



NYC REMAC			
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Title:	Implementation of EMS Viral Pandemic Triage Protocol for Disaster Response		
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The Regional Emergency Medical Advisory Committee (REMAC) of New York City is responsible to develop, approve and implement prehospital treatment and transport protocols for use within the five boroughs of the City of New York. The Regional Emergency Medical Advisory Committee (REMAC) of New York City operates under the auspices of Article Thirty of the New York State Public Health Law.

The NYC REMAC proudly thanks the EMS Professionals tirelessly working to protect and serve the residents of NYC and recognizes that EMS provides an ESSENTIAL service to this city, state and country.

The EMS Viral Pandemic Triage Protocol issued by the NYS DOH is to be immediately implemented:

- This protocol identifies criteria for the non-transport /treat in place of non-emergent patients
- For implementation in the NYC region, thermometers and pulse oximeters are, 'if available'
- If a patient meeting non-transport criteria insists on being transported, do **NOT** call Medical Control, and transport to the nearest appropriate destination.

Current and Updated Protocols can be accessed at the Regional EMS Council website: www.nycremsco.org.

Owners/operators of Ambulance and ALS First Response Services providing prehospital medical treatment within the five boroughs of the City of New York are responsible to provide copies of the NYC REMAC Prehospital Treatment Protocols to their personnel, and to ensure that Service Medical Directors and EMS personnel are informed of all changes/updates to the NYC REMAC Prehospital Treatment Protocols.

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EMS Viral Pandemic Triage Protocol



**During a pandemic, all patients must be screened for the following.
Screening shall occur from a safe distance of six (6) feet.**

Does the patient have s/s of Influenza Like Illness (ILI)?

Fever greater than 100.4 °F or subjective temperature if thermometer is not available.

Sore throat	Wheezing
Nasal congestion	Cough
Post-nasal drainage	Headache
Shortness of breath	Fatigue
s/s of gastrointestinal distress	

NO

**Follow standard
ALS & BLS EMS
treatment protocols.**

DON PPE BEFORE INITIATING CLOSE CONTACT WITH THE PATIENT

- N95 or surgical mask, gloves, gown and eye protection.
- Limit close contact to as few providers as possible. Other personnel should remain 6 feet away.
- Only providers wearing proper PPE should perform a close patient assessment.

*Close contact means being within approximately 6 feet of a COVID-19 case for a prolonged period of time.

Perform an Assessment

Age >65	Heart Rate > 110
Temperature >100.4F	Systolic BP < 100 mmHg
Respirations > 22	Altered mental status
SpO2 < 95%	

* Refer to BLS protocols for pediatric vital signs

YES

**Follow standard
BLS & ALS EMS
treatment protocols.**

Obtain Patient Medical History

Is the patient a diabetic?
Is the patient pregnant?
Does the patient have a cardiovascular or pulmonary disease?
Is the patient immunocompromised (HIV, chemotherapy, etc.)?

YES

**Consult with medical
control for any
difficult or unclear
situations.**

**If indicated,
transport patient in
accordance with
DOH BEMS Policy**

**Does the patient have secondary or underlying medical
conditions other than, or in addition to, ILI?**

Ex. chest pain concerning for cardiac cause, CHF, etc.

YES

This patient meets criteria for non-transport and/or treatment in place

Provide the patient with the NYS DOH COVID-19 Hotline number and the NYS DOH EMS COVID-19 Patient Information Handout. If the patient insists on transport, contact medical control for guidance.



**Department
of Health**

**Bureau of
Emergency
Medical Services**

Information Handout for Patients Not Transported by Emergency Medical Services

If your symptoms worsen:

- **Contact your health care provider.**
- **If it is an emergency, call 911.**
- **Upon first contact with any health care provider (physician, ambulance, emergency room, clinic) inform them immediately that you have a cough/fever so that they can treat you promptly and appropriately.**
- Consider taking over-the-counter medications that you normally use for cough/fever. If under age 15 do not take aspirin or aspirin containing products.
- Continue to take your regular medications unless your health care provider advises you otherwise.
- Stay at home until you have no fever for 24 hours without the use of fever-reducing medication.
- Avoid close contact with others.
- Cover your mouth when sneezing, blowing your nose or coughing.
- Avoid touching your eyes, nose and mouth. Germs spread this way.
- Wash hands frequently and always after coughing/sneezing, etc. Use soap and water or alcohol-based hand sanitizer.
- Do not share glasses, cups, utensils, toothbrushes.
- Clean hard surfaces (especially in commonly used areas: bedroom, kitchen, bathroom) with standard household disinfectants.
- Contact your health care provider if you have any further questions or if your condition worsens.

NYS COVID-19 Hotline

Call 1-888-364-3065 for Information about COVID-19

Local Health Department COVID-19 Hotline: