions of  
14          Woodhaven, Richmond Hill and Kew Gardens,  
15          which do not exactly correspond to the  
16          descriptions on page 10. It would be  
17          appreciated if they could be reconciled  
18          page 10, page 14 and page 15 to the  
19          satisfaction of the hearing officer before  
20          the report is submitted. Thank you.

21          MR. WOLFE: Thank you, Jim.

22          MR. CITRON: Thank you, Jim.

23          HEARING OFFICER HANNIGAN:

24          Mr. Downey, your suggestion is amenable  
25          to me and to the applicant, either

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2 Mr. Reisner, Mr. Wolfe, Mr. Citron, what  
3 is your timeline as being able to  
4 provide that?

5 MR. CITRON: 24 hours.

6 HEARING OFFICER HANNIGAN: That's  
7 acceptable. Thank you.

8 Mr. Downey, in terms of information  
9 needed for the Committee's review, would  
10 you like a new map and narrative  
11 description of the territory?

12 MR. DOWNEY: According to the  
13 information that I have from the Old  
14 Woodhaven Richmond Hill Volunteer  
15 Ambulance Corps, the map accurately  
16 describes their service area so I think  
17 what we need is something that  
18 corresponds to the map.

19 MR. CITRON: This is Aviv. Duly  
20 noted and you will have that within 24  
21 hours.

22 HEARING OFFICER HANNIGAN: Thank  
23 you. If you can copy Marie Diglio on  
24 that as well, please.

25 Does any other member of the Ambulance

1                   REMSCO PUBLIC HEARING - 3/04/21  
2                   Committee or The Regional Council have any  
3                   other questions for either Mr. Wolfe or  
4                   Mr. Citron?

5                   Mr. Orlanski.

6                   MR. ORLANSKI: Good evening  
7                   everybody. Thank you Hearing Officer  
8                   Hannigan. I'm going to ask the same  
9                   question that I did on Tuesday night in  
10                  the interest of fairness and just a  
11                  brief answer, if possible. We all know  
12                  for those that were not here on Tuesday  
13                  night and are here tonight, obviously  
14                  there's two agencies that are competing  
15                  for the same territory, so the question  
16                  that I have and obviously without being  
17                  disparaging to any other agency, what  
18                  makes Forest Hills I guess the better  
19                  choice to get the CON for this area?

20                  MR. MEISELS: This is Dan Meisels  
21                  from the Ambulance Committee and The  
22                  Regional Council and I just kind of  
23                  wanted to fundamentally ask the same  
24                  question as Scott, but I want to add one  
25                  little point, which perhaps might help

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clarify, in terms of what makes this agency position better for this expansion. According to the map as currently provided, the contiguous area of the current service of Forest Hills Volunteer Ambulance Corps consists of exactly four linear blocks of contiguous area with the proposed expansion whereas the competing service that is also applying to the same area shares approximately a two-and-a-half-mile border with their contiguous area for the new region. So perhaps, you know, adding on to Mr. Orlanski's question, which is really the salient question here, would you please describe how that geography might work in Forest Hills' favor versus the competitor?

MR. WOLFE: Hi. This is Alan. Thank you guys for your questions. The first part, why is Forest Hills a good candidate or the better candidate, what makes Forest Hills the better choice for the CON, as described in our opening



1           REMSCO PUBLIC HEARING - 3/04/21  
2           presentation, Forest Hills Volunteer  
3           Ambulance Corps is very deeply involved  
4           in community outreach in providing  
5           services in addition to the basic  
6           ambulance service on emergency and  
7           nonemergency transports to the  
8           community. As demonstrated in some of  
9           the photos, we are extremely, extremely  
10          active when it comes to community  
11          organizations, the other civic  
12          organizations, the other not-for-profit  
13          organizations, school outreach, youth  
14          outreach, we have a robust program to  
15          educate the community in CPR and Narcan  
16          and Stop The Bleed. We pay a lot of  
17          attention to things other than just  
18          responding to emergency calls. However,  
19          we do that as well and we do that very  
20          well.

21                We also haven't expanded since 1996.  
22          Forest Hills Volunteer Ambulance Corps  
23          started in 1971 because there was a  
24          resident who needed EMS, was having -- was  
25          in cardiac arrest and the EMS provider for

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2 the City couldn't provide an ambulance in  
3 time and that person died, and it was at  
4 that time it was necessary to establish a  
5 Volunteer Ambulance Corps. Later on, the  
6 Forest Hills Volunteer Ambulance Corps saw  
7 that there was a need in our neighboring  
8 community in Rego Park. In 1996, we  
9 expanded to cover that underserved area.

10 Now, in 2021, we see that there is a  
11 need in a neighboring community or  
12 neighboring communities mainly Woodhaven,  
13 Richmond Hill, Kew Gardens and we are  
14 committed to providing that service to  
15 those communities as we have done for 50  
16 years to the Forest Hills and Rego Park  
17 communities as well.

18 MR. ORLANSKI: Thank you for much.  
19 That was a very detailed answer and I  
20 appreciate it.

21 Mr. Downey, just for the record, I too  
22 have not been vaccinated and I'm not  
23 wearing a mask.

24 HEARING OFFICER HANNIGAN: Do any  
25 other members of the Ambulance Committee

1           REMSCO PUBLIC HEARING - 3/04/21  
2           and The Regional Council have any  
3           questions for the applicant?

4           MR. MEISELS: Dan Meisels again from  
5           the Ambulance Committee and The Regional  
6           Council. I'm not sure that response  
7           accurately answered my question relative  
8           to the geography, so I'm a little more  
9           curious about why Forest Hills Volunteer  
10          Ambulance Corps thinks that they are  
11          better positioned geographically to  
12          provide service to that area versus the  
13          competing volunteer ambulance service  
14          that is applying for the same expansion.

15          MR. CITRON: This is Aviv Citron for  
16          Forest Hills ambulance. Thank you,  
17          Mr. Meisels, for your question.

18          In response to that, as you stated, we  
19          are four linear blocks from the border of  
20          the Kew Gardens community and as we  
21          explained in our application, our average  
22          response time is anywhere between 3 and 5  
23          minutes, which is well below the national  
24          average. Granting us that expansion into  
25          these communities will continue to show

1           REMSCO PUBLIC HEARING - 3/04/21  
2           that our response time will remain as  
3           such as we described, whereas a  
4           two-and-a-half-mile distance from another  
5           applicant's headquarters is that much  
6           greater.

7           HEARING OFFICER HANNIGAN: Does that  
8           answer your question, Mr. Meisels?

9           MR. MEISELS: Not really, but let's  
10          move along. Thanks.

11          HEARING OFFICER HANNIGAN: Very  
12          good.

13          Do any member of the Ambulance  
14          Committee or The Regional Council have any  
15          questions for the applicant?

16          Charlie, do we have any on your end in  
17          the comments as far as questions?

18          MR. UNG: No questions in the chat.

19          HEARING OFFICER HANNIGAN: Thank  
20          you.

21          Mr. Wolfe and Mr. Citron, I have a few  
22          questions. First, is it the applicant's  
23          position that public need does exist  
24          within the area identified on the map in  
25          your application?

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2 MR. CITRON: This is Aviv. Thank  
3 you, Mr. Hannigan. We believe that  
4 there is a need as it was demonstrated  
5 on Tuesday as the other expansion  
6 hearing.

7 HEARING OFFICER HANNIGAN: That  
8 being for Ridgewood Volunteer Ambulance  
9 Corps?

10 MR. CITRON: Yes, sir.

11 HEARING OFFICER HANNIGAN: In your  
12 application, looking at page 12 of the  
13 redacted application, you raised a good  
14 point. It's reallocation of resources  
15 and at the bottom it says, Currently we  
16 see no other viable alternative to the  
17 deficit left when the previous agency  
18 dissolved. With respect to the pending  
19 application that you noted in the  
20 pending hearing that this Regional  
21 Council just had on Tuesday, would you  
22 change that statement? Can both  
23 entities coexist? Is there sufficient  
24 public need that exists for both  
25 entities? I would just like you to

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2 comment on that.

3 MR. WOLFE: Hi. This is Alan. How  
4 are you?

5 HEARING OFFICER HANNIGAN: I'm doing  
6 well. Thanks.

7 MR. WOLFE: Prior to the public  
8 hearing on Tuesday, members of the  
9 Volunteer Ambulance Corps asked for a  
10 meeting and had a meeting with the  
11 members of the Ridgewood Volunteer  
12 Ambulance Corps with the intention of  
13 supporting each others expansion  
14 application. We feel that it would be  
15 viable to have multiple ambulance  
16 services covering the same area.

17 You know, volunteer ambulance services  
18 are hard to come by these days and the  
19 more the merrier. Especially when there  
20 are natural disasters, manmade disasters,  
21 weather disasters. The City's resources  
22 are depleted and the fact that your  
23 community has a volunteer ambulance  
24 service just increases the ability to get  
25 emergency medical services and ambulances

1           REMSCO PUBLIC HEARING - 3/04/21  
2           to people who are in medical need, and it  
3           guarantees those communities are served.  
4           We would have no problem and we feel that  
5           that area has been underserved since 2016  
6           that the more, the merrier and, yes, we  
7           could coexist.

8           HEARING OFFICER HANNIGAN: Is it  
9           your position that public need or at  
10          least enough public need exists to  
11          support more than one agency, that being  
12          your agency and Ridgewood at this time?

13          MR. WOLFE: Absolutely.

14          HEARING OFFICER HANNIGAN: There's a  
15          comment in the chat. It looks like  
16          there's a question for the applicant by  
17          Mr. Barranco.

18          MR. BARRANCO: Yes, Vincent  
19          Barranco, Ambulance Committee Member.

20          Based upon just your last question to  
21          the applicant, I would like to know if the  
22          applicant would be willing to split the  
23          area with the other applicant.

24          MR. CITRON: This is Aviv. Thank  
25          you, Mr. Barranco, for your question.

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As Alan stated, prior to the Tuesday hearing with the Ridgewood Volunteer Ambulance Corps, we offered many different options to coexisting in those areas. One option was we hopefully are both awarded the area and we can work together with each other and then there was another option where if we were able to present to the hearing officer, New York City REMSCO and/or the Department of Health that maybe splitting the areas would be another option.

As Alan Wolfe stated just a minute ago, we believe that it's in the best interest of the residents, visitors and guests of those areas to have as many medical resources as possible. Whereas if somebody would call 911, it would show a much better position of the Volunteer Ambulance Corps to have multiple ambulances, two different ambulances or three different ambulances for that matter show up to help. So does that -- did that answer your question, Mr. Barranco?



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2 MR. BARRANCO: Kind of, but what if  
3 there was to be a split of the area,  
4 would you guys be okay with a split?  
5 Instead of both ambulance companies  
6 covering the same area, if you were to  
7 split the area, would you guys be  
8 willing to do that? It's just a  
9 question.

10 MR. CITRON: This is Aviv again.  
11 Mr. Barranco, the answer to your  
12 question is absolutely, yes.

13 MR. BARRANCO: Thank you very much.

14 MR. WOLFE: Hi, this is Alan. To  
15 answer that question even more in depth,  
16 I just want to go back to how this issue  
17 came about. We were very deeply  
18 troubled as an ambulance service to have  
19 a neighboring ambulance service have  
20 their CON taken away in 2016. Prior to  
21 that, when we saw that they were having  
22 some trouble, we reached out to the  
23 Woodhaven Volunteer Ambulance and we  
24 offered assistance.

25 We offered assistance with them to be

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allowed to use our building as a headquarters and to work out of here. We offered to them any resources that we had. We are very committed to the idea that all of these committees need to have volunteer ambulance services. So to answer your question, it doesn't matter to us if we have to coexist, if we need to split the area. In the end, as long as the area is covered, we are happy.

We feel that we are a viable ambulance agency and that we have 50 years of experience and we have a dedicated membership who feels that they can provide this service in addition to our two current areas, add Woodhaven and Richmond Hill and Kew Gardens. In the end, we just want the communities to be covered and we feel that Forest Hills is a good, viable organization to do that.

MR. BARRANCO: Totally agreed. I believe the whole entire area needs to be covered by a volunteer ambulance company. Volunteers are instrumental to

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2 the area, but I'm glad you guys are  
3 willing to split, if that's what it  
4 comes down to be. Thank you.

5 MR. WOLFE: Absolutely. Thank you.

6 HEARING OFFICER HANNIGAN:

7 Mr. Wolfe, I had a follow-up question.  
8 That being, following Woodhaven Richmond  
9 Hill's dissolution or cessation of  
10 operations in that area, did your agency  
11 respond or routinely provide mutual aid  
12 to that area?

13 MR. WOLFE: We did at some point  
14 have mutual aid with Woodhaven Richmond  
15 Hill. I'm a little foggy on the actual  
16 years and dates and times, but there was  
17 an established mutual aid agreement.  
18 They were a part of the West Queens  
19 mutual aid agreement, so yes, we did  
20 provide mutual aid.

21 HEARING OFFICER HANNIGAN: Thank  
22 you.

23 Do any other members of the Ambulance  
24 Committee or The Regional Council have any  
25 questions for the applicant?

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2 Mr. Reisner, do you have anything you  
3 would like to add before we proceed to  
4 public session?

5 MR. REISNER: I do. Thank you,  
6 Officer Hannigan. I would like to join  
7 my clients in thanking the members of  
8 the Committee, the Council, yourself,  
9 Hearing Officer Hannigan, and Ms. Diglio  
10 for all their hard work in connection  
11 with putting this hearing on in these  
12 challenging times. It's nice to be  
13 together with everyone even if it is via  
14 Zoom.

15 I also would like to say it is my  
16 great pleasure and honor to represent an  
17 organization like Forest Hills who is  
18 making this application for all the right  
19 reasons and I believe the narratives of  
20 Mr. Citron and Mr. Wolfe just now really  
21 embodied that in a way that makes my heart  
22 feel good, and I think that that really is  
23 the most direct response to Mr. Orlanski's  
24 question about what makes Forest Hills the  
25 better option here.

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I think that it's absolutely undisputed that a need exists in this area. I haven't heard one person say anything other than that. I think that the Forest Hills Volunteer Ambulance Corps has a very rich history that's rooted deeply in their dedication to their community. They have what I like to call the hearts of teachers and at their core they are public servants who serve without the expectation or desire for remuneration, which is really what volunteerism is all about and what -- until things took a bizarre and sideways step a number of years ago what the Volunteer Ambulance Corps were designed to be and do.

I think that also as part of their charm, the Forest Hills Volunteer Ambulance Corps is very modest about their financial condition, their wherewithal and their plans to serve this community if granted the expansion of their CON. We talked at length about their willingness

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to purchase new ambulances, which they have the financial wherewithal to do within their own funds. Their desire and intention to stage those vehicles inside the expansion territory so that there is the continued upkeep of those exceptional response times that they currently provide in their territory, and there is a commitment within the people of the Forest Hills Volunteer Ambulance Corps to staff those vehicles and those staging points. Really, I think that that speaks volumes to the commitment, the physical discipline and the just tremendous volunteer wherewithal that my client exhumes.

In short, I think that Forest Hills has really demonstrated that they are not in this for the money. They are in this to make sure the people of these communities get the best possible service and I think that in a nutshell really is what makes them the better choice because we are talking about Volunteer Ambulance Corps and to me the choice is clear and I

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2           hope the Council and the Committee will  
3           see it the same way, as well as yourself,  
4           Hearing Officer Hannigan.

5           I would reserve my time for rebuttal,  
6           any remaining time that is, and I would  
7           ask that I maintain the ability to unmute  
8           myself in the event I need to object if  
9           any opposition speakers get too far  
10          afield.

11          HEARING OFFICER HANNIGAN:  
12          Mr. Reisner, you will certainly have  
13          time in rebuttal. With respect to any  
14          other speakers going far afield or  
15          saying anything objectionable, I will  
16          handle that. Obviously you will have  
17          the opportunity to respond in rebuttal  
18          to any comments stated in opposition to  
19          the application.

20          Do any members of the Ambulance  
21          Committee or The Regional Council have any  
22          questions for Attorney Reisner?

23          Seeing none.

24          Charlie, any indicated in the chat on  
25          your end?

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2 MR. UNG: No indication.

3 HEARING OFFICER HANNIGAN: Thank  
4 you.

5 Moving to the public hearing comment,  
6 first on the list is Alan Thorne. He's  
7 listed as a member/officer of the  
8 applicant Forest Hills.

9 Is Mr. Thorne here?

10 I do not see him present.

11 Charlie, do you see Alan Thorne in the  
12 meeting?

13 MR. UNG: I do not see him present  
14 in this meeting.

15 HEARING OFFICER HANNIGAN: We will  
16 move on to Heidi Chain.

17 MR. WOLFE: For the record, there is  
18 nobody with that name that's in office  
19 for this ambulance service, this  
20 ambulance corps.

21 HEARING OFFICER HANNIGAN: Very  
22 good. Whoever it was, was signed up.  
23 We will move on. That makes it pretty  
24 easy.

25 Is Heidi Chain present, 112th Precinct



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2 Community Council?

3 MS. CHAIN: Yes, I am.

4 HEARING OFFICER HANNIGAN: Please  
5 proceed. The floor is yours.

6 MS. CHAIN: Thank you so much. To  
7 The Regional Council, the ambulance  
8 corps, Mr. Hannigan, Ms. Diglio, thank  
9 you for this opportunity.

10 I'm speaking publicly for myself. I  
11 do have a few positions in the community  
12 though that I just would like to have on  
13 record. I am designated from the New York  
14 City Office of Emergency Management as the  
15 District Leader for CERT Team for  
16 Community Board 5 and 6. My other  
17 capacity, I am elected and have been  
18 elected for many years as president of the  
19 112th Precinct Community Council. In both  
20 of these roles, the safety of our  
21 community, the safety of our community in  
22 times of an emergency are extremely,  
23 extremely important to me.

24 We have partnered with the ambulance  
25 corps and they have provided training for

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our volunteers. They have provided training for community members numerous times. They provided basic first aid, they provided Stop The Bleed, they provided -- for the CERT they provided their facility that we could hold meetings back in the day when we held meetings. They have always been there as a partner with us. They have been out there in our community at our community events, we have held health fairs, we have done a tremendous amount of outreach. They are there, they are distributing health information, safety information and they are a valued partner in the community. So much so that we have given them awards numerous times to thank them for their efforts in the community.

As a resident growing up in Rego Park and Forest Hills, I have been here my whole life. Unfortunately for my family -- there have been times I have needed to rely on them in the emergency area and they have been there. They are

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2           professional and they have been great. In  
3           the different hats I have interacted with  
4           them, they are a valued member of the  
5           community. I can testify that they do  
6           care about community service. I've seen  
7           it, I've been with them and I appreciate  
8           it.

9           Thank you for this opportunity and if  
10          anyone has questions for me, I will be  
11          happy to answer.

12          HEARING OFFICER HANNIGAN: Thank  
13          you, Ms. Chain.

14          Do any members of the Ambulance  
15          Committee or The Regional Council have any  
16          questions for Ms. Chain?

17          MR. MEISELS: Dan Meisels again from  
18          The Regional Council and Ambulance  
19          Committee. I don't think that anybody  
20          either at the previous public meeting on  
21          Tuesday nor at tonight's meeting have  
22          anything bad to say about any of these  
23          volunteer ambulance services,  
24          particularly their consistent and  
25          ongoing continued services to the

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2 community.

3 However -- and perhaps this is more a  
4 question for Mr. Hannigan, you know, with  
5 all due respect to the lady from the 112th  
6 Precinct, the areas we are talking about  
7 here do not include the 112th Precinct.  
8 You know, we appreciate all the great work  
9 Forest Hills has done there without a  
10 doubt. Again, as a paramedic that has  
11 worked in Queens West for almost 30 years,  
12 I have had nothing but good experience  
13 with Forest Hills myself.

14 That said, I guess for Mr. Hannigan,  
15 do we have folks from the 102nd Precinct  
16 or 106th Precinct Community Council, you  
17 know, on the board speak today to perhaps  
18 offer their opinions about how this  
19 particular agency might benefit their  
20 areas?

21 HEARING OFFICER HANNIGAN:

22 Mr. Meisels, for this particular  
23 hearing, we do not have persons  
24 preregistered to sign up or otherwise  
25 participating. I was going to ask

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2 Ms. Chain essentially that same  
3 question.

4 With respect to this particular area  
5 and the area that's the subject of this  
6 hearing, Ms. Chain, do you have any  
7 awareness or knowledge of whether that  
8 particular area is in need of ambulance  
9 service such that public need exists in  
10 that particular area?

11 MS. CHAIN: What I can say to you is  
12 that they have been a valued partner and  
13 provided excellent service to our  
14 community in the ways that I am talking  
15 about, and I am not aware of other  
16 people providing that training in the  
17 neighboring communities.

18 I cannot -- you know, I don't live  
19 there. I live here. I can discuss with  
20 great detail the training, I can discuss  
21 with great detail their outreach to the  
22 community, I can discuss in great detail  
23 things like that. To the extent that I  
24 truly believe in not only as I said the  
25 precinct councils, but also with the CERT,

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2           that this is really needed and that this  
3           type of outreach should be in each and  
4           every community. So with that knowledge,  
5           I could say, yes, I do believe it should  
6           be in every community, but I am not aware  
7           of what is over there right now, if that  
8           helps.

9           HEARING OFFICER HANNIGAN: It does.  
10          Thank you very much for your comments  
11          this evening.

12          Does anyone else have any questions  
13          from either the Ambulance Committee or  
14          REMSCO for Ms. Chain?

15          Seeing none.

16          Charlie, any on your side?

17          MR. UNG: None.

18          MS. CHAIN: Thank you again for the  
19          opportunity.

20          HEARING OFFICER HANNIGAN: We will  
21          next go to Chief of Staff, Neil Gianelli  
22          from Senator Joseph Addabbo's office.

23          MS. DIGLIO: I'm not sure he's here.  
24          Hold on.

25          HEARING OFFICER HANNIGAN: I'm not

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2 seeing him on the grid either. We will  
3 move him to the bottom in an effort to  
4 continue the hearing.

5 Next up is Kevin Mahoney speaking on  
6 behalf of Ridgewood Volunteer Ambulance  
7 Corps, Inc. Mr. Mahoney?

8 MR. MAHONEY: Mr. Hannigan, thank  
9 you.

10 HEARING OFFICER HANNIGAN: You're  
11 welcome.

12 MR. MAHONEY: Tonight I am here to  
13 represent the Ridgewood Volunteer  
14 Ambulance Corps. An ambulance corps for  
15 these proceedings is not represented by  
16 counsel, but is represented and  
17 supported by people who care, people who  
18 care for our community and people who  
19 care for other first responders.

20 I would like to recognize the great  
21 work that the members of the Forest Hills  
22 Volunteer Ambulance Corps do for their  
23 community of Forest Hills and Rego Park.

24 My intention this evening and during  
25 this testimony is to only present facts in

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2           relation to the application submitted and  
3           not defame or make allegations that would  
4           deter the Ambulance Committee and members  
5           of this Council from making the  
6           appropriate decision, which is entirely  
7           based on the guidelines addressed in New  
8           York State Department of Health Policy  
9           Statement 06-06.

10           With that being said, tonight we are  
11           hear to speak about the merit or lack  
12           thereof for the Forest Hills Volunteer  
13           Ambulance application to request their  
14           agency to expand services. First, it  
15           appears the application that's made  
16           available on the public record is not  
17           complete. The application is missing the  
18           required New York State Department of  
19           Health application for new service  
20           expansion of primary operating territory  
21           or transfer of ownership form known as DOH  
22           form 3777.

23           Additionally, the affirmation of  
24           fitness for one of their directors is  
25           incorrectly complete. Page 9, section 13



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2           of the application, which is headed need  
3           of expansion in a proposed area, the  
4           applicant provides no statistics that  
5           support a need for expanded EMS services  
6           to the proposed area. They only provide  
7           statistics for all of Queens from 2018.  
8           No additional information or date ranges  
9           from the last two to three years of data  
10          were provided to substantiate a trend of  
11          increased response times in the proposed  
12          area.

13                 Additionally, the applicant indicates  
14                 that their average response times between  
15                 three to five minutes in this section and  
16                 also tonight in their testimony, but on  
17                 page 7, section 6 of their application,  
18                 they claim their response times are  
19                 between two and a half and four minutes.  
20                 Is there data to back this up or were both  
21                 of these response times metrics which  
22                 contraindicate each other -- contradict  
23                 each other, place the application with no  
24                 merit or was it just placing it to look  
25                 fruitful in the eyes.

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Page 10, section 14 headed area of expansion, this section provides a conflict with the map provided in Appendix A of the application. Additionally, the applicant include Community Board 9, City Council Districts 29 and 32, State Senate Districts 10, 14, 15, the NYPD 102 Precinct and the NYPD 106 Precinct. As many of you know, City Council Districts and State Senate Districts change every ten years or so based on census data.

Additionally, the 102 and 106 NYPD precinct boundaries would now encroach completely in the areas currently served by the Lindenwood Volunteer Ambulance Corps and the West Hamilton Beach Fire Department & Ambulance. Page 12 of their application, section 20 headed government support, the applicant writes, "In all conversations we received 100 percent for both a need and desire to have our services available to them and their constituents." This completed application shows support from one elected official

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from the proposed area and no ones.

Page 12, section 21 headed community support, it reads, "The Forest Hills VAC has spoken with community members in the area we desire for the expansion. Based upon our conversations with these residents and business owners, the need and want to have a community based ambulance service is evident. However, due to the COVID-19 pandemic, we have been unable to attend in-person meetings with these communities as they have been canceled. The Forest Hills VAC will, however, provide letters of support from the residents of communities we seek to serve." Not one letter of support has been included in their application from any resident, business, community group or civic association as indicated in their application submission.

To reference the COVID-19 pandemic as the reason why they were not able to gain community support is erroneous. Frankly, it's an excuse that should not be accepted

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by this Council or from anybody in the EMS community. Staff members of this Council, members of various communities, as well as members of the EMS community in this state and nation have showed they adapted and overcame extreme levels of operational and personal adversity of this pandemic. One would have to question if the pandemic is the real reason for the lack of support letters.

New York State Department of Health Policy Statement 06-06 page 5, paragraph 5 states, "All applicants shall focus how the proposed service will meet the definition of public need. The narrative and endorsement shall respond and document issues related to the definition. Statements of want, desire, feelings or any other unsubstantiated sentiments are not acceptable."

Today we are here to hear testimony to help the Ambulance Committee and The Regional Council render a decision on the application submitted by this applicant.

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The purpose of this hearing is to provide technical review and an objective evaluation of the Forest Hills Volunteer Ambulance Corps statement of need. This applicant bears the burden of proof for the demonstration of public need. This applicant has not done that. This applicant has expressed wants and desires.

We ask that all the parties involved in this hearing and the process to determine that this applicant has not demonstrated public need to expand their services based on a lack of merit.

I would like to also address Mr. Wolfe's statement earlier. We received a call March 1st, 6:13 p.m. from Forest Hills' captain asking to sit down less than 24 hours before our hearing. We have been in contact and we are trying to communicate to Forest Hills Volunteer Ambulance Corps.

First e-mail, October 26, 2020, sending them a letter of solicitation asking them and letting them know what we

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were doing. 11/13/2020, return certified receipt letter sent to them, a letter of solicitation letting them know our intentions. 12/7/2020, e-mailed their captain asking if there was an update. He e-mailed me back, I will find out right now. Never heard back from him. 12/27 we received a letter from the Forest Hills Volunteer Ambulance Corps requesting our support for their expansion application. On 1/19, Forest Hills submitted their expansion application with some corrective letters as it was stated at the REMSCO meeting. 1/21, sent a letter to the Forest Hills VAC president and captain asking them and inviting them to our board meeting on February 7, 2021. They never answered, never responded, but the night before our public hearing, they asked us to meet with them, requesting things I would have to bring back to a board of directors and not able to do within a 24-hour period. The time to talk was two to three months ago. The time to talk

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2 wasn't less than 24 hours before our  
3 public hearing.

4 I would like to thank everybody for  
5 their time and support.

6 HEARING OFFICER HANNIGAN: Thank  
7 you, Mr. Mahoney.

8 Do any members of the Ambulance  
9 Committee or The Regional Council have any  
10 questions for Mr. Mahoney?

11 MR. ORLANSKI: I do. I know the  
12 subject of this evenings hearing is not  
13 the Ridgewood Volunteer Ambulance Corps  
14 certificate of need application, but  
15 since it was brought up, Mr. Mahoney,  
16 I'm going to ask the same question that  
17 Mr. Barranco asked before of the Forest  
18 Hills crew I will ask of you, is  
19 Ridgewood willing to consider a  
20 splitting or a sharing of territory?

21 MR. MAHONEY: Thank you, Mr.  
22 Orlanski. As we stated in our public  
23 hearing, we have a legal binding  
24 agreement with the Woodhaven Richmond  
25 Hill Volunteer Ambulance Corps that

1           REMSCO PUBLIC HEARING - 3/04/21  
2           requires us to apply for the area that  
3           they previously served. We would be in  
4           breach of contract if we were to not  
5           fulfill that requirement.

6           Additionally, if we were to ask -- and  
7           I would have to go back to our board, our  
8           board would have to speak to their board  
9           and we would have to come up with an  
10          amended agreement, which would take  
11          sometime.

12          MR. ORLANSKI: I apologize. So the  
13          answer is -- since I'm a simple  
14          person -- yes or no?

15          MR. MAHONEY: If it's a yes or no  
16          answer, it's something I can't give you  
17          a yes or no at this point. Like I said,  
18          we have a legal binding agreement with  
19          another corporation which we would be in  
20          breach of contract with if we were to  
21          say yes to that.

22          MR. ORLANSKI: Understood, but it's  
23          something that if your board would agree  
24          then you would consider?

25          MR. MAHONEY: Our board would have



1           REMSCO PUBLIC HEARING - 3/04/21  
2           to agree, then we would have to go amend  
3           an agreement with another corporation's  
4           board and address it.

5           MR. ORLANSKI: Understood. Thank  
6           you.

7           MR. MAHONEY: You are welcome, sir.

8           HEARING OFFICER HANNIGAN: Do any  
9           other members of the Ambulance Committee  
10          or The Regional Council have any other  
11          questions for Mr. Mahoney?

12          I had one follow up for you. The  
13          question I asked and posed to the  
14          applicant for tonight's hearing with  
15          respect to mutual aid, has your agency,  
16          prior to today, had occasion, since  
17          Woodhaven closed, to respond either  
18          routinely or on an ongoing basis in the  
19          area sought for expansion by this  
20          application and by your agency's own  
21          application?

22          MR. MAHONEY: Before the New York  
23          City Volunteer Ambulance Citywide Mutual  
24          Aid Plan was put into plan, which voided  
25          all previous plans, the Western Queens

1           REMSCO PUBLIC HEARING - 3/04/21  
2           Backup Association existed and there was  
3           a backup agreement between Ridgewood,  
4           Glendale, Middle Village and Woodhaven  
5           Richmond Hill Volunteer Ambulance Corps  
6           and Forest Hills. So to answer your  
7           question, yes.

8           HEARING OFFICER HANNIGAN: Thank  
9           you.

10          MR. GELBARD: Mr. Hearing Officer?

11          HEARING OFFICER HANNIGAN: Yes.

12          MR. GELBARD: Jerrold Gelbard from  
13          the REMSCO and Ambulance Committee.

14                Just for a point of information, once  
15                an EMS entity loses or surrenders their  
16                ambulance operating certificate, it does  
17                not permit mutual aid under Advisory 1203.  
18                So, therefore, no agencies would have been  
19                able to provide mutual aid in the proposed  
20                expanded area so they can only answer  
21                prior to.

22          HEARING OFFICER HANNIGAN: Correct.  
23                Of course if Woodhaven no longer exists,  
24                there is nothing to be provided to it,  
25                but my comment was to that particular

1           REMSCO PUBLIC HEARING - 3/04/21  
2           area has anybody else, whether FDNY or  
3           any other agency, have they had to run  
4           calls in that area due to some lack of  
5           service or a relevant here, public need  
6           in that area that was not otherwise met  
7           by existing providers? Mr. Mahoney?

8           MR. MAHONEY: I'm sorry, I thought  
9           you were addressing Mr. Gelbard. I  
10          didn't know you were addressing me.

11          HEARING OFFICER HANNIGAN: I want to  
12          go back to the question. From the time  
13          that Woodhaven ceased to have an  
14          operating certificate or otherwise  
15          didn't operate, did you run calls in the  
16          affected area?

17          MR. MAHONEY: We provided mutual aid  
18          for each other, yes.

19          HEARING OFFICER HANNIGAN: After  
20          Woodhaven closed. Obviously you can't  
21          provide mutual aid to an entity that  
22          doesn't have -- go ahead.

23          MR. MAHONEY: Exactly. Before their  
24          certificate was surrendered, we had a  
25          mutual aid agreement. Obviously once

1           REMSCO PUBLIC HEARING - 3/04/21  
2           they didn't exist anymore, you can't go  
3           into a territory that you are not  
4           allowed to by the DOH.

5           HEARING OFFICER HANNIGAN: Very  
6           good. Thank you.

7           MR. MAHONEY: No problem, sir.

8           HEARING OFFICER HANNIGAN: Does  
9           anyone else have any questions either  
10          from the Ambulance Committee or REMSCO  
11          for Mr. Mahoney?

12          Hearing none, we will go to  
13          Dr. Rotkowitz.

14          Dr. Rotkowitz, are you still on?

15          DR. ROTKOWITZ: I'm here.

16          HEARING OFFICER HANNIGAN: Thank you  
17          very much. The floor is yours.

18          DR. ROTKOWITZ: Hi. My name is  
19          Dr. Louis Rotkowitz. I'm an attending  
20          physician at Queens Hospital Center in  
21          Jamaica. I can say with certainty we  
22          would -- you know, this involves my  
23          emergency department. I have over ten  
24          years experience working in emergency  
25          medicine in Queens, throughout Queens,

1           REMSCO PUBLIC HEARING - 3/04/21  
2           all over Queens. I also serve as a  
3           telemetry physician for the fire  
4           department, but I'm going to speak from  
5           my experience.

6           My patients are telling me this is  
7           necessary. We are in the midst of a  
8           crisis, this is a public health crisis.  
9           My patients are the ones that are  
10          forgotten. I work in a safety net  
11          hospital. They oftentimes tell me they  
12          wait 20 to 30 minutes for ambulances.  
13          These are folks that live in Ridgewood,  
14          Kew Gardens. They come from all over.  
15          This is necessary. EMS needs as much  
16          as -- we need to start cooperating. We  
17          need as much help as possible.

18          I've worked with Forest Hills  
19          ambulance. I've taught for them, they are  
20          extremely professional. This is a very  
21          legitimate, well run, well oiled  
22          organization. They follow all the rules.  
23          Things are followed to a T, but again, I'm  
24          telling you from my personal experience.  
25          My patients are telling me.

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2 The patients that come from these  
3 affected areas that we have spoken about  
4 and you guys argue about boundary lines.  
5 These are where my patients come from and  
6 they've waited 20, 30 minutes for  
7 ambulances and I'm not talking about just  
8 in the pandemic. This is necessary.

9 During the pandemic, the fire  
10 department was receiving 6,500 calls --  
11 65,000 calls per day -- 6,500, forgive me,  
12 6,500 calls per day. I looked at the  
13 statics. Usually they get like 5,000  
14 calls per day. We know there's a  
15 shortage. All these EMTs are going to --  
16 you know, they are going to fire  
17 suppression.

18 Again, I can't speak for the fire  
19 department, but again, I can only speak  
20 for what I'm telling you now. My patients  
21 are the ones that are affected, that could  
22 be affected by this, that could be helped  
23 by this and they -- I'm here tonight to be  
24 their voice. They need help. Okay?

25 This is New York City. Nobody should

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wait 20 to 30 minutes for an ambulance. I don't know. I think we should all stop arguing about boundary lines and semantics and applications. I can attest for these people. These are qualified people at Forest Hills. I'm sure, I'm confident they can get you the information that's needed, but again, I'm telling you now, from the experience of my patients, I talk to my patients. That's all I have to say. Thank you for the time.

HEARING OFFICER HANNIGAN: Thank you, Dr. Rotkowitz. I know you have -- you are due at the hospital somewhat shortly here, but a quick question for you in follow up and then I will allow members of the Ambulance Committee or REMSCO to ask. With respect to the experience of your patients as communicated to you, is it your opinion that a public need exists in this area sufficient to support the addition of two additional ambulance resources in that area?

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2 DR. ROTKOWITZ: Tim, without  
3 question there is a public need. I  
4 swear to you there's a public need. I  
5 see it night after night, day after day.  
6 Any available help is appreciated. This  
7 is a no-brainer. They are telling me,  
8 the patients are telling me they are  
9 oftentimes waiting 20 to 30 minutes for  
10 an ambulance at times. This was even  
11 before COVID.

12 HEARING OFFICER HANNIGAN: Have  
13 those wait times become worse since the  
14 onset of the pandemic last year?

15 DR. ROTKOWITZ: Without question,  
16 but I do have to say I was knocked out.  
17 You know, I had worked up until the  
18 surge and then contracted COVID myself.  
19 You know, sitting in my -- I was -- I  
20 can't -- I just don't understand how  
21 people are arguing over this thing.

22 Having personally myself become a  
23 patient, nearly lost my life over this  
24 thing and then, you know, coming back to  
25 the emergency room and speaking with



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patient and, you know, it just -- again,  
my hospital, we are a safety net hospital.  
We serve those who are forgotten and, you  
know, organizations like Forest Hills have  
a very, very good relationship with the  
community, oftentimes where these folks  
feel comfortable reaching out directly.

I have had nothing but positive  
interactions with Forest Hills and other  
organizations, other volunteer  
organizations. These people are  
qualified, they are capable, they are well  
credentialed, they are well spoken people.  
They deliver good quality care and to lock  
them out is nonsense.

HEARING OFFICER HANNIGAN: Thank  
you, Doctor.

Do any members of the Ambulance  
Committee or the Council have any  
questions for Dr. Rotkowitz?

MR. MEISELS: This is Dan Meisels  
again, member of the Ambulance Committee  
and the Council and I could not agree  
with Dr. Rotkowitz anymore.

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As the organizational representative of New York City Health & Hospitals, which is the public safety net hospital system of the City of New York, there is no question that there is a need in these areas for additional ambulance service. Whether it's one, two or twelve additional Volunteer Ambulance Corps that would help get these patients to where they need to be in a time of need. There is no question about the public need.

I think though that -- you know, to Dr. Rotkowitz's point, you know, I think that -- obviously we are here addressing the Forest Hills' application, but given the fact that we have representatives from Ridgewood here as well, I think that it underscores not just the public need that we all appreciate here in this city, but it also underscores the need, again, to Dr. Rotkowitz's point, that these two agencies perhaps talk about how together they may better serve these areas where there is an obvious need for an additional

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2 ambulance service.

3 Again, I completely agree with  
4 Dr. Rotkowitz and I would encourage the --  
5 for lack of a better expression -- dueling  
6 volunteer ambulance services to perhaps  
7 get back to the table together and discuss  
8 ways that they can work together to  
9 provide services across this underserved  
10 community.

11 HEARING OFFICER HANNIGAN: Thank  
12 you, Mr. Meisels.

13 Does any other member of the Ambulance  
14 Committee or The Regional Council have any  
15 other questions for Dr. Rotkowitz?

16 Seeing none.

17 Charlie, any on your end?

18 MR. UNG: No questions for.  
19 Dr. Rotkowitz.

20 DR. ROTKOWITZ: Can I respond to  
21 Dan's comment?

22 HEARING OFFICER HANNIGAN:  
23 Absolutely, Doctor. Go ahead.

24 DR. ROTKOWITZ: Dan, I think the way  
25 for you to see how this organization --

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how Forest Hills Ambulance can help the community is give them the ability to go out there and help the community. I have every confidence. These people are fully vetted by me. I would trust them with my life. They know what they are doing.

Alan Wolfe knows what he's doing. He's relentless when he wants to get something done.

MR. MEISELS: Dr. Rotkowitz, again, I'm with you completely. I think that your tallying points are really important, right? We have an identified public need, we have an underserved community that requires the assistance and there's no question that Forest Hills is qualified.

As I mentioned before, I've worked in Queens for most of my 30 years as a paramedic here in New York City and I've had numerous fantastic working relationships on calls with many different agencies working with Forest Hills and

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1                   it's been nothing but a great experience,  
2                   but I think that I could probably say the  
3                   same for the competing volunteer ambulance  
4                   service. So we have two services here  
5                   that are both imminently qualified, have a  
6                   history of serving the communities and I  
7                   guess my point really is I would suggest  
8                   to both services -- I know we've got  
9                   Forest Hills here tonight, but we have  
10                  representatives for the other, I would  
11                  suggest to both of those services to go  
12                  back to the drawing board and perhaps talk  
13                  a little bit more about how potentially  
14                  collaborating to serve these neighborhoods  
15                  and these underserved communities would be  
16                  the better public health approach that we  
17                  really want to see out of our EMS system.  
18

19                DR. ROTKOWITZ: Dan, we are in the  
20                midst of a public health crisis. We are  
21                in the midst of a public health crisis.  
22                There's no more time to go back and  
23                collaborate. Let's go forward. Whoever  
24                can help, let's help. It's now or  
25                never.

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2 HEARING OFFICER HANNIGAN: Thank  
3 you, Dr. Rotkowitz.

4 Does any member of the Ambulance  
5 Committee or The Regional Council have any  
6 questions for the doctor?

7 MR. GELBARD: Just a statement.  
8 Jerry Gelbard, if I may, Mr. Hearing  
9 Officer.

10 HEARING OFFICER HANNIGAN: Yes, go  
11 right ahead.

12 MR. GELBARD: While there's two  
13 competing applications being referenced  
14 back and forth, I believe we as a  
15 Council need to refer back to 06-06 and  
16 that each applicant has to be managed  
17 and reviewed accordingly into and of  
18 itself on the merits of their  
19 application and testimony provided, and  
20 we cannot use one against the other.

21 If one applicant, you know, gets  
22 across the goal line so be it, but we need  
23 to judge each applications merits  
24 individually and that's per our policy.  
25 It's not our wants, wishes or desires or

1           REMSCO PUBLIC HEARING - 3/04/21  
2           what we would like to do. We have to stay  
3           in the lane and give each agency a fair  
4           opportunity to provide their particular  
5           pros to the application.

6           HEARING OFFICER HANNIGAN: That's  
7           correct, 06-06 requires each application  
8           be determined on the basis of public  
9           need on its face and on the hearing  
10          thereon, obviously Ridgewood's was this  
11          past Tuesday and Forest Hills is  
12          tonight.

13          With that, does anyone have any  
14          further questions for Dr. Rotkowitz?

15          DR. ROTKOWITZ: Tim, I apologize, I  
16          have to get going.

17          HEARING OFFICER HANNIGAN:  
18          Absolutely. I don't think there are any  
19          questions for you, so that's perfectly  
20          okay, Doctor. Go right ahead. Thanks.

21          DR. ROTKOWITZ: I appreciate it.

22          HEARING OFFICER HANNIGAN: We will  
23          next move to -- I believe Senator  
24          Addabbo had joined. Senator, the floor  
25          is yours.

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2 SENATOR ADDABBO: Hey, Tim. Thank  
3 you so much. Good evening everyone and  
4 my apologies for being late. I want to,  
5 again, thank The Regional Council and  
6 Committee for their efforts and not only  
7 tonight, but throughout the year and  
8 what they do, so thank you.

9 Like I said on Tuesday during the  
10 Ridgewood application hearing, you know, I  
11 have the honor of representing both  
12 Ridgewood and Forest Hills and I can tell  
13 you I have mutual respect and admiration  
14 for both. I consider both friends, so  
15 like I said on Tuesday, I will reiterate,  
16 that I support both applications to be  
17 fair and that's why I'm showing up tonight  
18 to show a sense of fairness in supporting  
19 both, but the clear message is really to  
20 The Regional Council and the Committee is  
21 that I agree with the doctor in the sense  
22 that these areas are certainly in need of  
23 service.

24 Woodhaven, Richmond Hill, Kew Gardens  
25 given their geographic locations, given



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their makeup, most of their residential homes being old wood-framed homes and we've witnessed horrific fires in the sense that -- in the emergencies in the sense that they need, you know, again, quick emergency services.

These areas are in desperate need of service. Again, I really appreciate the decision, whoever the decision may be, from The Regional Council and the Committee to, again, service these constituents of mine with services from either volunteer corps.

Again, I thank you very much once again for the opportunity to speak and, again, my respect and admiration and appreciation for both Ridgewood and Forest Hills. Thank you.

HEARING OFFICER HANNIGAN: Thank you, Senator Addabbo.

Does any member of the Ambulance Committee or The Regional Council have any questions for the Senator?

Seeing none.

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2 Charlie, are you there? Anything on  
3 your end?

4 I see none and Charlie has left us.  
5 If somebody has a question, you can put it  
6 in the chat and I will look.

7 SENATOR ADDABBO: Tim, thank you  
8 very much. Have a good night.

9 HEARING OFFICER HANNIGAN: You are  
10 very welcome. Thanks.

11 MS. DIGLIO: Charlie, do you see  
12 anyone on the chat that has a question?

13 MR. UNG: Not related to the public  
14 hearing.

15 HEARING OFFICER HANNIGAN: Thank  
16 you.

17 We will next go to Andrew Combs,  
18 Director of Woodhaven Richmond Hill  
19 Volunteer Ambulance Corps. Is Mr. Combs  
20 available? I do not see Mr. Combs  
21 present.

22 Charlie, do you see Mr. Combs present?

23 MS. DIGLIO: He actually e-mailed me  
24 earlier and said he might not be able to  
25 make tonight's meeting.

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2 HEARING OFFICER HANNIGAN: We will  
3 proceed then. Is there anyone else who  
4 signed on to this meeting whose name I  
5 have not read or has not spoken and is a  
6 member of the public wish to speak? And  
7 if so, please indicate in the chat to  
8 Charlie and we will hear you.

9 Charlie, we will give that about 30  
10 seconds and then we will proceed.

11 MR. UNG: If you would like, there  
12 is -- you can check the Zoom chat for a  
13 question that's directed to you. I'm  
14 just not sure how you want to go about  
15 it.

16 HEARING OFFICER HANNIGAN: There's a  
17 question in the chat regarding the  
18 completeness of the application. The  
19 question states, question for the  
20 hearing officer, you stated earlier this  
21 hearing is a result of an approval by  
22 the Council on February 11, 2021. There  
23 is no record of this meeting on the  
24 Council website calendar, YouTube  
25 stream, et cetera. There is only a

1           REMSCO PUBLIC HEARING - 3/04/21  
2           meeting on February 23rd. Can you  
3           rectify this? I know RVAC was approved  
4           at the January meeting and the FHVAC  
5           application was deemed incomplete at  
6           that time by the Council. That question  
7           is posed by Mr. William Murphy.

8           Mr. Murphy, that's an administrative  
9           function. I will defer to Marie to the  
10          extent necessary, but the issue of  
11          completeness can be determined  
12          administratively.

13          Marie, if you want to comment on that.

14          MS. DIGLIO: That's exactly the  
15          answer. In order not to hold up  
16          applications, if they are deemed  
17          complete in between meetings, I confer  
18          with the leadership of the Ambulance and  
19          The Regional Council and we  
20          administratively deem an application  
21          complete. So it doesn't always happen  
22          on the date of an ambulance meeting.

23          HEARING OFFICER HANNIGAN: Thank  
24          you.

25          Charlie, has anyone that has not

1 REMSCO PUBLIC HEARING - 3/04/21  
2 already spoken indicate they would like to  
3 speak at the hearing?

4 MR. UNG: I have no indications.

5 HEARING OFFICER HANNIGAN: Very  
6 good. We will then close the public  
7 hearing.

8 With respect to comments for the  
9 public, Mr. Reisner, Mr. Citron,  
10 Mr. Wolfe, first, would you like to  
11 exercise the opportunity for a rebuttal?

12 MR. REISNER: I most certainly would  
13 and allow my clients to proceed me in  
14 that if they so chose.

15 HEARING OFFICER HANNIGAN: Very  
16 good.

17 MR. CITRON: Yes. This is Aviv  
18 Citron, Forest Hills Ambulance and we  
19 are going to defer to our counsel.

20 MR. REISNER: Thank you, Mr. Citron,  
21 and thank you, Hearing Officer Hannigan,  
22 and everyone that spoke today.

23 I would like to make a couple of  
24 clarifying points with respect to the  
25 application. First, the application was

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prepared by my client in advance of my involvement in this matter. I did not become involved in the matter until my client became aware of the competing nature of the applications and the way that things had evolved, which as you can tell, if you have been paying attention, has become somewhat heated, and I think that that's really sort of emphasized by the fact that Ridgewood's attacking the Forest Hills' application on the basis that it doesn't prove a need when the entire basis of Ridgewood's application itself was the fact that there is a need.

I don't think anyone can dispute there is a need with a straight face here. I think that Dr. Rotkowitz's testimony was prescient and moving and I think that he was exactly right when he -- pardon me for paraphrasing, but said essentially that this is an all hands on deck situation. The city needs help. It needs more ambulances on the street to serve more people wherever they happen to be in need,

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and everyone who has spoken has conceded in one way or another that the people of the Woodhaven, Richmond Hills and Kew Gardens communities are in desperate need of more ambulance coverage.

To that point, Mr. Meisels' point and Mr. Orlanski's question about splitting territories, I think Dr. Rotkowitz was right on point, no pun intended there, as well because what he's saying is it's not the time to decide who gets to go to what street. This is the time to get organizations authorized to operate and save lives and I think that that is the mindset that we all should be approaching this situation with. We are talking about volunteer organizations.

That said, when the question was asked of my client, would you be willing to share the territory? The answer was unequivocally yes. When the question was asked of my client, would you be willing to split the territory? The answer was unequivocally yes. When the question was

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asked to Ridgewood, are you willing to share the territory? The answer was we cannot. When they were asked if they were willing to split the territory up, the answer was we cannot and the basis for that answer was that there is a legally binding agreement that prohibits them from doing that, and that's the same legally binding agreement that was not submitted to the Council for consideration in connection with the Ridgewood application, and I think that's highly problematic. We talked about this on Tuesday.

I would also say that the extent to which that legally binding agreement may bring representatives of Woodhaven, Richmond Hill into the management structure of Ridgewood, Ridgewood is potentially problematic. That organization, as we have heard here tonight, had their CON revoked. That type of action does not come down from the department without a good reason and introducing people who were responsible



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2           for that to the management structure of a  
3           competing organization smells like  
4           trouble.

5           I would ask that the Council take all  
6           of these factors into consideration and I  
7           would ask that the Council grant my  
8           client's application for an expansion of  
9           their territory to cover the Woodhaven,  
10          Richmond Hill and Kew Gardens areas  
11          regardless of what the Council does with  
12          respect to Ridgewood's application because  
13          my clients's application on its merits has  
14          proven a need.

15          The testimony here tonight has proven  
16          a need and I don't think that anyone in  
17          this meeting can even begin to contemplate  
18          the fact that there isn't a need in this  
19          city, in this area, in this pandemic for  
20          more ambulances on the street.

21          With that said, I will rest and I  
22          thank you all for listening tonight.

23          HEARING OFFICER HANNIGAN: Thank  
24          you, Mr. Reisner.

25          Do any members of the Ambulance

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2 Committee or The Regional Council have any  
3 questions in response to the comments made  
4 by Mr. Reisner in rebuttal?

5 I'm seeing none.

6 Charlie, do you see any?

7 Dr. Langsam? Dr. Langsam, hold on one  
8 second. You need to unmute.

9 MR. LANGSAM: My name is  
10 Dr. Langsam. I'm the Chair of both the  
11 Ambulance Committee right now and the  
12 REMSCO and I would like to just simply  
13 concur with what Mr. Reisner said that  
14 there is no doubt that there is proven  
15 need in that area, yes. I don't even  
16 think that's a question.

17 My question is, whether two  
18 organizations for whatever reason have  
19 shown an unwillingness to work together,  
20 can work together. I think the last thing  
21 that anyone wants is two ambulances coming  
22 down the street from two different  
23 directions and hitting each other and  
24 fighting on the streets. This has been an  
25 experience of our New York City in the

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past, which has not worked out well and as, you know, that's the reason why there is this whole CON process because, otherwise, we would have multiple ambulances from multiple organizations all heading to one corner.

I would like -- and I've asked this before from both groups -- to give me an indication that they can work together. This has not happened overnight as of yesterday. We've discussed this, we've asked them, can you work together? And as of this moment, okay, I haven't had an answer and that's a problem. So I think we have a dilemma, which we are going to have to discuss at the Ambulance Committee, but no one doubts for a moment that there is a need and I think no one doubts that each of the individual groups are competent to do that work.

What assurances do we have that they will work together for the betterment of the people who live in that area? That's my question.

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2 MR. REISNER: Officer Hannigan, I  
3 think I would be best served to defer to  
4 my clients to respond to Dr. Langsam  
5 directly.

6 HEARING OFFICER HANNIGAN: Mr. Wolfe  
7 and Mr. Citron, you can go ahead.

8 MR. WOLFE: Hi. This is Alan.  
9 Dr. Langsam, thank you very much for  
10 your statement and your concern. As  
11 stated earlier, Forest Hills just wants  
12 the area to be served, whether it's by  
13 us alone, whether it's by us with  
14 Ridgewood Volunteer Ambulance Corps,  
15 whether it's us and them splitting area,  
16 whether it's us and them working  
17 together to cover the entire area. We  
18 just want the area to be serviced by a  
19 volunteer ambulance service.

20 Forest Hills has no problem working  
21 with any volunteer ambulance service to  
22 provide coverage for any community in our  
23 immediate areas. We have worked with  
24 Ridgewood, Glendale, Woodhaven, Richmond  
25 Hill for many, many years. We take pride

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2           in the fact that we've had many mutual aid  
3           agreements and that we've worked well  
4           together. We share a common radio  
5           frequency that we are able to respond to  
6           each other's assistance at any moments  
7           notice.

8           Forest Hills is of the mindset that we  
9           want the community to be serviced and  
10          that's all we want. To answer your  
11          question directly, yes, we can work  
12          together.

13          HEARING OFFICER HANNIGAN: Thank  
14          you, Mr. Wolfe.

15          To the applicant, Mr. Reisner,  
16          Mr. Wolfe, Mr. Citron, do you have any  
17          further comments to be made or conversely  
18          are there any further questions for the  
19          applicant with respect to the statements  
20          offered in rebuttal?

21          MR. CITRON: This is Aviv Citron. I  
22          have none. I would defer to our counsel  
23          if he has any.

24          MR. WOLFE: I have nothing.

25          MR. CITRON: What's your name?

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2 MR. WOLFE: Alan Wolfe.

3 MR. REISNER: I will rest pending  
4 any further questions.

5 HEARING OFFICER HANNIGAN: Thank  
6 you, Mr. Reisner.

7 Are there any further questions from  
8 the Committee or the Council? I'm seeing  
9 none.

10 Charlie, can you confirm none?

11 MR. UNG: Yes.

12 HEARING OFFICER HANNIGAN: The time  
13 is now 7:33 p.m. The record in this  
14 matter is now closed. There will be a  
15 transcript made of this proceeding and I  
16 will prepare my report and submit it to  
17 the Ambulance Committee.

18 The Committee will meet and then make  
19 a recommendation to the Council as to  
20 whether the application for expansion  
21 should be approved. That will all be done  
22 in preparation and prior to the date of  
23 the next Regional Council meeting, which  
24 is March 23, 2021.

25 As I indicated earlier this week, all

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2           dates, times and information regarding  
3           Committee meetings and Council meetings  
4           are available at [nycremsco.org](http://nycremsco.org). There  
5           will be no further business before the  
6           Ambulance Committee or the Council this  
7           evening. I adjourn the hearing. Thank  
8           you very much for your participation and  
9           your comments.

10                   MS. DIGLIO: Thank you very much.

11                                   (Time noted: 7:33 p.m.)  
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C E R T I F I C A T E

I, CHARISSA HROMADKA, a shorthand reporter  
and Notary Public within and for the State of  
New York, do hereby certify:

That the foregoing transcript is a true and  
accurate transcript of the original stenographic  
notes.

IN WITNESS WHEREOF, I have hereunto set my  
hand this 4th day of March 2021.



CHARISSA HROMADKA



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